# SAP Process Mining by Celonis 4.2

# Manual

# **Software Version: 4.2**

1	IN	TRODUCTION	9
1	1	SYSTEM REQUIREMENTS	
1	L.2	INSTALLATION	10
1	.3	LICENSE MANAGEMENT	11
2	GE	ETTING STARTED	16
2	2.1	STRUCTURE	17
2	2.2	LOGIN	19
2	2.3	HOMESCREEN	21
	2.3.1	1 Main Menu	27
3	VIE	EWER	35
3	3.1	ANALYSIS DOCUMENT	
3	3.2	PROCESS OVERVIEW	
3	3.3	PROCESS (EXPLORER)	42
	3.3.1	1 PE: Selections	47
	3.3.2	2 Coverage	50
	3.3.3	3 PE: KPIs	53
	3.3.4	4 Animation	55
	3.3.5	5 Inline Activity Chooser	56
Э	3.4	CASE (EXPLORER)	
	3.4.1	1 Case Details	59
З	3.5	SELECTIONS	61
	3.5.1	1 Selection bookmarks	64
З	3.6	STORIES	64
	3.6.1	1 Create Stories	65
	3.6.2	2 Configure Stories	66
4	٨N	NALYST	67
	.1	MANAGE ANALYSIS	
	4.1.1	1 Edit-Mode	70
	4.1.2	2 New Analysis	71
	4.1.3	3 Sheets	73
Z		MANAGE SELECTIONS	74
	4.2.2	.1 Attribute Selection	75
	4.2.2	.2 Activity Selection	77

	4.2.3	Process Flow Selection	78
	4.2.4	Throughput Time Selection	79
	4.2.5	Rework Selection	80
	4.2.6	Crop Selection	81
4	.3 C	COMPONENTS	82
	4.3.1	General options:	84
	4.3.2	Process Analysis Components	88
	Activity	y Selection	130
	4.3.3	Charts And Tables	136
	4.3.4	Selection Components	210
	4.3.5	Design Components	220
4	.4 D	DIMENSIONS & KPIS	239
	4.4.1	Formula Editor	241
4	.5 P	PERMISSIONS	255
	Set Pe	rmissions	256
4	.6 A	NALYSIS SETTINGS	257
	4.6.1	General Settings	258
	4.6.2	Variables	260
	4.6.3	Load Script	261
	4.6.4	Saved Formulas	263
	4.6.5	Process Explorer KPIs	264
	4.6.6	Bookmarks	265
	4.6.7	Analysis export	266
5	DAT	A SCIENTIST	267
5	.1 D	DATA MODEL	268
	5.1.1	DM: Graphic Editor	269
	5.1.2	DM: Tables	270
	5.1.3	DM: Keys	272
	5.1.4	DM: Name Mapping	274
	Excel L	Jpload	275
	Databa	ase Table	276
	5.1.5	DM: Calendar	277
	5.1.6	DM: Loading	280
	5.1.7	DM: Authorizations	283

	5.1.8	DM: Status	283
ļ	5.2	DATA INTEGRATION	284
	5.2.1	New Data Model	284
	5.2.2	Configure Data Model	289
ļ	5.3	EVENT LOG	291
	5.3.1	Single Eventlog	291
	5.3.2	Tables	293
6	ADI	MINISTRATOR	294
(	5.1	USER ADMINISTRATOR	295
	6.1.1	Manage Users	295
	6.1.2	Manage Groups	299
	6.1.3	Manage Authorizations	302
(	ô.2	GLOBAL CONTENT ADMINISTRATOR	308
(	5.3	SYSTEM ADMINISTRATOR	309
	6.3.1	General	310
	6.3.2	Exceptions	311
	6.3.3	Data Loads	312
	6.3.4	Notifications	313
	6.3.5	Source Configuration	314
	6.3.6	User-/Group Provider	315
	6.3.7	Authentication	316
	6.3.8	E-Mail	317
(	5.4	MANAGE TRANSPORTS	
	6.4.1	Create Transport	318
	6.4.2	Import Transport	320
7	PRO	DACTIVE INSIGHTS	
	7.1	PI CONFORMANCE	
	Use ca	ases	324
	Creat	e a target process	324
	Check	<pre>&lt; your conformance</pre>	324
	7.1.1	PI Conformance Usecase	325
	7.1.2	PI Overview	327
	7.1.3	Process Modeling	333
	7.1.4	Edit KPIs	341

7.1.	5 Whitelist	342
7.2	PI COMPANION	
Use	case	343
Inst	allation Guide	343
7.2.3	1 PI Companion Use case	344
7.2.3	2 PI Companion Installation Guide	345
7.3	PI MACHINE LEARNING	350
Use	e-cases	350
Inst	allation Guide	350
Hov	v to	350
7.3.3	1 PI Machine Learning Usecases	351
7.3.2	2 PI Machine Learning Installation Guide	353
7.3.3	3 PI Machine Learning How To	356
7.4	PI SOCIAL	
Acti	ivities	360
Ove	erview	360
Use	ir	360
7.4.3	1 PI Social Activities	372
7.4.	2 PI Social Activity Profile	373
7.4.	3 PI Social Overview	361
7.4.	4 PI Social Users	365

SAP Process Mining by Celonis 4.2 Documentation

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### SAP Process Mining by Celonis 4.2

### Documentation

#### Welcome to SAP Process Mining by Celonis 4.2!

This manual will help you dive into the world of Process Mining. With SAP Process Mining by Celonis 4.2, interacting with Process Analyses has become incredibly easy, user-friendly and efficient. Our vision is to make data analysis as intuitive as conducting a simple Google search.

Your SAP based data will be connected to your SAP Process MIning by Celonis 4.2 installation and can be used for any analysis.

Depending on your user role and your purpose of using SAP Process Mining by Celonis 4.2, different chapters of this documentation might be of interest for you:



This will provide you with the basic knowledge you need to know to work with existing Analysis.



An Analysist can create and edit own analysis. Therefore, this chapter explains all tools of SAP Process Mining by Celonis 4.2 in detail.



This chapter is meant to explain the Data - Integration process. Furthermore, you will be supplied with knowledge about Reporting Tools, Transports and Templates.



Learn how to administrate and update your SAP Process Mining by Celonis 4.2 Installation.



Get in touch!

If you encounter any problems with your Software, please do not hesitate to contact our Service desk!

Hotline: +49 (0) 89 416 159677

Service: 8:30 - 17:00 CET (Monday - Friday)

E-Mail: servicedesk@Celonis.de

URL: https://servicedesk.celonis.de

### 1 INTRODUCTION

This chapter explains how to install and activate your SAP Process Mining by Celonis 4.2 Software.

For more Information on your First Steps in the SAP Process Mining by Celonis 4.2 Software, please refer to the Getting Started chapter.

What's Inside?



System Requirements

Installation

**License Management** 

Start with reviewing your System Requirements!

### 1.1 SYSTEM REQUIREMENTS

We do strongly recommend to check the following System Requirements prior to your SAP Process Mining by Celonis 4.2 Installation, in order to avoid possible errors during the installation or your work with SAP Process Mining by Celonis 4.2.

- Windows Server: supported 2008 R2 SP1, 2012, 2012 R2, recommended 2012 R2
- RHEL: supported 6.5 and later, recommended 7.2
- SLES: supported 11 SP3 and later, recommended 12
- Ubuntu: supported 12.04 LTS and 14.04 LTS, recommended 14.04 LTS

### 1.2 INSTALLATION

Please refer to the Installation Guide for installation instructions.

The installation guide only covers the basic installation topics. For advanced information on how to successfully and securely operate SAP Process Mining by Celonis 4.2, please refer to the *Operation Guide*.

### 1.3 LICENSE MANAGEMENT

Before you can use SAP Process Mining by Celonis 4.2, you need to activate your License.

#### myCelonis

To activate your License, you need your credentials for the www.my.celonis.de platform. If you are facing problems with the myCelonis platform, you can use the "Forgot Your Password?" link.

After opening the Software for the first time, you will be directed to the License Management:

Elicense	•	The license is invalid. Please check the license page for details.
۵		
Install license		
License invalid: License signature seems to be invalid.		
Activate License		
No internet connection? Activate manually		
Export license report Manual license in	nstallati	on

You can Activate your License Online. If the Online License Activation fails for any reason, please try the Manual License Installation.



The my.celonis platform appears in the SAP Process Mining by Celonis 4.2 Frame. Please Sign In with your credentials to continue:

Sign In Register Put your credentials below to continue	
j.haehl@celonis.de	MyCelonis
Forgot your password? Sign in	Sign up

Choose your license (if you purchased more than one license) and click on "Activate":



You will be forwarded to the License Manager in your SAP Process Mining by Celonis 4.2 Software, with a small pop-up appearing ("Your License has been uploaded").

Your license		
Here you can find information	n about your installed license.	
If you have questions concerning your license	e parameters, please contact Celonis support.	
License name	Celonis Employee Single Demo License	
Machine ID	3508-7791-7637-3720	
Valid until	Jan 1, 2017	
Maximum number of events	500000	
Number of data models	10 (2 in use)	
	Export license report Manual license installation	

Your license has now been activated, let's Get Started with SAP Process Mining by Celonis 4.2!

Manual License Installation

Manual license installation

Click on

You will be asked for a license key:



To obtain your license key, go to www.my.celonis.de and sign in with your credentials:

Sign In Put your credentials below to continue j.haehl@celonis.de	Register Need an account? Click on the link below to join MyCelonis
Forgot your password? Sign in	Sign up

Click on "My Licenses" in the menu:



Choose your license in the License Menu, and click on the desired license:

Search	
License Name 🗸 🗸 🗸	Valid Until 🗸 🗸
Celonis Employee Enterprise Demo License	January 1, 2017 00:00
Celonis Employee Single Demo License	January 1, 2017 00:00

#### The License Details will show up:

License Details for Celonis Employee Single Demo License	r	
License Name	Celonis Employee Single Demo License	
Edition	CPM4_PROFESSIONAL	
User Count	1	
Number of Events	5000000	
Number of Data Models	10	
Valid until	January 1, 2017 00:00	
Your license has been activated. If you want to re-install it into your CPM4 installation, just copy and paste the license key into the licensing page or navigate to the licensing page in the CPM4 Software		
Server ID		
License Key (Copy into your CPM In	stallation)	
	Download installer	

#### Server ID

Every SAP Process Mining by Celonis 4.2 Installation is associated with a unique Server ID. After your license has been activated in a SAP Process Mining by Celonis 4.2 installation, the Server ID in your SAP Process Mining by Celonis 4.2 Software will match the displayed Server ID in the myCelonis platform.

Copy the License Key and paste it into your SAP Process Mining by Celonis 4.2 Software:

If your License Key has been valid, you will be forwarded to the Home Page of SAP Process Mining by Celonis 4.2.

Let's Get Started!

License Support:

If you encounter any problems activating your License, please contact the SAP Process Mining by Celonis 4.2 Support.

### 2 GETTING STARTED

This chapter will help you with your first steps in SAP Process Mining by Celonis 4.2. It will explain the basic **structure** and provide all necessary **tools** to work with Analyses.

Furthermore, we will introduce our **Case Study**, that will be developed in the whole documentation.

#### What's Inside?



#### Structure

Login

Homescreen

### 2.1 STRUCTURE

This section helps you to understand the basic structure of SAP Process Mining by Celonis 4.2.

Our algorithms rely on the basic fact that all documented interactions in an operational business process leave digital *foot*-*prints*. These can be connected and transformed for the use in the SAP Process Mining by Celonis 4.2 Software.

#### Don't Worry!

You do not need to understand the Structure of SAP Process Mining by Celonis 4.2 in order to interact with existing Analysis (you may directly skip to Login or to the Viewer chapter).

However, it is important to know Data Models and their relations when it comes to the creation of Analysis Documents.



At first glance, users of SAP Process Mining by Celonis 4.2 are interacting with Analysis Documents. Here is an example:

Analysis Documents can consist of one or several Sheets, which is a great way to structure Analysis Documents. As you can easily observe on the picture above, Analysis Sheets consist of various diagrams, charts and other **components**.

Their purpose and interaction possibilities are explained in the Viewer chapter, their Set-Up and configuration can be found in the Data Scientist chapter. However, Analysis Sheets do not include any data themselves. They consist of various components, which are based on KPIs (we will deal with KPIs in the Data Scientist chapter).

The underlying Data however is taken from an associated **Data Model**. For now, it is enough to understand that a Data Model includes all the data that we need to construct the Process Analysis. Each Analysis Document is linked to (exactly) one Data Model.

Data Models are created based on **Data Sources**, which is most likely a database or any other file. To learn more about Data Models, please refer to the Data Scientist chapter.



To structure Analysis Documents and Data Models, SAP Process Mining by Celonis 4.2 introduces **Projects**. Projects consist of at least one Analysis Document and the associated Data Models and can be used as entities of SAP Process Mining by Celonis 4.2, when it comes to access-rights. In SAP Process Mining by Celonis 4.2, every Analysis Document and every Data Model is part of one distinct project. Data Sources can however exist globally (one Data Source can be used in various Data Models among different projects). Another great possibility to structure your Analysis Documents are **Folders**. Folders (and further Subfolders) can be created at any level in a project, to structure Analysis Documents.

lcons



### 2.2 LOGIN

To open the SAP Process Mining by Celonis 4.2 web application, please enter the URL of your SAP Process Mining by Celonis 4.2 instance in your browser.

The following screen will appear:

	C
	SAP Process Mining by
	Celonis Username
	sysadmin 🚨
	Password
	a <sub>e</sub>
	Remember me
	Sign in
Please fill out your assigned User	name and your Password, and proceed with Sign in

Any Problems?

Please contact your System Administrator, if you are facing problems with your credentials or the SAP Process Mining by Celonis 4.2 URL. Use "Remember Me" to stay logged in the SAP Process Mining by Celonis 4.2 Application, until you sign out manually.

#### First Login

If this is the first time that you sign in to the SAP Process Mining by Celonis 4.2 application, you might be asked to change your password.

C
Change your password by entering your existing and a new password in the form below.
The new password must include at least one uppercase/lowercase letter, a number and consist of more than 8 characters.
•••••
•••••
Change password

Please fill out the old password and choose a new password.

The password has to meet your corporate security policy, which is set by your System Administrator.

By default, your new password should consist of more than 8 characters, including at least each one uppercase - and lower-case letter and a number. Consider the Operation Guide for more details on security parameters.

### 2.3 HOMESCREEN

The Homescreen is the centre of the SAP Process Mining by Celonis 4.2 application. It provides access to all parts of the software and to all available Process Analysis.

Please Note:

In the Enterprise Server Edition, different users may have different **access rights** on objects (Projects, Analysis Documents, Data Models). For this reason, you will only see objects that you created or that you have been granted access.

Access rights for single objects and Projects are explained in the Data Scientist chapter.

€ # ⇒ C	Top Bar			- / 0
C Celonis 4 - Main Menu	Projects	Toolbar	New project +	
🖶 Home	Search for analyses, data models, folders. Use * as search wildcard.		Q	Overview Bar
Demo Content	Ō			
🛧 Starred	Demo Content	Project Area		
Recently used				
Navigation Bar				
License O About				

The Homescreen is structured in the following parts:

#### Top Bar

The Top Bar is visible in the whole SAP Process Mining by Celonis 4.2 Application.



- Go back to the previous screen
- $\Rightarrow$  Go to the previous screen, if you used the "Back" option.
- C Refresh the current screen

#### **Project Area**

The Project Area shows all Projects. As we already learned in the Structure chapter, Projects are global folders for Analysis Documents and their Data models, which can be further structured in folders and subfolders within a project.

To **open** any object in the Project Area, double-click on it.

To **select** an object (without opening it), single-click on it.

In the upper part of the Project Area, you will find a Search Field:

Search for analyses, data models, folders. Use " as search wildcard.

You can use it to search for any objects at any level in the Project Area.

#### **Overview Bar**

The Overview Bar will show details to the selected object:

		P2P - Demo			
		Created on	Starred	📦 P2P Dm	n Small
🖻 Demo C	Content	Aug 3, 2016	*	Created on Aug 3, 2016	Starred
Created on	Starred				ы
Aug 3, 2016	☆	Last change			
		6 days ago		Last change	
				a few seconds age	D
Last change		Data model			
6 days ago		P2P Dm Small		Used by analyses P2P - Demo	3

Sample Overviews of a Project (left), an Analysis Document (centre) and a Data Model (right)

For all objects, this view will show the Creation Date and the last time that anybody made changes to this document. For Data Models and Analysis Documents, you will furthermore see the connections between the Analysis Documents and the Data Models.

In the **Enterprise Server Edition**, the Overview Bar is extended by a user management and a group management for each object:

Users	User permissions
🏝 John Doe	
Groups	Group permissions
矕 Group 1 矕 Group 2	

You can use "User permissions" and "Group permissions" to assign various rights on the selected object to different users.

More on that can be found in the Data Scientist chapter.

#### Toolbar

The Toolbar offers options to edit the selected object.



Toolbar options for Projects (left) and Analysis Documents/Data Models (right)

Open: Click here to open the selected object.

Edit:

Edit allows you to change the name of the selected object, and to assign a new Data Model to your Analysis Document.

		Cancel Done
🕞 Edit project Demo	Content	
	•	
Project name *	Demo Content	
Demo Content		

#### Assign a new name to your Project or your Data Model.

Demo Content / O2C-Demo / Edit analysis O2C-Demo

O2C-Demo Analysis name O2C-Demo Analysis data model Order to Cash - Demo - Small	Edit analysis O2C-Demo
O2C-Demo Analysis data model Order to Cash - Demo - Small	D2C-Demo Analysis name
	O2C-Demo Analysis data model Order to Cash - Demo - Small

Assign a new name and/or a new Data Model to your Analysis Document.

Confirm your changes with



#### Delete:

Use Delete to permanently remove the selected object from the SAP Process Mining by Celonis 4.2 application.

#### Attention:

You can't recover a single object after it has been deleted.

You will be asked once again before the object will be deleted. This is to prevent unintended deletions.



Duplicate:

When you click on Duplicate, all included Analysis Documents and Data Models will be copied to a new Project. The new Project's name will carry a "-Copy" extension. You may use the "Edit" option to rename it.

Cut/Copy & Paste:

As already mentioned, Projects are folder structures and can consist of an unlimited number of subfolders. Included objects (Analysis Documents and Data Models) can be treated like documents in a File Browser. You can cut or copy any object, and paste it at its new destination.

You can even do this among different projects. However, only copying an Analysis Document or a Data Model to another Project does not include the linkage to its prior Data Model / Analysis Document.

Most likely, you will have to cut/copy both the Data Model and the Analysis Document, and reconnect them in the new Project by editing the Analysis Document.

#### Navigation Bar

The Navigation Bar includes all available Projects in its upper part.



This allows you to quickly open another project at any time in the Homescreen.

#### Starred:



Recently used:

The Recently used section features all objects across all available Projects, that you have been used (opened or edited) recently.

#### 2.3.1 MAIN MENU

The Main Menu can be opened as a drop-down menu with a click on the blue button in the upper left part of the Homescreen:



On the subpages, you will find detailed descriptions to all menu items:

#### **My Profile**

Help

#### Transports

#### Users, Groups & Authorizations

#### System Settings

### 2.3.1.1 My Profile

In the "My profile" section, you can edit your personal settings. These settings vary, according to your Software version:

•
My profile
Connections
General settings
max.muslermann
Parlame
Max
Last name Mustermann
Email I haobi@eologic.do
) indening control of
Company
Change password  Change password  Change password  Change password  Change password  Detrive  Separators  Decimal separator
Use language standard for decimal separators
Thousand separator
Use language standard for thousand separators
Name mapping settings
Display technical names
Cancel Save changes

"Enable getting started guide":

If you enable this option, you will be led through your first steps in the SAP Process Mining by Celonis 4.2 application by blue boxes with certain tips and instructions, as soon as you start the software.

Language:

You can choose between English, German and Dutch.

Separators:



Here you may specify decimal and thousand separators.

The default settings for the different languages are:

Language	Decimal separator	Thousand separator
English		,
German	r	
Dutch		,

However, you may of course specify any character that you like.

You can reactivate the default settings for both separators with the "Use language standard" fields.

Name mapping settings:

The components in any Analysis Document show data that is based on the column names of their data source.

For this reason, you will see the column names in the components (for example in tables or in the legend of a chart).

As these column names are not always very intuitively, name mappings can be assigned in the Data Model (by a Data Scientist) to "rename" these technical names with pre-defined display names in the components (name mappings do not change the actual column name).

If your Data Scientist made use of name mappings in his Data Model, you will see the display names instead of the actual column names.

If this is the case, but you still want to see the actual column name, you can activate "Display technical names".

This will add the actual column name in [] brackets after the display names.

#### Example of a P2P - Process

Let's assume that in our Database we have a table listing all Purchase Requisition Items. One column, including all Requisition Items, might be called BNFRO in our Database.

As we want a lot of viewers to work with this analysis, the Data Scientist has added a Name Mapping - replacing BNFRO with "Purchase Requisition Item" to be displayed in all components.

If you still want to see both the display and the actual column name in your Analysis Documents, you can activate "Display technical names" here.

Your components will then show "Purchase Requisition Item [BNFRO]".

First name, last name, email, company:

You can change your first name, your last name, your E-Mail address and your company name with these fields. However, you cannot change your username on your own.

#### Password:

To change your personal password, click on "Change password".

The following screen will appear:

C
Change your password by entering your existing and a new password in the form below.
The new password must include at least one uppercase/lowercase letter, a number and consist of more than 8 characters.
•••••
•••••
Change password

Fill out your old password, set a new password and confirm it.

Your new password has to meet your corporate security policy, which can be defined by System Administrators.

By default, your password should contain more than 8 characters, at least each one uppercase and lowercase letter and a number.



### 2.3.1.2 Help

Click on Help to get an overview of our support.

Help			
	Get Ar	Iswers	
	Friendly German 08:30 - 17:00, N	y based support Ionday to Friday	
+49 89	416 159 677	Send us a me	ssage
Call us, we provide support in german & english		We'll get back to you asap, us	ually on the same day
	Resources that	might be useful	
Q	ĴĒ.		Q
Manual (EN)	Report bug servicedesk@celonis.de	Give feedback servicedesk@celonis.de	MyCelonis

<sup>™</sup> Manual

You are currently reading the Manual 😃

<sup>™</sup> Report bug

With this link you will write an E-Mail to servicedesk@celonis.de. You can report any bugs that occur in the software.

<sup>™</sup> Feedback

With this link you will write an E-Mail to servicedesk@celonis.de. We want to improve our product and your experience. For this reason, we are happy to get your feedback!

<sup>™</sup> MyCelonis

This link will redirect you to the www.my.celonis.de platform, where you can access various further resources, the content store, tutorials, manage your licenses and download our latest releases.



#### Get in touch!

If you encounter any problems with your Software, please do not hesitate to contact our Service desk!

Hotline: +49 (0) 89 416 159677

Service: 8:30 - 17:00 CET (Monday - Friday)

E-Mail: servicedesk@celonis.de

URL: https://servicedesk.celonis.de

### 2.3.1.3 Transports

Transports are a useful way to import / export projects, including the Data Sources, Data Models and Analysis Documents.

Please follow the instructions provided in Manage Transports.

### 2.3.1.4 Users, Groups & Authorizations

User Administrator

You need to be a User Administrator to Manage Users, Groups and Authorizations.







#### **Authorizations**

Authorization objects are typically used to restrict access for users/groups to the data necessary for their field of work. This can be for example regional (by market, country, and continent), division (company code) or client based.

#### Please Note

If you want to manage the user access to certain analysis objects (Projects, Analysis Documents, Data Models), please proceed to Permissions.

### 2.3.1.5 System Settings

You are required to be a System Administrator. All System Settings are explained in detail in the Global System Settings.

### 3 VIEWER

Welcome to the Viewer chapter!

In this chapter, you will learn how to work and interact with existing analyses.

#### What's Inside?



**Analysis Document** 

**Process (Explorer)** 

Case (Explorer)

Selections

**Stories** 

### 3.1 ANALYSIS DOCUMENT

Each Analysis Document consists of different parts.

C 41k of 67k cases selected 61% Round_Month 13/26 values	(EVENTINE): Selection Bar	Reset sciections
	Process Explorer	Development of cases and activities
Celonis	- Zoor	* 2000
Process Cockpit	Analysis Sheet	14.000
	Create Purchase Regulation Item	12.000 - 90.000 -
# Orders: 40,728	Create Parchase Defer Item	8,000
Net Value: 29.2 Bn. €	17 343 2008	2000-
	Print and Send Purchase Order (Paper)	the
	11.13	🗽 # Activities 🍡 # PO hems
Company Code *	Receive Order Continuation	Development of purchase orders
	s oo Derrert Grock Bandet	3,600 500 Br. C - 450 Br. C
Plant v	12 27 287	2,M0 410 Bn. € - 310 Bn. €
Trading partner *	Vender creates Invoice	2,000
Purchasing Organization *	a <b>*</b> 2	-210 Br. 4 1.50 Br. 4
	Pocced Invoice Receipt	500 1.0 G m. € - 200 Min. €
Purchasing Group *	● 85% - +) ↓ 53.8% - + <sub>A</sub> End	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Deletion Indicator v		🖌 Net order value 🕍 # PO items
	Destanting & Bushaning Oversion ( Theorem / Tab bar	

The Selection Bar displays all active selections.

A selection can be applied to any data from any component.

You can use selections to focus your analysis on a certain range of data, e.g. for the year 2015.

#### Learn more about sections!

On the right side of the selection bar, you can furthermore access the **document tools** with the following icon:

This will open the following dropdown menu:
P2P - Demo
Located in: P2P_Demo / P2P - Demo (draft) Last change: Last published by sysadmin on 2016-10-24 11:32 Last dataload on
2 days ago Selection bookmarks
C Help
Stories
📩 Export Analysis (PDF)

With these buttons, you can access the Selection bookmarks, open the help section (see below), create and manage your Stories or export and download the current analysis document as a pdf-document to your local hard drive.

Every Analysis Document consists of one or multiple **Analysis Sheets**. They carry all **Components** and provide the user interface for your work with SAP Process Mining by Celonis 4.2.

To change between the different components, the **Tab Bar** has been introduced.

Process explorer Process overview Purchasing Overview Throughput Times

On the right side of the Tab Bar, you can see all available Analysis Sheets. Click on any sheet to open it

#### Help

The Help section can be accessed in the above described document tools.

The following help & support resources are available:

Help				
		Friendly German 08:30am-05:00pn	y based support , Monday to Friday	
	+49 89 416 159 677 Call us, we provide support in german & english	'n	Send us a me We'll get back to you asap, us	issage ually on the same day
		Resources that	might be useful	
М	Q lanual (EN)	Report bug	Give feedback	(MyCelonis
				Done

You can access this manual, report a bug (via e-mail), give feedback (via e-mail) or go to the My.Celonis platform, where you can manage your licenses and access the Content Store and demo data.

Furthermore, you can at any time contact our Service desk!



# Cases

**Case Explorer** 

### **Process Explorer**

Click here and learn how to interact with the default Process Explorer.





Click here to learn how to apply your own Selections.



### Components

Click here if you want to know more about the available components.

# 3.2 PROCESS OVERVIEW

The Process Overview App provides the user with a summary and entrypoint to any process analyses. The most important process metrics for any process are summarized in three sections.

#### Overview

In the overview, first, the time trend for cases per day, events per day and the total throughput time are shown in an area chart:

Metrics		
Key statistics about your process		
Cases per day	Events per day	Throughput time
764	4 612	26 Days
Total number of cases per day	Total number of events per day	Average case duration from process start to process end without extreme outliers
Development of cases per day	0-0-0-0	
1.000 800 		
0- 2009-01-01 2009-02-01 2009-03-01 2009-04-01	2009-05-01 2009-06-01 2009-07-01 2009-08-01	2009-09-01 2009-10-01 2009-11-01 2009-12-01

The charts content can be selected via the tiles on top with a click on the single KPI's tile:

Events per day
4,612
Show history
- Im-

Additionally the Process Overview provides the key insights on your process' Happy Path, the main flow through the process. The case coverage of the Happy Path in percentage and total numbers as well as the throughput time of the Happy Path compared to all other cases are shown:



Other frequent activities, not covered with the Happy Path are shown in tiles as the last information to the process. The case total number of cases and also the ratio in percentage of cases that flow through these cases are shown in the tiles. Clicking on the tile will open the activities profile:



#### Throughput times

In the throughput time section the throughput times of the process are shown. An histogram visualizes how the cases throughput time is distributed:



It is possible to change the calculation method, the unit and the starting and ending activity for the throughput time calculation in the histogram. To change one of these settings, simply click on the corresponding text above the histogram:



A second insight provided in the throughput time section, are bottleknecks within the process. Connections with significant

occurrence and long throughput times are listed in a feed. Clicking on View cases in ... allows to select the affected cases and analyse them further in another sheet:



#### Activites

The third section in the Process Overview analyzes the single activities within the process. An entrypoint to this part is a bubblechart showing the frequency of the single activities in the bubble size and color scheme:



By clicking on a single activity will show futher details on this activity. The exact number of events, previous activities and following activities:

Co to activity profile View cases in			CLOSE >
Event count <b>654 per day</b> trimmed mean number of events with this activity per day.	Cases come from 99% of cases come from Receive Goods	Cases go to 90% of cases go to Book Invoice	

Go to activity profile

It is possible to see details on each activity in the activity profile by clicking on:

The activity profile shows the time trend on the execution of the activity as well as the daily distribution, to which times of the day was the activity executed.

# 3.3 PROCESS (EXPLORER)

The **Process Explorer** is the core element of SAP Process Mining by Celonis 4.2, a powerful instrument making it possible to visualize and analyse processes.

In the following figure, you can see an exemplary display of the process explorer, showing all its different features which will be explained throughout the following sections.



The Process Explorer was designed to show processes in the most intuitive and flexible manner: As a process model!

Different activities will be displayed as **nodes**, transitions between activities as **edges**.



Nodes & Edges

Every node and edge will show the total number of cases passing through it, based on the current Selection.

This number is visually supported by the thickness and the color intensity of all nodes and edges.

The more cases pass through this activity or transitions, the thicker and darker its color will be.

Zoom & View

Use your mouse to move across the process map. You can furthermore use your mouse wheel to zoom.

Additionally, these buttons might help you:



Use the - / + buttons to zoom out / in.

If you hover "Zoom", "Reset" will appear. Click on "Reset" to get back to the initial view.

### Details

If you select (left-click) any activity or any connection in your process map, the former Coverage Bar will now show details of your selection.

To explain these details, we will focus on the "Change Price" activity with its (incoming and outgoing) connections.





### Tools

In the upper left corner of your process map, you can find three symbols.

These are tools to advance and facilitate your process analysis.

The following tools are available:



### KPIs

With the KPIs, you can change the displayed numbers next to the activities and connections. Click here to learn more about the Process Explorer KPIs.

### Animation

Animate your process graph! Click here to learn more about Animation.

### Inline Activity Chooser

Create a Selection with selected Activities. Click here to learn more about the Inline Activity Chooser.

#### Happy Path

You might wonder which Process you are shown initially. The initially shown Process is called the Happy Path. The Happy Path shows the most frequent starting activity, the most frequent ending activity and the most frequent process variant which connects those two activities.

# 3.3.1 PE: SELECTIONS

You can apply a new Selection within the Process Explorer!

Choose any edge or node you wish to filter for, and right-click on it.

The following options are available:



<sup>~</sup> Cases with this activity

Creates a selection including all cases, that pass the selected activity.

<sup>™</sup> Cases without this activity

Creates a selection excluding this activity (all other cases that do not pass this activity will be selected).

Cases starting here

Selects all cases who start with this activity.

Cases ending here

Selects all cases who end with this activity.

<sup>V</sup> Group Activities

You can group activities to be displayed as a single activity. This will however not create a Selection as the options above.

Let's assume, we want to group the activities "Print and Send Purchase Order (Paper)", "Send Purchase Order (eOrder)", "Send Purchase Order (eMail)" and "Send Purchase Order Update".

Click on any of these activities, and select "Group Activities". The following window will open:

New group			
Title			
Send Purchase Order			
Search by activity name		Q	
Frint and Send Purchase Order (Paper)			
Send Purchase Order (eMail)			
Send Purchase Order (eOrder)			
Send Purchase Order Update			
Delete Purchase Requisition Item			
Cancel Invoice Receipt			
Change Currency			
Change PR Approval			
Change Vendor			
Create Purchase Order Item			
Create Purchase Requisition Item			
Delete Purchase Order Item			
Change Price			
Dun Order Confirmation			
Cancel Goods Receipt			
Reactivate Purchase Order Item			
	Cancel	Done	ľ

Select all activities, and (optionally) name your group. The name will be displayed in the Selection Bar and in the Process Explorer.

Search Field: Use the Search Field to search for any activity.

Done



The new group will now combine all incoming cases.



Recognize a group: You can recognize a group by the small Ficon next to the group name.

To edit/ungroup the created group, right-click on the group and select "**Edit Group**" to add/remove activities from this group or "**Ungroup**" to delete this group.

With "Expand Group" you will temporarily dissolve the group. All included activities will show up in the Process Map again, with a small **V** icon attached. Right-click on any of these activities and choose "Collapse Group" to resolve the group.

Group selections

You can apply all options above not only to activities but even to grouped activities. With the group that we created in this example, we could select all cases, that end with "Send Purchase Order" (and did not end with a successful delivery).

Cases with this connection

Creates a Selection with all cases that pass this edge. All other cases will be removed from your Selection.

Cases without this connection

Creates a Selection with all cases that *do not* pass this edge. All cases that pass this connection will be removed from your Selection.

To activate your new selection, you have to activate it in the Selection Bar.

The following section will appear next to your active selections:



You can either activate your new Selection or reset the Selection.

To learn more about Selections, please refer to the Selections chapter.

# 3.3.2 COVERAGE

At the right side of the Process Explorer, you will find the coverage bars that allows you to change the coverage of the **Ac-tivities** and the **Connections** used within your process model.

At a very low coverage level, the process model will only show the most common process variants.

Activities List view
95.4% of activities Reset Less – More +
0
Connections List view 90.6% of connections Reset Less - More + Relayout On Change

The higher the coverage, the more variants will be included in the process model.

On the next screenshot, you can see Process Model that consists of *all* activities and connections in this process is shown.



You can set a coverage rate for both the number of activities and the connections between these activities. More coverage allows a deeper insight up to 100 % transparency.

The following options are available to facilitate the interaction with the coverage:



#### <sup>™</sup> Less / More

Increases or decreases the number of visible activities/connections by 1 per click.

#### <sup>™</sup> Reset

Resets the coverage to the initial value. The initial values are calculated using the most frequented process path.

🗡 List view

If you want to choose your own Activities or Connections, you can activate the "List view". This will show a list of all activities or all connections to choose from. This option might be useful if you want to see a specific activity/ connection that is not frequented very often and wouldn't appear in the regular coverage until your coverage reaches a high level (decreasing clarity).

#### Connections offer another option:

\* Relayout On Change (Connections)

Connections decrease the clarity of the process map. If you increase the number of connections, you can activate the

"Relayout On Change" option by clicking on Relayout On Change . This will stretch your process graph to the best fit into the process map:

#### No relayout



#### Relayout



# 3.3.3 PE: KPIS

Process Explorer KPIs are values calculated based on formulas to display the Case Frequency, the Activity Frequency and the Throughput Time.

Click on the KPI icon in the upper left part of your process map, to open the available options:



By default, the "Case Frequency" is selected.

#### <sup>™</sup> Case Frequency

The Case Frequency displays the **number of cases**, that pass a certain activity or a connection between two activities. This is the default option.

#### Activity Frequency

One case can pass a certain activity never, once or several times. Let's assume, that several price changes occur in several cases in a Purchase-To-Pay process. Whereas the Case Frequency simply counts the number, that this activity is "hit" by any case, the Activity Frequency counts the distinct cases that pass this activity. The Activity Frequency will thus always be equal or smaller than the Case Frequency.

(The Activity Frequency is adopted by connections accordingly).

<sup>™</sup> Throughput Time

The Throughput Time KPI calculates the time it needs for cases to proceed from activity A to activity B. You can choose between the Median or the Average (AVG) measure.

As you activate a Throughput Time KPI, the KPI symbo Hover this button to see the available <b>time units</b> :	ol will change	e from	to
	lays hrs	mins	

You can choose between days, hours (hrs) and minutes (mins).

### **Custom KPIs**

You might see more KPIs in this dropdown menu, that have not been described here. There are Custom KPIs and have to be configured by an Analyst.

# 3.3.4 ANIMATION

You can animate your process in the Process Explorer by clicking

Your cases will be represented by colored circles of different sizes. They are scaled according to the number of aggregated cases. Their speed is dependent on their throughput time.



You can control the speed and the time at which the animation is playing with the following controls at the bottom:



The animation can be stopped by clicking

at the top left in your process map.

### 3.3.5 INLINE ACTIVITY CHOOSER

The Inline Activity Chooser allows you to show and hide activities within the Process explorer.

Click on the click of the click

<b>()</b>
C Search for activi Done
G Adjustment Charge
Block Purchase Order Item
Cancel Goods Receipt
Cancel Invoice Receipt
Change Currency
Change PR Approval
G Change Price

Choose the activities that you wish to display in your process graph. All deselected activities will be hidden in the graph.

As a help, you can use the **search field** or the small icons next to the field, to find and select your cases:

will select <i>all</i> available	e cases.
will deselect all select	ed cases.
Don't forget to confirm with	Done

# 3.4 CASE (EXPLORER)

The Case Explorer is an intuitive tool for examining single cases and their associated activities. The data provided will be presented as a table:

>	CASEID		NUMBER OF ACTIVITIES	DURATION	_CASE_KEY	CLIENT	PURCHASING DOCUME	пои	DELETION INDICATOR	RFQ STATUS	LAST CHANGED ON	SHORT TEXT	MATERIAL
	234155		6	1M	234165	800	0000234155	70020			2009-10-11 22:00:00	Flatscreen LE 50 P	E-02310*
	23416		8	1M	23416	800	0000023416	00010		-	2008-02-27 23 00 00	IT Maint, 5580	
	234160		6	1d	234160	800	0000234160	70010		-	2009-10-11 22 00:00	Flatscreen LE 50 P	M-01270
	234172		6	17d	234172	800	0000234172	70020			2009-10-11 22:00:00	Zündspule 3000	1300-51
	234176		3	1M	234176	800	0000234176	70020			2009-10-11 22:00:00	Pyridin CDE 50%	500-130
	234180		6	1M	234180	800	0000234180	70060			2009-10-11 22:00:00	Diamino Toluene 50%	500-170
	234184		6	1M	234184	800	0000234184	70100			2009-10-11 22:00:00	Cyanuric Chloride 5	500-210
	234188		5	3d	234188	800	0000234188	70010			2009-10-11 22:00:00	Hexagon head scre	99-130
	234192		3	16h	234192	800	0000234192	70010			2009-10-11 22:00:00	Rohrverlegungsarb	
	234195		1	15	234195	800	0000234195	70040			2009-10-11 22:00:00	Palette 110 x 110 x	PK-095
	23420		8	1M	23420	800	0000023420	00010		-	2008-02-27 23:00:00	Cranges	CPF301
	234200		1	15	234200	800	0000234200	70080			2009-10-11 22:00:00	Palette 110 x 110 x	PK-095
	234204		1	15	234204	800	0000234204	70010			2009-10-11 22:00:00	Desktop Standard	DPC900
5	234208		1	15	234208	800	0000234208	70050	-	-	2009-10-11 22:00:00	HD-Controller Enha	DPC500
5	234212		1	15	234212	800	0000234212	70090	-	-	2005-10-11 22:00:00	Motherboard Penti	C-1112
8	234216		1	15	234216	800	0000234216	70130		-	2009-10-11 22:00:00	SIM-Modul 32 M8	DPCS01
ŭ	234220		1	18	234220	800	0000234220	70010			2009-10-11 22:00:00	Rohrverlegungsarb	
nn	234224		1	15	234224	800	0000234224	70010			2009-10-11 22 00:00	Pipeline	-
	234228		7	15d	234228	800	0000234228	70010			2009-10-11 22:00:00	Pipeline	
	234232		4	2M	234232	800	0000234232	70010			2009-10-11 22:00:00	Hohiwelle (Mengen	T-CONT
	234236		4	2M	234236	800	0000234235	70030			2009-10-11 22:00:00	Hydrochloric Acid 5	500-140
	23424		8	1M	23424	800	0000023424	00010			2008-02-27 23:00:00	Cinnamon	CPF301
	234240		4	2M	234240	800	0000234240	70070			2009-10-11 22:00:00	Sodium Nitrate 50%	500-180
	234244		4	2M	234244	800	0000234244	70110			2009-10-11 22:00:00	Natriumcarbonat 50%	500-220
	234248		4	2M	234248	800	0000234248	70010			2009-10-13 22:00:00	11Mbps Wireless P	DPC201
	234252		4	2M	234252	800	0000234252	70020	-	-	2009-10-13 22:00:00	Cordless Click! Opti	DPC201
	234256		1	15	234205	800	0000234255	70010	-	-	2009-10-12 22:00:00	Raw Material 101 (	DH-101
	234250		3	1M	234260	800	0000234260	70020	-	-	2009-10-11 22:00:00	KANBAN Itom 2 - P	LSS-KB2
	234264		2	16h	234264	800	0000234264	70030	-	-	2009-10-11 22:00:00	TET Monitor, 21*	3007-03
	234272		3	1M	234272	800	0000234272	70010	-	-	2009-10-11 22:00:00	Alter industriereinig	P182_W
	234276		3	1M	234276	800	0000234276	70030		-	2009-10-11 22:00:00	Connector 24	VIPER_I
	23428		8	1M	23428	800	0000023428	00010			2008-02-27 23:00:00	Label Canned Fruit	CPE401
	(	_						34444				···· · · ·	
- 🌲 p	ocess	Q. Coses	Process overview	Purchasing Overview	Throughput Times / Cl	hanges /							

### Order columns:

As the Case Explorer usually displays a lot of cases, you might want to start ordering the columns, to obtain relevant information at a glance.

Simply Drag & Drop the columns with your mouse.

### Search

To search for data in a specific column, hover the column title. A lens icon will show up next to the column title:



Click the lens to open a search field.

Search ×	
----------	--

Enter your search and press Enter on your keyboard.

Now the whole table will only show cases that include your search value in your selected column.

You can even apply different searches on various columns!

Just repeat these instructions for any other column.

All columns that are affected by a search will be marked with a blue lens:





To alter or delete your search, click on the lens. The search field will open again.

### Sorting

To sort one or several columns, left-click on any column title. A sorting field will come up:



You can choose between a descending sorting rule or an ascending sorting rule. By default, every column is set to "No sorting" (and will thus be sorted by the Case ID column).

Sorting in Data Models:

Your Data Model might already include sorting rules for the Case Table. These can be pre-defined in the Data Integration

process (learn more about Data Integration in the Data Scientist chapter).

You can recognize active sorting rules by a small this icon.	12	symbol. You can alter or remove your sorting rule by clicking on	
Undo all sorting rules:			

To undo all existing sorting rules (among all columns), select

# 3.4.1 CASE DETAILS

The Case Details show all activities, that are passed by this case, in the right order.

Choose any case from the table, to see its details on the right side:

CASEID	NUMBER OF ACTIVITIES	DURATION	_CASE_KEY	CLIENT	PURCHASING DOCUME	ITEM	DELETION INDICATOR	RFQ STATUS	CAS	E DETAILS	×
233436	4	1M	233436	800	0000233436	70010					
23344	8	1M	23344	800	0000023344	00030			ni	ime, date, column value	Q,
233440	4	1M	233440	800	0000233440	70010		-		Create Burghase Requisition Item -	
233444	4	214	233444	800	0000233444	70010		-	•	Thu, Oct 8, 2009 12:00 AM	0
233448	4	1M	233448	800	0000233448	70010		-		Create Purchase Order Item +	+1d
233452	4	1M	233452	800	0000233452	70010		-		FR, 0219, 2009 7:40 AM	
233456	8	4d	233456	800	0000233456	70010			•	Print and Send Purchase Order (P Fri, Oct 9, 2009 7:40 AM	+1d
233460	5	18d	233460	800	0000233460	70010				Receive Order Confirmation +	-14
233464	8	5d	233454	800	0000233464	70010	-	-		Mon, Oct 12, 2009 11:29 AM	- 40
233468	7	22d	233468	800	0000233468	70010	**		٠	Record Goods Receipt - Thu: Oct 29, 2009 10:28 AM	+21d
233472	6	214	233472	800	0000233472	70010	-	-		Vendor creater invoice -	
233476	7	1M	233476	800	0000233476	70010			•	Fri, Oct 30, 2009 12:00 AM	+228
23348	4	2d	23348	800	0000023348	00010				Record Invoice Receipt -	+228
233480	5	3M	233480	800	0000233480	70010				PH, OLI 30, 2009 10.05 AM	
233484	5	1M	233484	800	0000233484	70010	-	-			
233488	5	18d	233488	800	0000233488	70010					
233492	2	55	233492	800	0000233492	70010		-			
233496	6	4M	233496	800	0000233496	70010					
233500	4	1d	233500	800	0000233500	70010					
233504	5	4M	233504	800	0000233504	70010					
233508	5	4M	233508	800	0000233508	70010		-			
233512	7	24d	233512	800	0000233512	70010					
233516	3	12d	233516	800	0000233516	70010		-			
23352	11	5M	23352	800	0000023352	00010					
233520	6	1M	233520	800	0000233520	70010					
233524	7	18d	233524	800	0000233524	70010					
233528	7	7d	233528	800	0000233528	70010		-			
233532	9	7d	233532	800	0000233532	70010		-			
233536	6	6d	233536	800	0000233536	70010		-			
233540	2	59	233540	800	0000233540	70010					
233544	7	4d	233544	800	0000233544	70010					
233548	7	1M	233548	800	0000233548	70010		·		Sek	ct case
<pre></pre>											

Let's examine the Case Details a little more closely:

CAS	E DETAILS	×
na	me, date, column value	Q
٠	Create Purchase Requisition Item > Thu, Oct 8, 2009 12:00 AM	0
٠	Create Purchase Order Item Fri, Oct 9, 2009 7:40 AM	+1d
٠	Print and Send Purchase Order (P Fri, Oct 9, 2009 7:40 AM	+1d
٠	Receive Order Confirmation ► Mon, Oct 12, 2009 11:29 AM	+4d
٠	Record Goods Receipt ► Thu, Oct 29, 2009 10:28 AM	+21d
٠	Vendor creates Invoice ► Fri, Oct 30, 2009 12:00 AM	+22d
٠	Record Invoice Receipt ► Fri, Oct 30, 2009 10:05 AM	+22d

Next to each activity, we can see the cumulated duration of this case, as it passes the connections between different activities (throughput time).

Furthermore, you see a timestamp for each activity.

Click on any activity to see its details:

CASE DETAILS	×
name, date, column value	Q
Create Purchase Requisition Item      Thu, Oct 8, 2009 12:00 AM	-4d
Create Purchase Order Item      Fri, Oct 9, 2009 7:40 AM	-3d
Print and Send Purchase Order (P Fri, Oct 9, 2009 7:40 AM	-3d
Receive Order Confirmation      Mon, Oct 12, 2009 11:29 AM	0
_CASE_KEY 233468	
_SORTING 28	
USER_TYPE A	
ACTIVITY_DE	
CHANGED_TABLE	
CHANGED_FIELD	
CHANGED_FROM	
CHANGED_TO	
CHANGE_NUMBER	
TRANSACTION_CODE	
CHANGED_FROM_FLOAT	
CHANGED_TO_FLOAT	
● Record Goods Receipt ► Thu, Oct 29, 2009 10:28 AM	+17d
● Vendor creates Invoice ► Fri, Oct 30, 2009 12:00 AM	+18d
■ Record Invoice Receipt ► Fri, Oct 30, 2009 10:05 AM	+18d

As soon as we select any activity from the Case Details, the reference time is set to o for this activity.

In this example, this allows us to examine the time it takes for a Purchase to have its invoice receipt recorded, starting at the time the order has been confirmed.

Furthermore, you can see details taken from the Activity Table (please refer to the Data Scientist chapter).

With

Select case

you can apply a Selection to your selected case.

# 3.5 SELECTIONS

One of the most powerful functions of SAP Process Mining by Celonis 4.2 is dynamic filtering.

This allows the user to create selections from any component of an Analysis Sheet, affecting the whole Analysis Document.

Only cases that meet your filter criteria are examined in the components, as long as the selection is active.

**Create a Selection** 

### 1 - Define the cases, that you wish to select for

Let's assume, we want to select all Sales from 2008 (01.2008 - 12.2008) from an Order-to-cash process.

### 2 - Use your mouse to select the selection area from any component



Here we have a column chart that shows the course of our Sale-Items and the Net Value over months between 01.2008 and 07.2009.



With Drag & Drop we can draw an area over any component, and adjust it afterwards.

Now we need to select all cases that occurred between 01.2008 and 12.2008.

### 3 - Confirm your selection

After defining the area in our component, we do now need to confirm this selection, before it is applied to the Analysis Document.

In the upper right corner of your component, you will find the following icons:



After a selection has been applied, it is active. The whole Analysis Document (including the Process Explorer and the Case Explorer) will now only focus on cases that meet the Selection criteria (if the component has not been manually escaped from selections by the settings of the Analyst).

All active selections are listed in the Selection Bar.

cases selected 7/19 values selected Create Delivery	C 991 case	of 4k es selected	26%	Round_Month("VBAP"."ERDAT"): 7 / 19 values selected	Э	Case flows through: Create Delivery	C
---	---------------	----------------------	-----	--	---	--	---

### **Delete a selection**

To delete a selection, use the small that can be found next to all selection names. This will deactivate and remove the selection from the Analysis Document.

The components will refresh themselves automatically, and adopt the new selection criteria.

### **Reset selections**

If you want to delete all selections that you made (and return to the initial state of your Analysis sheet), you can click

Reset selections

in the top right corner of your selection bar.

### 3.5.1 SELECTION BOOKMARKS

Selection Bookmarks store the current state of an analysis. They can be used to save findings and re-use them at a later point in time.

For details see: 4.6.6.

# 3.6 STORIES

Stories allow you to collect your insights generated with SAP Process Mining by Celonis 4.2 and share them with your colleagues and employees. Process Mining Stories capture the insights you generate with Analyses, can be downloaded as PDFs or scheduled to be sent via mail.



The stories can be found within every analysis in the burger icon at the top right:

### 3.6.1 CREATE STORIES

The main section of the stories UI shows you all existing stories in separate tiles. These stories can be directly downloaded (1), deleted (2) or edited (3). To create a new story from scratch, click on the button at the top right (4).

Stories				(4)	New story +
story 4	<b>(2)</b>	story 3	ŵ	story 2	Ê
Created by Sysadmin O Last updated on Feb 1, 2017 11:44 PM		Created by Sysadmin O Last updated on Feb 1, 2017 11:44 PM		Created by Sysadmin O Last updated on Feb 1, 2017 11:44 PM	л
Download (1) (3)	Edit	Download	Edit	Download	Edit
story 1	Ê				
Created by Sysadmin O Last updated on Feb 1, 2017 11:44 PM					
Download	Edit				
					Done

### 3.6.2 CONFIGURE STORIES

Any component that is in the analyses can be added to the story. To add a component, click on the plus icon (1) next to the component in the component list on the very right. The newly added components will be added to the top right of the currently selected sheet. The components can easily be rearranged and resized to the desired format.



At the top of the story's edit section you can also switch to the load script (2) and mail configuration (3). The load script defines which parts of the data will be displayed in the components of the story

Note: All components in a story do not respect the component load scripts in the analysis. Only the story's own load script will be respected for the downloaded PDF.

It is possible to send schedule mails, which distribute the Process Mining Stories as attached PDFs. The mails will be sent according to the schedule which is defined, will contain the specified subject and text and sent to the added mail addresses. The sender which will be visible to the recipients is the user who creates the story.

# 4 ANALYST

In this chapter, you want to learn how to create and configure your own analyses. It explains all available components in detail, covers advanced selections, styling issues and user permissions.

Understanding this chapter will qualify you to plan, create and configure your own analysis documents based on an existing Data Model and to share this analysis with various user.

### Edit-Rights:

Please make sure to have Edit-Rights on the Analysis that you want to manage. To create your own Analysis Documents in an existing project, you need to have "Create" - Rights for this project. To create a new Project however, you need to have "Global Content" administrative rights.

Click here, to get more information on <u>object permission</u> within an existing project. Click here, to learn more about the <u>Global Content Administrator</u>.

For any questions regarding your SAP Process Mining by Celonis 4.2 permissions, please contact your User Administrator.

Last but not least, we would like to reference to our PQL-Tutorial. You might need PQL to create your own KPIs and configure your components.

### What's Inside?



### **Manage Analysis**

### Manage Selections

Components

**Dimensions & KPIs** 

Permissions

**Analysis Settings** 

Bookmarks

Let's start with taking an in-depth look at analysis documents. Proceed here: Manage Analysis

# 4.1 MANAGE ANALYSIS

In SAP Process Mining by Celonis 4.2, process analysis is structured in projects, each of them can contain an endless number of Analysis Documents.

You should be familiar with the Basic Structure of the SAP Process Mining by Celonis 4.2 software.

Furthermore, we recommend to read the Analysis Document chapter, to understand the navigation.



We already know, that every analysis document is made of (at least one) analysis sheets, which can be accessed through the Tab - Bar (see Analysis Document).

### Create a new sheet

With Edit-Rights, your Tab-Bar will we extended by a blue "New-Sheet" icon:



🎽 Blank Sheet

A blank sheet provides an empty analysis sheet, without any components. You can build your desired analysis from scratch, with all available components.

Process explorer
 This will create a sheet containing a Process Explorer.
 Please note however, that no further components can be added to this sheet.

Case explorerThis will create a sheet containing a Case Explorer.Please note, that no further components can be added to this sheet.

Process conformance
 This will create a sheet containing a PI Conformance template.
 Please note, that no further components can be added to this sheet.

### 4.1.1 EDIT-MODE

To edit any Analysis sheet, you need to **turn on edit mode**.

The edit mode trigger can be found in the upper right part of every analysis sheet:



If you turned on edit mode, a blue grid will be set as background for your analysis sheet. In Edit-mode it is possible to rearrange and resize Components.

### 4.1.2 NEW ANALYSIS

To create your own analysis, you must go back to your Home screen.

Open the project to create an analysis document in this project.



Provided that you have sufficient rights to create new analysis objects, a blue "Create New" button will appear in your toolbar. Click this button to open a drop-down menu:



#### Please Note

#### **Enterprise-Server Edition:**

You might have granted sufficient rights to create a new analysis document but might not be allowed to create a new data model.

For this reason, the content of this drop-down menu might display less entries.

Click on New analysis to create a new analysis document.

New analysis	
Analysis name My first analysis	
Choose data model	
Demo Content / Purchase to Pay - Demo - Small	٢
Generate default analysis	
Cancel	Done

Please enter a name for your new analysis, and choose a data model from the list ("Choose data model").

### No Data Model?

If no data model has been created yet, start creating one or contact your content administrator. Please note, that data models can only be used within the same project! For more information, please refer to the Structure chapter.

#### <sup>™</sup> Generate default analysis

If this option is available, SAP Process Mining by Celonis 4.2 4 can create default analysis sheets with various Components that most likely fit your data model. This will facilitate your first moves as an Analyst, as you can check out the configuration of existing components prior to creating your own.

You can of course extend or reduce the default analysis components to match it to your requirements.



In the next step, you will be redirected to your new analysis. If you did not generate default analysis, your analysis will be empty:



Turn on Edit-Mode and start adding components.
### 4.1.3 SHEETS

Analysis Documents consist of at least one analysis sheet (however, there is no maximum number of allowed analysis sheets).

Please consider the Structure chapter for more information on the relation between analysis documents, analysis sheets and data models.

To add a new sheet, turn on Edit-Mode and click on the small

icon in the sheet bar.

This will offer you with the following sheet layouts. Choose one to proceed.



If you want to create your analysis from scratch, using all available Components, choose Blank sheet. To dedicate a whole sheet to a process explorer, choose Process explorer. To place a case explorer on a sheet, choose Case explorer.

To relate your process to a pre-defined process, choose Process conformance.

### 4.2 MANAGE SELECTIONS

#### Please Note

This chapter explains advanced selection methods.

You should already be familiar with the basic functionality of Selections.

Click here, to read the Introduction of Selections.

You will need Edit-Rights for this Analysis Document, however, the Edit-Mode does not have to be active.

### Selection UI

The Selection UI is a graphical User-Interface. You can open it in the Selection bar with this icon:

A window will open, offering you the following selections:

	$\bigcirc$	•
Attribute selection	Activity selection	Process flow selection
elect cases based on specified attributes.	Select cases that flow or don't flow through specified activities.	Select cases where a specified activity is or isn't followed by another
g. e.g. only cases where region is "china", or cases that started on 2nd f February 2015.	e.g. only cases that start at "Create Purchase Order" and flow through "Delivery of goods"	specified activity. e.g. only cases where "Invoice sent" is followed by "Invoice canceled"
X	C	Ħ
Throughput time selection	Rework selection	Crop selection
elect cases where duration between two activities is faster/slower than efined period of time.	Select cases where an activity occurs less or more times than defined threshold	Crop the cases to display only activities occurring inside the cropped area.
.g. only cases where duration from "Item sent" to "Item received" is	e.g. only cases where "Invoice paid" happens more than once.	e.g. only the process between "Phone support ticket created" and

(Click on any selection to learn more).

The selections are meant to be predefined by analysts and used by viewers.

### 4.2.1 ATTRIBUTE SELECTION



With the Attribute Selection, you can apply a selection that selects cases based on specific attributes.

C 279k of 279k a 100%		=	Edit 👻
Attribute selection		New se	lection
Table And Column			
Table, column or dimens Q	COLUMN VALUES:		
_CEL_P2P_ACTIVITIES *	Search column value		Q
_CASE_KEY	0 1000		
ACTIVITY_EN	0 10000		
EVENTTIME	I 100000		
_SORTING	100001		
User Type	0 100002		
ACTIVITY_DE	0 100003		
CHANGED_TABLE	0 100004		
CHANGED_FIELD	0 100005		
CHANGED_FROM	0 100006		
CHANGED_TO	0 100007		
CHANGED_FROM_FLOAT	0 100008		
CHANGED_TO_FLOAT	0 100009		
CHANGE_NUMBER	0 10001		
Purchasing Document Header	0 100010		
Purchasing Document Item	0 100011		
Vendor Master (General Section) 🕨	0 100012		
			Done

To add an attribute, start with choosing a table from the left side.

You will see all columns of this table. Choose a column to see its content in the centre.

Now select a specific value (attribute) from this column. This will be then moved to the top of the column - list.

C 279k of 279k	SE_KEY O	📃 Edit 🗸
Attribute selection		New selection -
Table And Column		
Table, column or dimens Q	COLUMN VALUES:	
_CEL_P2P_ACTIVITIES *	Search column value	Q
_CASE_KEY	Block Purchase Order Item	
ACTIVITY_EN	☑ Book Invoice	
EVENTTIME	☑ Cancel Goods Receipt	
_SORTING	☑ Change Currency	
User Type	Change Price	
ACTIVITY_DE	Change Quantity	
CHANGED_TABLE	Create Purchase Order Item	
CHANGED_FIELD	Create Purchase Requisition Item	
CHANGED_FROM	Delete Purchase Order Item	
CHANGED_TO	Dun Order Confirmation	
CHANGED_FROM_FLOAT	Print and Send Purchase Order	
CHANGED_TO_FLOAT	Reactivate Purchase Order Item	
CHANGE_NUMBER	Receive Goods	
Purchasing Document Header	Receive Order Confirmation	
Purchasing Document Item	Refuse Purchase Order Item	
Vendor Master (General Section)	Remove Payment Block	
		Done

In our example, we selection for cases that specific activities. As you can see, the right side of the selection has changed, too. Here, you can see the absolute and percentage proportion of the selected cases, compared with all available cases. Please note, that this number is affected by all active selections, including the (new) selection on this page. After you are done, don't forget to confirm your selection with DONE.

Now your selection is set active, and appears in the selection overview.

### 4.2.2 ACTIVITY SELECTION



#### With the Activity selection, you can select cases that pass, start-/end in certain activities.

C 279k of 279k cases selected 100%	ase flows through ook Invoice				🗮 Edit 👻
Activity selection					New selection▼
All Activities					
Activity Q	CASE FLOWS THROUGH	ALL	CASE DOES NOT FLOW THROUGH	ANY	Activity selection
Bioch Purchase Order Item	Add activity (2)	Q	Add activity	Q	Select cases based on activities that the case flows through.
Book Invoice	Book Invoice	٢			Use search or drag and drop from the
Cancel Goods Receipt	-lm				list on the right to add activities. Your selection matches 93% of cases
Change Currency					
Change Price					93%
Change Quantity					259,480 Cases
Create Purchase Order Item	CASE STARTS WITH		CASE ENDS WITH		
Create Purchase Requisition Item					
Delete Purchase Order Item	Add activity	Q	Add activity	Q	
Dun Order Confirmation					
Print and Send Purchase Order					
Reactivate Purchase Order Item					
Receive Goods					
Receive Order Confirmation					
Refuse Purchase Order Item					
Remove Payment Block					
Scan Invoice					
					Done

On the left side, you won't see the available tables any more but all activities (1), that are included in these tables. It is possible to create a filter for cases that flow through, do not flow through, start with or end with one or multiple activities. To apply the filter, you can either drag & drop the activity from the left to one of the 4 fields in the centre or directly add the activity in one of the 4 fields in the center by searching via the input-field (2).

### 4.2.3 PROCESS FLOW SELECTION



With the Process Flow Selection, you can select cases that are followed by a certain activity (or not).

C 279k of 279k cases selected 100%	≡	Edit 👻
Process flow selection	Ν	ew selection-
Image: Choose activity       (1)         Image: Choose activity       (2)         Image: Choose activity       (	d by another speci	fied activity.
		Done

In the selection fields, choose two **activities**.

Simply choose from the existing activities within your eventlog (1). Furthermore, you can decide if you want to filter for activities that are directly followed, not directly followed, indirectly followed or not indirectly followed by each other (2).

### 4.2.4 THROUGHPUT TIME SELECTION



With the Throughput Time Selection, you can selection cases, whose processing time between two activities is shorter/longer than a threshold time period.

C 279k of 279k toox C ases selected	Edit 🗸
Throughput time selection	New selection•
From first occurrence 👻 🖗 process start Q	Throughput time selection Select cases where duration between two activities is faster/slower than defined period of time. e.a. e.a. only cases where duration from "Item sent" to "Item received" is shorter
From 0 To Infinity Days Hours Minutes	than 3 days. Your selection matches 100% of cases
To last occurrence * @ process end Q	100% 279.020 Cases
	Done

Just like in the Process Flow Selection you can choose two activities and a comparison operator. This selection now compares the timestamps of these activities for each case. It returns cases that meet the requirements of the time selection which you can define with the comparison operator.

### 4.2.5 REWORK SELECTION



Choose this selection for cases that pass a certain activity more often or less than a certain threshold.

C 279k of 279k cases selected 100%	Edit -
Rework selection	New selection*
Select cases where       Choose activity       Q       occurs between       0       and         Infinity       times per case       Image: Choose activity       Q       occurs between       0       and	Rework selection Select cases where an activity occurs less or more times than defined threshold Your selection matches 100% of cases
	Done

Choose an activity in the *Choose activity* field, and fill in a threshold value. Between these fields, choose an operator (< or >=) that defines the selection criteria.

### 4.2.6 CROP SELECTION



With the crop selection, you can cut out a specific part of the process. This will result in a drill down to all the cases that go through the defined part of the process graph. The resulting graph is previewed underneath the selection input.

Crop activities between asses selected Block Purchase Order Item - Scan In	Edit -
Crop selection  crop process from activity Blo First occurrence  to activity Scan li First occurrence  CROP PREVIEW  Process Start  S527	Crop selection Crop the cases to display only activities occurring inside the cropped area. Your selection matches 2% of cases 2% 6.530
SSIS Reactivate Purchase Order Item SSIS Reactivate Purchase Order Item SSIS Reactivate Purchase Order Item SSIS Reactivate Goods SSIS	Coses
Scan Invoice 557 Process End 5527	ß
	Done

In contrast to the Process Flow Selection, you do not define the exact pattern of the process but only the start and end node that have to be contained in the cases' process.

Cases that consist of additional activities before and after the start and end activity will be included, too.

### 4.3 COMPONENTS

SAP Process Mining by Celonis 4.2 offers a long list of available components that can be used to analyse your cases. The following pages will describe each of them, covering their functionality and configuration.

#### Components are structured within 4 categories:

PROCESS ANALYSIS COMPONENTS
m Process Explorer
A Variant Explorer
<ul> <li>Throughput Time Search</li> </ul>
Activity Explorer

CHARTS AND TABLES
OLAP Table
📶 Column Chart
Pie Chart
O Donut Chart
🗠 Line Chart
🖮 Area Chart
🐃 Scatter Plot
8 Bubble Plot
alu Histogram Chart
Single KPI

### **Process Analysis Components**

Get an overview of your Data by viewing and filtering your whole process model, according to various parameter.

Learn more...

### Get a quick view on specific dimensions, and choose from various charts, plots and tables.

Lea	rn	mo	re

Charts and Tables

SELECTION COMPONENTS	DESIGN COMPONENTS
▼ Dropdown	<> Variable Input
Date Picker	Button
ℜ Cropping	Button Dropdown
Q Search	T Text Component
	image
	Line
	Logo

### Selection Components

### **Design Components**

Apply a selection (to specific components or to the whole analysis document) by selecting values based on a data source.

Learn more...

Add buttons, text components or input fields to your document, to encourage interactive navigation and dynamic interaction with your analysis. Design components are meant to help viewers to a user-friendly experience.

Learn more...

### Add a new component

To add a new component, click on

? Unbekannter Anhang

in the right part of your selection bar.

This will open the following sidebar on the right side:

New component
PROCESS ANALYSIS COMPONENTS
# Process Explorer
atta Variant Explorer
<ul> <li>Throughput Time Search</li> </ul>
Activity Explorer
CHARTS AND TABLES
I OLAP Table
🔤 Column Chart
Pie Chart
O Donut Chart
Line Chart
🕍 Area Chart
Scatter Plot
20 Bubble Plot
🕍 Histogram Chart
(b) Single KPI
SELECTION COMPONENTS
▼ Dropdown ▼
Done

Now you can drag & drop your preferred component to the left side into the analysis sheet grid.

As soon as you lift off the mouse, your component will be placed at the cursor's position. After your component has been placed, the configuration settings will pop up on the right side.

### 4.3.1 GENERAL OPTIONS:

The configuration of all components is explained on their own pages.

However, all components share the same basic configuration.

Turn on Edit-Mode and right-click on any component.

- [	Settings		
<u>8</u> # PO ● Net c	Component filter		DES DES
	Export	Ŧ	eulechang
	Layers	Ŧ	
Purch	≝ <sup>#</sup> Toggle fullscreen	a	al
aterial n	Сору	4	scription
100000	简 Delete	r	natural
100002		1	na
100001	F	auna marg	garine

### <sup>o</sup>urchasing organisations

### <sup>™</sup> Settings

Settings will open the configuration of the component. You can find detailed description on all available settings for each component on their subpage.

<sup>™</sup> Component filter

Component filters limit the data which is displayed in the component. This functionality allows you to specify which parts or your dataset are shown in each component.

Let's follow an example:

For a OLAP-table listening purchase order items, we only want to see purchase order items with the material number E-023102.

Load script
Select a table and column that you like to filter, to add the filter to the text area on the left.
Table
Then replace the <op>(operator) and <value> tags with the operator and value you want.</value></op>
Valid options for <op> are</op>
• = equals
I= not equals
< Less than
<ul> <li>greater than</li> <li>&lt;= less than or equals</li> </ul>
• >= greater than or equals
Tips
Separate multiple queries with a semicolon.
Examples

Right - click on the OLAP-table and choose "Component filter". The following window will appear:

Component filter are based on PQL statements. You can enter any PQL statement on the left, to filter the cases that are displayed in the selected component.

To facilitate this process, SAP Process Mining by Celonis 4.2 includes Load Scripts, an editor to create a PQL template.

In our example, we need to focus on the "MATNR" column in the "EKPO" table.

Use the drop-downs to fill out a table and a column:

Load script Select a table and column that you like to filter, to add the filter to the text	
Table	
Column	
MATNR	
Add	
rm your selection with Add	

The load script editor will paste the following PQL template in the query area on the left:



Now replace the *<op>* (operator) and *<value>* tags with the operator and value you want.

Valid options for <op> are

- = equals
- I = not equals
- < less than</p>
- > greater than
- <= less than or equals
- >= greater than or equals

If you want to add multiple queries, please separate them with a semicolon.

For our example, the statement has to be the following:

FILTER "EKPO". "MATNR" = 'E-023102';

#### **Further examples**

#### Example 1

filter "case\_table"."case\_id" = 2;

Creates a selection that selects cases from the case table where the case\_id equals 2.

#### Example 2

filter "case\_table"."case\_id = 2; filter "activity\_table"."activity\_text" LIKE "%PO%';

Creates a selection with cases where the case\_id equals 2 and the activity\_text contains the string 'PO'.

#### Example 3

filter YEAR("case\_table"."case\_start\_time") = 2010;

Creates a selection with cases where case\_start\_time is in the year 2010.

Export...

You can download a copy of the selected component as an image (.png) or even the whole analysis sheet as a document (pdf). This is very useful to include analysis results in offline presentations. Choose your format and a document will be stored on your hard drive. If nothing else has been specified, it will be stored in your default download-directory.



#### Layers

As you can drag & drop and scale SAP Process Mining by Celonis 4.2 components to any point and size within the analysis sheet, overlaps can't be ruled out. If overlaps occur, you can specify whether this document is to be shown in the foreground ("Bring to Front") or in the background ("Send to Back").

	Settings			- 4.0
	Component filter			- 3.0
	Export	~		- 1.0
-	Layers	~	Bring to Front	o
	$_{\rm sc}{}^{\rm H}$ Toggle fullscreen		Send to Back	
	Сору			_
l	🗊 Delete			

🞽 Copy & Paste

As every other object in SAP Process Mining by Celonis 4.2, components can be copied and pasted in any other analysis sheet. The "Paste" - option is only visible, when a component has been copied. Click on an empty area on your analysis grid, perform a right-click and choose "paste".

🎽 Delete

Choose "Delete" to remove this component from your analysis sheet. Please note, that a deleted component can't be restored.

### 4.3.2 PROCESS ANALYSIS COMPONENTS

### 4.3.2.1 The Process Explorer

The process explorer component allows you to insert the process explorer into your analysis sheets.



We already talked about the process explorer in the viewer chapter. For this reason, this chapter will focus on the configuration of the process explorer.

Follow this link to learn more about the possibilities and the interaction with the process explorer as a viewer.

In the settings, you can specify general options, grouping and coloring of the activity nodes.

Right click on your process-explorer and choose "Settings" to open the settings on the right side.

### PE: General options



<sup>∼</sup> Title

Type your desired title into the text field.

When a title is set, its formatting option will be shown directly as the next settings and font, size, color and alignment can be defined.



<sup>™</sup> Border Options

Activate the "Show Border" checkbox to surround your explorer with a border.

You can specify the thickness, style, color and opacity of the borderline.

BORDER OPTIONS		
Show Border		
Thickness	Style	Color
Opacity 60°	%	

Background Options

Set a background color for your explorer!

Activate the "Show background" checkbox, select a color and adjust the opacity.

BACKGROUND OPTIONS				
Show background				
Opacity	30%	Color		

<sup>™</sup> Other Options

If you don't want your explorer to be affected by *any* external selection (except for internal component filter and Process Explorer selections), activate the "Component is not filtered with selections" checkbox.

Component is not filtered with selections



### PE: Activity grouping

You can group activities to be displayed as a single activity.

Activity	grouping				۳
GROUPS					
Search				New group	
ye g pi	ou haven't gr rouping is a l rocess map b	ouped any handy way by grouping together	activities. / of simplifyi related ac	Activity ing the ctivities	
					J
				Done	•

Let's assume, we want to group the activities "Print and Send Purchase Order (Paper)", "Send Purchase Order (eOrder)", "Send Purchase Order (eMail)" and "Send Purchase Order Update".

Click on New group . The following window will open:

New group					
Title					
Send Purchase Order					
Search by activity name Q					
S Print and Send Purchase Order (Paper)					
Send Purchase Order (eMail)					
Send Purchase Order (eOrder)					
Send Purchase Order Update					
Delete Purchase Requisition Item					
Cancel Invoice Receipt					
Change Currency					
Change PR Approval					
Change Vendor					
Create Purchase Order Item					
Create Purchase Requisition Item					
Delete Purchase Order Item					
Change Price					
Dun Order Confirmation					
Cancel Goods Receipt					
Reactivate Purchase Order Item					
Cancel Done					

Select all activities, and (optionally) name your group. The name will be displayed in the Selection Bar and in the Process Explorer.

Search Field
Use the Search Field to search for any activity.
Confirm your selection with

The new group will now combine all incoming cases.



Recognize a group

You can recognize a group by the small bicon next to the group name.

With "Expand Group" you will temporarily dissolve the group. All included activities will show up in the Process Map again, with a small **V** icon attached. Right-click on any of these activities and choose "Collapse Group" to resolve the group.

These options are even available for viewers of your analysis (with no edit-rights).

To edit your group, choose your group from the Activity grouping settings.

In the known window, you can now remove or add activities or remove the group with the

Remove Group

button.



### PE: Custom KPI View

Custom KPI Views are additional KPIs that can be displayed in the Process Explorer.

You should already be familiar with the default KPIs of the Process Explorer, which are available by default in all SAP Process Mining by Celonis 4.2 installations.

Choose the KPI views in the same place where you switch between the frequency Process Explorer and the Throughput



Time Explorer:

To add a custom KPI, choose

Add Custom KPI View

at the button of the drop-down menu, listing all existing KPIs.



In a KPI view, the analyst must define activity KPIs and connection KPIs.



Add a new KPI view with:

You will see all possible configuration options in the right field.

### **Configure Custom KPIs**

### Activity KPIs

General settings Variables Load script Process explorer KPIs	
KPIS Create KPI NEW KPI Remov	e
Search         Title           KPI View 1         KPI View 1	
Activity KPIs Connection KPIs ACTIVITY KPIS Add	
FORMATTING Format according to	
THRESHOLDS Add threshold Reverse activity size	
	Dana

#### **Connection KPIs**

Analysis settings			
General settings	Variables	Load script	Process explorer KPIs
KPIS	Create KPI NEW KPI		Remove
KPI View 1	KPI View 1		
		Activity KPIs	Connection KPIs
	CONNECTION	KPIS	New connection KPI
			Done

Click on the "Add" button to add a custom activity KPI.

Click on the "New connection KPI" button to create a new connection KPI.

Enter your PQL query in the "Edit Formula" field on the left side. You can make use of the KPI Builder, to prevent errors that may arise through misspelling.

Process explorer KPI editor		
EDIT FORMULA		KPI BUILDER
AVG(CASE WHEN "_CEL_P2P_ACTIVITIES"."USER_TYF	PE"='Batch' THEN 1.0 ELSE 0.0 END)	Use KPI builder to create custom KPIs. Custom KPIs can be shown either at the node or the connections of the Process Explorer. table CEL_P2P_ACTIVITIES Column USER_TYPE
FORMULA OPTIONS		Add
Formula title		
Automatisation Rate		EXAMPLES
Predefined formats Decimal Number (#.##)	Translate Formatting formula ,,2f	Last timestamp
Units	Documentation	MAX(ROUND_MONTH("EVENTLOG"."EVENTTIME"))
		Automatisation
		AVG(CASE WHEN "EVENTLOG"."USERTYPE" = 'Batch' THEN 1.0 ELSE 0.0 END)
		Done

DIT FORMULA	KPI BUILDER
X(1.0*DATEDIFF(dd, SOURCE("_CEL_P2P_ACTIVITIES","EVENTTIME"),TARGET("_CEL_P2P_ACTIVITIES"	Use KPI builder to create custom KPIs. Custom KPIs can be shown either at the node or the connections of the Process Explorer. table TARGET_ACTIVITY(_CEL_P2P_ACTIVITIES) Column EVENTTIME
FORMULA OPTIONS	Add
Formula title	EXAMPLES
Translate	
Predefined formats     Formatting formula       Rounded number (#,###)         f         Documentation	Duration AvG(1.0*DATEDIFF(dd, SOURCE("EVENTLOG"."EVENTTIM
Units	<pre>E"), TARGET("EVENTLOG"."EVENTTIME")))</pre>
d	Automatisation
d	Automatisation

This sample activity KPI will show the automatization rate for each activity, given that there is a generic user in the database (called 'batch') that is used when a process has been automated.

The following PQL query has been used:

#### **Automatization Rate**

AVG(CASE WHEN "\_CEL\_P2P\_ACTIVITIES"."USER\_TYPE" = 'Batch' THEN 1.0 ELSE 0.0)

If this activity has been automated, the KPI compiler will return 1.0 if not 0.0. After an iteration over all activities, this query will return a value between 0.0 and 1.0 for all activities.

This sample connection KPI will provide the maximum duration of any case passing the connection (= the maximum throughput time).

The following PQL query has been used:

#### **Max Duration**

```
MAX(1.0*DATEDIFF(dd, SOURCE("_CEL_P2P_ACTIVITIES"."EVENTTIME"),TARGET("_CEL_P2P_ACTIVI-
TIES"."EVENTTIME")))
```

This statement again iterates over all cases and compares for every connection the timestamp of the first activity with the timestamp of the last activity. For each connection, the maximum duration is selected and returned.

You can furthermore name your formula, and define formats and units:

FORMULA OPTIONS			
Formula title			
Max Duration			
			Translate
Predefined formats		Formatting formula	
Rounded number (#,###)	*	,f	
			Documentation
Units			
d			



Multiple KPIs

For every custom KPI view, you can add multiple activity KPIs and/or connection KPIs.

Simply repeat the instructions above.

### Threshold value

To allow further restrictions on your KPI, you can add Threshold values.

Your activities or your connections can be colored per definable thresholds.

Let's color all activities, that have an automatization rate (see above) > 0.5 green.

FORMATTING Format according to		
Automatisation Rate		۳
THRESHOLDS		
if Greater than T	0.5	×
Save your threshold setting with Add threshold .		
Multiple Thresholds		
You can add multiple thresholds.		

### **Reverse activity size**

By default, activity nodes are scaled according to their KPI values. Larger KPI values will grow the activity node, smaller KPI values will decrease their size.

With the checkbox	Reverse activity size	, you can invert this scaling. Large KPI values will decrease the node's size,
smaller KPI values w	ill increase its size.	

### Title & Format

You can **name your new custom KPI view**. This name will be shown in all process explorers throughout this analysis document.

Title		
My F	irst KPI	

Furthermore, you can select a symbol for your KPI view:



Now your process explorer has more KPIs!



#### Useful activity KPIs could be:

### Last Timestamp:

MAX(ROUND\_MONTH("EVENTLOG"."EVENTTIME"))

### Automatization:

AVG(CASE WHEN "EVENTLOG"."USERTYPE"='Batch' THEN 1.0 ELSE 0.0 END)

#### Value Flow:

ROUND(SUM("EVENTLOG"."ACT\_Wert"),o)

#### Useful connection KPIs could be:

#### **Duration:**

AVG(1.0\*DATEDIFF(dd, SOURCE("EVENTLOG"."EVENTTIME"), TARGET("EVENTLOG"."EVENTTIME")))

#### Automatization

AVG(CASE WHEN SOURCE("EVENTLOG"."USER\_TYPE") LIKE 'Batch' THEN 1.0 ELSE 0.0 END)

#### Value flow:

AVG(1.0\*DATEDIFF(dd, SOURCE("EVENTLOG"."EVENTTIME"), TARGET("EVENTLOG"."EVENTTIME")))

### PE: Activity colors

Every single activity on your process map can be colored in a different color. This can be used to highlight certain activities, that are especially relevant for your business.

C 7k of 279k Crop activities betwee Block Purchase Order	n tem - Scan In 😵 🋄	EDIT Publish -	Process Explorer	×
##	Process Start - Zoom +	Activities List view	Activity colors	•
	6,527 Block Purchase Order Item 6,515 Reactivate Purchase Order Item 6,515 Receive Goods	99.3% of activities Reset Less - More + More +	ACTIVITY COLORS Search Block Purchase Order Item Book Invoice Cancel Goods Receipt Change Currency Change Price Change Quantity Create Purchase Order Item	Q
	6,527 6,522 6,527 6,527 6,527 Process End 6,527	of connections Reset Less - More + Fixed layout	Create Purchase Requisition Item Delete Purchase Order Item Dun Order Confirmation Print and Send Purchase Order Reactivate Purchase Order Item Receive Goods Receive Order Confirmation	

Choose any activity from the activity list (or use the search field), and click on the button, to choose a new color:





You can also switch to the Matrix color selection:

#### Color Groups

You can color activity groups, too. They will appear in the activity selection mentioned above.

### 4.3.2.2 The Variant Explorer

The variant explorer allows the user to explore his process based on end to end variants.



#### Variant

A variant is an end-to-end path through the processes' activities. A specific set of activities followed by a case is called the case's variant. All different activity combinations that exist for the cases together are the processes' variants.

As you can see in the screenshot, the variant explorer is made of three parts. The **Process Map** is a process explorer. You can apply your KPIs and make use of the inline activity chooser.

This process graph is affected by the *variants* that are selected in the **Variant Browser**. The Variant Browser displays variants according to your selections (see below). By default, 9 variants are displayed. All variants that are not displayed are combined and displayed as "others":



The Variant measures show quantitive measures, based on your current variant selection from the variant browser.

Based on the variants, you can apply a selection. As soon as you change the selected variants (Drag & Drop your mouse to change the selected variants), the process map will display all selected variants.

Let's take a closer look at the variant browser:



<sup>™</sup> Sorting

In the Dropdown at the top right you can select in **which order the variants are displayed**. The following options are available:



<sup>™</sup> Most common variant

The most frequented variants are displayed in descending order.

<sup>™</sup> Least common variant

The least frequented variants are displayed in ascending order.

<sup>™</sup> Longest throughput time

The variants with the longest throughput time are displayed in descending order.

<sup>™</sup> Shortest throughput time

The variants with the shortest throughput time are displayed in ascending order.

Furthermore, you can change the **view** of your variant browser, using the second drop-down menu:



By default, "Graph" is selected. This will display your variants as a vertical column chart.

Choose List, to see your selected variants in a list:

Mos	t common variant	▼ list ▼ >		
Select all				
#1	8% of cases 2 Activities	0 Days Throughput time		
#2	6% of cases 7 Activities	22 Days Throughput time		
#3	4% of cases 5 Activities	24 Days Throughput time		
#4	3% of cases 6 Activities	15 Days Throughput time		
#5	3% of cases 3 Activities	11 Days Throughput time		
#6	2% of cases 5 Activities	17 Days Throughput time		
#7	2% of cases 7 Activities	35 Days Throughput time		
#8	2% of cases 5 Activities	21 Days Throughput time		
#9	2% of cases 4 Activities	16 Days Throughput time		
	Filter			

<sup>™</sup> Variants

As we already know, the variants section shows all variants, by default the 9 most frequented ones in descending order.

If you hover any variant, a small button appears next to the variant. Click on this button to see an animation of this variant in your process map.



<sup>∼</sup> View

You can use the following icons to extend or reduce the number of variants to be displayed in the variant browser:



Adds 10 variants to your variant browser.

Less 🗐

Reduces your variant browser by 10 variants.



Resets your variant browser to 9 variants.

<sup>™</sup> Filter

The selections that are made in the variant browser do instantly apply to the process map. If you wish to create a Selection

based on your selected variants, click on Filter . The selection will be set active and will be shown in the selection bar.

Please Note:

Please note that your variant browser displays variants that meet the criteria set by active selections. For this reason, your variant browser might adopt if you apply a selection based on this variant filter.

### VE: General options

Variant Explorer	×
General options	•
TITLE	
My process	
BORDER OPTIONS	
Show Border	
BACKGROUND OPTIONS	
Show background	
Component is not filtered with selections	
	Done

<sup>™</sup> Title

Type your desired title into the text field.

When a title is set, its formatting option will be shown directly as the next settings and font, size, color and alignment can be defined.

TITLE				
My first process explorer				
TITLE FORMATTING	Size			
Sans serif	x-large 17px			
ΒΙΨΑ	♦ □ = = =			

<sup>™</sup> Border Options

Activate the "Show Border" checkbox to surround your explorer with a border.

You can specify the thickness, style, color and opacity of the borderline.

BORDER OPTIONS		
Show Border		
Thickness	Style	Color
Opacity 60	%	

<sup>™</sup> Background Options

Set a background color for your explorer!

Activate the "Show background" checkbox, select a color and adjust the opacity.
BACKGROUND OPTIONS				
Show background				
Opacity	30%	Color		

<sup>™</sup> Other Options

If you don't want your explorer to be affected by any external selection, activate the "Component is not filtered with selections" checkbox.



Component is not filtered with selections



### VE: Activity grouping

You can group activities to be displayed as a single activity.

Activi	y grouping		٣
GROUPS			
Search	1		New group
	You haven't groupe grouping is a hand process map by gr to	ed any activitie ly way of simp ouping related gether.	es. Activity Difying the d activities
			Done

Let's assume, we want to group the activities "Print and Send Purchase Order (Paper)", "Send Purchase Order (eOrder)", "Send Purchase Order (eMail)" and "Send Purchase Order Update".

Click on . The following window will open:

New group
Title
Send Purchase Order
Search by activity name Q
S Print and Send Purchase Order (Paper)
Send Purchase Order (eMail)
Send Purchase Order (eOrder)
Send Purchase Order Update
Delete Purchase Requisition Item
Cancel Invoice Receipt
Change Currency
Change PR Approval
Change Vendor
Create Purchase Order Item
Create Purchase Requisition Item
Delete Purchase Order Item
Change Price
Dun Order Confirmation
Cancel Goods Receipt
Reactivate Purchase Order Item
Cancel Done

Select all activities, and (optionally) name your group. The name will be displayed in the Selection Bar and in the process map.

Search Field Use the Search Field to search for any activity.

The new group will now combine all incoming cases in the process map, as well in the variant browser.

Done

This might increase the frequency of the displayed variants, as this cumulates different activities.

Confirm your selection with



Recognize a group: You can recognize a group by the small *icon next to the group name.* 

With "Expand Group" you will temporarily dissolve the group. All included activities will show up in the Process Map again, with a small **V** icon attached. Right-click on any of these activities and choose "Collapse Group" to resolve the group.

These options are even available for viewers of your analysis (with no edit-rights).

To edit your group, choose your group from the Activity grouping settings.

In the known window, you can now remove or add activities or remove the group with the

Remove Group

button.



#### VE: Activity colors

Every single activity on your process map can be colored in a different color. This can be used to highlight certain activities, that are especially relevant for your business. See for 4.3.2.1 details.

#### 4.3.2.3 Throughput Time Search

The throughput time search allows the user to examine the throughput time between two specific activities.



Start with defining your **Process Flow**.

#### **Process Flow**

The process flow defines the **starting and ending activity** of the connection, whose throughput time is analysed in the Throughput Time Search.

Left-click on the process flow to open the following window:

Q
Q

Choose two activities (Process start and process end).

The Throughput Time Search will now focus on the throughput time of all cases passing these activities.

#### Please Note

If any other activities occur between the selected activities, the Throughput Time Search will accumulate all throughput times.

After you have selected a case in the *Process start* or *Process end* field, you can furthermore specify the **occurrence** of the activity in the process flow:

Change Price	0
First occurrence	
First occurrence	
Last occurrence	
Cancel Goods Receipt	0
Last occurrence	
Done	

This is only relevant for cases that pass any activity several times.

The Throughput Time Search can analyse the *First Occurrence* and the *Last Occurrence* of this activity in the process flow of each case that runs between the selected activities.

Don't forget to apply your Process Flow selection with Done.

After confirming your selection, the process flow will be shown above the Histogram:



You can click on the Process Flow at any time and edit your selection.

Process Flow selection

Any selection that has been made in the Process Flow selection, only applies to the Throughput Time search.

To apply a global selection based upon this selection, proceed to "Crop Selection".

#### **Crop Selection**

After you have made a selection in the Process Flow, you can create a (global) selection based on this selection.

Click on the "Crop Selection" icon in the upper right corner of the Throughput Time search.



The selection will be activated immediately and added to the selection bar:



#### Histogram

The histogram is a bar chart, displaying time intervals on the x-axis and the number of cases whose throughput time meets the time interval (given on the x-axis) in the y-axis.

The cases are selected based on the current Selections and the above described Process Flow selection.



You can use the histogram to apply selections like in every other component:



#### Aggregates

Click on the Aggregates to change the aggregation of the displayed throughput time.



You can aggregate the throughput times to an *average*, a *median* or display the *maximum/minimum* throughput time.

By default, Median is selected.



#### Time Unit

✓ Days
Hours
Minutes
Seconds

Click on the unit next to the Throughput Time aggregation and change it.

The following units are available:

Days, Hours, Minutes, Seconds.

By default, Days is selected.

#### TTS: Settings

The following settings are available for the Throughput Time Search:



<sup>™</sup> Title

Type your desired title into the text field. When a title is set, its formatting option will be shown. Font, size, color and alignment can be defined.

Title	My Throughput search		
TITLE FORMATTING			
Font Size			
Default font x-larg	e 17px		
B I ∐ A ⋧			

<sup>™</sup> Calculate

Click on *Calendar options*, if you wish to limit your Throughput Time search to specific times (e.g. working hours, Mo-Fr 8-18h).

If now specification has yet been made, activate the KPI specific calendar with Override calendar.

Calendar Definition	
KPI specific calendar	Override calendar
	Done

#### The following options will show up:

Calendar Definition			arch
KPI specific calendar		Override calendar	G
Choose preset		•	
Working days & Hours			
Monday	00:00	24:00	
O Tuesday	00:00	24:00	s
U Wednesday	00:00	24:00	
Thursday	00:00	24:00	e
Friday	00:00	24:00 ×	-large
Saturday	00:00	24:00	۵. (
Sunday	00:00	24:00	
		Done	

Activate the days and enter the times, that you wish to limit your Throughput Time search on.

SAP Process Mining by Celonis 4.2 has already some **pre-sets** included, which might be useful.

Click the *Choose pre-set* dropdown menu and choose any option:

Choose preset			•
Choose preset			
All days, 24/7			
None			
Mo-Fr			
08:00 - 16:00			
08:00 - 17:00			
09:00 - 17:00			
09:00 - 18:00			
Modpoodou	00:00	24:00	

To reset all selections, choose None.

Confirm your calendar with

<sup>™</sup> Throughput time color

You can change the color of the aggregated throughput time (which is displayed above the histogram).

<sup>™</sup> Border Options

Activate the *Show Border* checkbox to surround your explorer with a border.

You can specify the thickness, style, color and opacity of the borderline.



Background Options

Set a background color for your explorer!

Activate the "Show background" checkbox, select a color and adjust the opacity.



🎽 Hide histogram

This option hides the histogram. Only the throughput time will be displayed.

<sup>™</sup> Disable Selections

If you don't want your explorer to be affected by *any* external selection (except for the internal Process Flow selection), activate the "Disable Selections" checkbox.

Coloring

There are several possibilities to color your histogram.

<sup>™</sup> Color

If you wish to color all bars in the **same color**, pick a color in the *Color* field.

Swatch	Matrix	
Chart default of Swatch		Transp. Default
#ffd06	52	Done
Color	#ffd062	-

÷

<sup>™</sup> Palette

You can use a palette to color your bars in different colors.

SAP Process Mining by Celonis 4.2 comes with a set of pre-defined palettes, which can be accessed with the small icon.



Choose any palette and click on *Done* or choose *New palette* to define a **custom palette**.

The palette editor will show up:

Palette Edi	tor			
Palette pre	view			
Apply lin	near gradient			
Choose pa	lette colors			
Color	#5BC6E6			
Add Cold	or			
	_			
_				
Delete				Done

Click on

Add Color

to add up to 20 colors!

Palette pre	eview			
Apply li	near gradient			
Choose pa	lette colors			
Color	#5BC6E6			0
Color	#1f77b4			0
Color	#ff7f0e			0
Color	#2ca02c			0
Color	#d62728			0
Color	#9467bd			0
Color	#8c564b			0
Color	#e377c2			0
Color	#7f7f7f			Θ
Add Col	or			

Swatch
Matrix

Chart default colors

Swatch

Default

Default

#d62728

You can edit each color by clicking on the small colored square next to each color:

You can furthermore add a **linear gradient** to your palette. This will split your selected colors up into 20 gradient colors, which fade linear between two colors.



Your new palette has now been added, and can be edited with the small icon next to your custom palette:

PALET	TES			New p	palette	
					٥	
						1
						-
No	palett	e			Done	

While editing a palette, you can **delete** it by clicking on

#### <sup>™</sup> Color mapping

This method allows bar coloring according to different criteria.

For example, critical values can be highlighted with a different color.

Click on the small icon to get started!

COLOR MAPPING	New color mapping
New Color Mapping	0
New Color Mapping	0

No color mapping	Done	
To add a new color mapping, click on	New color mapping	in the upper right corner.

#### The following **color mapping editor** will open:

Color mapping editor	
name	
My color mapping	
Coloring based on values of	
Dimension	• @
Color thresholds	
if T	×
Add threshold	
Delete	Done
	Sonc

First, let's give our new color mapping a **title** in the upper text-field.

You can furthermore choose coloring based on values of Dimensions or Series (which is selected by default).

For the Throughput Time search, we strongly recommend to apply colors based on Series, as dimensions are aggregated on the x-axis, and may change per further selections.

Series allows you to define certain areas on your y-axis (number of cases) to be colored differently.

Therefore, we need to define **color thresholds**.

For each threshold, we can specify a comparison function as well as the actual threshold value.

Let's examine the following example:

We want to color all process aggregations which occur at least 2000 times for a throughput time interval blue, all bars with a series between 1000 and 2000 yellow, and all other aggregations (<1000) black.

The following threshold settings need to be made:

Color ma	apping editor		
name			
My colo	or mapping		
Coloring b	based on values of		
Series			•
Color thre	sholds		
I if	Less than	1000	×
if	Greater than/equal	1000	ж
if	Greater than/equal	2000	×
Add thre	shold		
Delete			Done



Sorting sequence

SAP Process Mining by Celonis 4.2 prioritizes color threshold settings which have been added recently.

To prevent any coloring overlaps, we strongly recommend to start with the lowest number of cases.

<sup>™</sup> Opacity

With the opacity slide control, you can adjust the opacity of the bars in your histogram.

By default, 100% is selected.

Opacity	59%
---------	-----

#### 4.3.2.4 Activity Explorer

The Activity Explorer provides an easy alternative to find out, how activities relate to your process.

This is how an "empty" activity explorer looks like:



#### Activity Selection

Start with selecting one activity for your analysis.

Click on Select activity (or on the selected activity, if one activity is already selected here).

The following window will open:



Click on any activity to select it.

The search field might help you to find your desired activity.

#### **Relation Selection**

In the next step, we need to set a relation.



The relation defines the condition, that a case needs to have to be added to the accumulated Activity selection, that is displayed in the Activity chart.

By default, *Cases flow through* is selected.

#### Activity chart

The Activity chart compares the component selection (based on the settings that have been made in the Activity selection and the Relation selection, see above) with all other available cases (which might be restricted by global Selections).



If you wish to apply a global selection based on this selection, use the small icon in the upper right part of the activity chart.

#### AE: Settings

The following settings are available for the activity explorer:

Activity Search		×			
Title					
Metrics	Case count	•			
BORDER OPTIONS					
Thickness	Style	Color			
Opacity	0%				
BACKGROUND OPTION	ทร				
CHART OPTIONS					
Text color	Pick color				
Series color	Pick color				
OTHER OPTIONS	filtered with selections				
		Done			

#### <sup>™</sup> Title

Type your desired title into the text field.

When a title is set, its formatting option will be shown. Font, size, color and alignment can be defined.



Title	My Activity Explorer
TITLE FORMATTING Font	Size
Default font	x-large 17px
BIUA	a o e = =

<sup>™</sup> Metrics

You can display the relation in the activity chart either as a decimal number (*case count*) or as a percentage value (*percentage*).

Metrics	Percentage 🔻
	Percentage
BORDER OPTIONS	Case count
_	

By default, Case count is selected.

<sup>™</sup> Border Options

Activate the *Show Border* checkbox to surround your explorer with a border.

You can specify the thickness, style, color and opacity of the borderline.

BORDER OPTIONS		
< Show Border		
Thickness	Style	Color
Opacity 60	%	

Background Options

Set a background color for your activity explorer!

Activate the *Show background* checkbox, select a color and adjust the opacity.



If you don't want your explorer to be affected by *any* external selection, activate the *Component is not filtered with selections* checkbox.

Component is not filtered with selections

- one case.
- In a purchasing process, all actions of handling an order item can represent one case

A **Case\_id** is the unique identifier which is solely given to the events belonging to one case.

#### 4.3.3 CHARTS AND TABLES

Charts and tables are used to illustrate certain data in an intuitive way.

The following components are available and explained on these subpages:

#### **OLAP** Table

Purchase order item	s by Material			
Material	# PO items		# Changes	↓E 1
-		682		879
R100002 - Salami parma		379		527
R100001 - Fauna margarine		331		490
R100000 - Yoghurt all natural		335		475
R100004 - 'Sophia I.' pizza, 3-pack		313		438

#### Column Chart



#### Pie chart



**Donut Chart** 



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#### Line Chart



#### Area Chart



#### Scatter Plot



#### **Bubble Plot**



### Histogram Chart



### Single KPI



#### 4.3.3.1 Configurations

As all components share functionality, you will find a detailed description of the most common configuration options in this section.

Please Note:

Different charts might still require special configuration options. For this reason, you won't find all the listed configuration options in all every chart configuration.

If you want to know more about a certain feature, this chapter and the following navigation will help you. If you plan to configure your own component, we would recommend to refer to the corresponding chart chapter (start here).

In SAP Process Mining by Celonis 4.2, components offer a lot of configuration features. To sort all options, the configuration options are structured into different configuration pages.

Open any component configuration, and use the dropdown menu at the top of the configuration section to switch to your desired configuration layer.

General options	٠
General options	
Diagram Area & Legend Options	
Position Line Options	
Distribution Axis	
Occurrences Axis	
Data series: Distribution	
Data series: Occurrences	

This screenshot is taken from the configuration of an empty Histogram Chart.

For charts and tables, the following basic configuration categories are available and shared by <u>all</u> components (except for the Single KPI):

General Options Area Options / Legend Options Data Series

#### C&T: General Options

The General options include the most basic configuration operations for the initialization of the chart, as well as some basic layout options.

Component options			×
General options			
Chart title 🥜			
Component type	Pie Chart		٠
DIMENSIONS			Add
Eventtime in years	8	1£	0 :
KPIS Activities count	8	R	Add 0 I
SORTING Eventtime in years		11	Add
Legend     Show tooltips			
			Done

This is a screenshot of the general options for a pie chart.

The general options offer the following options:

<sup>™</sup> Title

The title will appear above your component in the analysis sheet.



Please specify your desired title into the text field.

Next to the text field, a small pencil icon ( ) appears.

This will either open the area options or display the title configuration directly under the text field:

TITLE		
PO Items by ma	aterial group (top 5)	
		Translate
TITLE FORMATTIN	G	
Font	Size	
Sans serif	x-large 17px	
ΒΙΨ		

You may edit your font, its size, text highlighting, colors (font-, background - and border color) and your text orientation.

Component type

As all Charts And Tables require Dimensions & KPIs, you can most likely switch between components without altering your dimensions or KPIs.

The list of available components can be opened with this drop-down menu:

Column Chart	•
OLAP Table	
Column Chart	
Pie Chart	
Donut Chart	
Line Chart	
Area Chart	
Scatter Plot	
Bubble Plot	

#### Please Note

This feature requires similar configuration patterns across the component.

For this reason, it is **not** available for the following components:

- Histogram Chart
- Single KPI

<sup>™</sup> Dimensions / KPIs

Use the Formula Editor to add dimensions and KPIs.

If you are not familiar with dimensions or KPIs, we strongly recommend to read the chapter Dimensions & KPIs.

<sup>™</sup> Sorting

You can sort your component per any dimension / KPI that has been created for this component.

	Material Group Text	
	No. of PO items	
SORTING	Add	

Click on the

Add

button in the upper right corner of the sorting area to **define a new sorting rule**.

All dimensions and KPIs will show up. Click on any of those to define a new sorting rule.

SORTING	Add
No. of PO items	ţē ©

The names are sourced in the title of the dimension or the KPI, you cannot edit titles in the sorting area.

Multiple Sorting

You can add as many sorting rules as you like.

The sorting rules are applied in a descending order, the sorting rule that is listed on top of all rules is the first sorting rule to be considered.

You can change the order of the sorting rules with Drag & Drop.

For each sorting rule, you can choose between **ascending / descending order**.

By default, an ascending sorting rule is applied.

Click on the small icon ( ) next to the title to change it.

To **delete an existing sorting rule,** click on the small cross next to the title (

<sup>™</sup> Advanced Options

This is a list of all advanced options.

Not all of them might be available in your chart.

<sup>™</sup> Distinct values

If you activate this option, the dimensions are selected distinct.

In our purchase material order this might be useful if you wish to display each material only once, without adding a KPI.

Distinct

<sup>™</sup> Allow multiple columns sorting

Not only an Analyst but also a Viewer might want to apply sorting rules.

This is especially useful in OLAP Tables.

If you check this option, Viewer can apply as many sorting rules as they like (for their session, these rules will not be saved to the component).

If you deactivate this option, Viewer can only apply one sorting rule (for one column).

Allow multiple columns sorting

<sup>\*</sup> Component is not filtered with selections
If you don't want your component to be affected by *any* external selection, activate the *Component is not filtered with selections* checkbox.



Component is not filtered with selections

<sup>™</sup> Disable Selections

By default, Selections can be applied by any viewer by choosing columns from the OLAP-Table. If you activate this option, this will no longer be possible for this component.



Scroll horizontal

Use this option if you wish to display a horizontal scroll bar. When activated, it will be displayed if the content of the table exceeds the available space in the assigned component area.

Scroll horizontal

Legend

Activate this option to show the chart's legend.

🗹 Legend 🥒

To edit the legend, click on the small *icon*.

This will open the area options.

<sup>™</sup> Vertical

If a vertical checkbox is available, you can turn the whole chart by 90 degrees.

The chart bars will be displayed in a vertical direction, instead of a horizontal direction.

Vertical





Depending on your data model and your selected dimensions / KPIs, components might include too many entries, which decreases the legibility. If you wish to limit the rows (for example, only display the top 150 entries in a table or the top 5 entries for a chart), you can use this option.

#### First, we need to activate the limiter with the drop-down menu. Choose Limit:

Limit rows	Limit •	
Elements shown	4	

Now, enter a number in the Number of Rows / Elements shown field.

#### Sorting

This option only displays the *upper* rows. However, you can use Sorting rules (as described above) to bring up lower rows in the upper rows by altering the sorting rules.

#### <sup>™</sup> Show tooltips

Tooltips show details about the chart entry by hovering it in your chart area.

These include the relative percentage of the entry (calculated upon the displayed entries), your selected dimension attribute and (absolute) KPI value.

Don't forget to save your settings with

<sup>™</sup> Data Service Link

The data service link allows it to open an URL from an OLAP table. Additionally it is also possible to parse values from the table to the URL and thereby reuse data from the analysis:

http://<hostname> : <port> / <parameters>

Define your data service URL, using standard variable notation <%=my\_variable%> and local variables col1, col2, col3 ...

To open directly in SAP NWBC prepend **sap-nwbc:**// to your URL

To parse values with the URL the following syntax is used: <%=col1> Here it would insert the value of the first column:

Sample1		Sample2	
example1	2		1234500%
	0		

The example: www.test.com/<%=col1%> will open the URL www.test.com/example1 when cliking on A in the OLAP table. In the same way values from column 2, column 3, etc. can be parsed using the syntax: <%=col2%>, <%=col3%>, etc.

### C&T: Area Options

The Area Options offer configurations to adjust the layout of your component area and its legend.

Area Options / Legend Options

The Area Options are labelled differently for some components in the charts and tables section.

For a OLAP Table, these options are called **Table Area Options**, for any charts these options are called **Diagram Area &** Legend Options.

Component options	×
Diagram Area & Legend Options	٠
TITLE	
Purchase Orders	Translate
TITLE FORMATTING       Font     Size       Sans serif     x-large 17px	
BORDER OPTIONS Show Border BACKGROUND OPTIONS Show background LEGEND Show legend	
	Done

This is a screenshot from the Area Options of a chart.

The following options are available:

<sup>™</sup> Title

Type your desired title into the text field.

When a title is set, its formatting option will be shown. Font, size, color and alignment can be defined.



### <sup>™</sup> Border Options

Activate the *Show Border* checkbox to surround your chart with a border.

You can specify the thickness, style, color and opacity of the borderline.

BORDER OPTIONS		
< Show Border		
Thickness	Style	Color
Opacity 60	0%	

Background Options

Set a background color for your chart!

Activate the *Show background* checkbox, select a color and adjust the opacity.

BACKGROUND (	OPTIONS		
🗹 Show back	ground		
Opacity	30%	Color	

<sup>™</sup> Legend

Activate the Show legend option to display a legend in your chart area.



By default, the legend will show up below your chart.



You can however change the legend's position in the *Legend position* section:

Legend position		
0	0	0
0		0
0	۲	0

If the addition of the legend escapes the available space for your chart in the analysis sheet, you can use the *Overlay legend* option.



Instead of decreasing the chart's size, the legend will now overlap the axis or the chart area itself to fit its assigned position.

Please Note:

Don't forget that Overlay legend might harm the legibility of the chart.

#### To format your legend, *Legend Formatting* offers you several options:

LEGEND FORMATTING			
Font			Size
De	fault	font	Choose size
в	Ι	U	A & 🗆

You can alter the default font, size, highlighting, color, background color and the border color.

#### <sup>™</sup> Text Options

OLAP Table only: This section is only available for OLAP Tables.

You can define a format for your table content, using the following formatting options:

TEXT OPTIONS		
Font	Size	
Default font	Choose size	
BIU	A & □ ≡	± =

You can set a font, a text size, change the color, border, background, set a text alignment and text highlighting.



### C&T: Position Line

#### Please Note

The following options are only available for charts, that offer linear axis:

- Column Chart
- Line Chart
- Area Chart
- Scatter plot
- Bubble plot

The Position line is a useful opportunity to offer a comparison to a certain KPI at first glance.



#### The following options are available:

Component options	;	×
Position Line Option	ns	•
MY POSITION LINE		٢
Label	My Position Line	
Axis	Primary Axis	•
Formula		
Label Position	right	•
Thickness	Style	Color
Opacity	00% label	
New position line		
	-	
		Done

<b>~</b> Label	
You can (optionally) label yo	our position line.
Label	My Position Line
The name will show up abo You can specify the exact p	ve your position line. osition with <i>Label Position.</i>

The following options are available:

### 🐣 Axis

If you activated a <u>secondary axis</u> for this chart, you can choose the reference for the position line function in this field. Choose between primary axis and secondary axis.

Axis	Primary Axis
	Primary Axis
Formula	Secondary Axis
Please Note	

If you have not activated a secondary axis, this field will be hidden.

### <sup>™</sup> Formula

The position line is a function, that is based on the selected axis.

You can either enter a fixed value (e.g. 3000) or insert a PQL statement.

Formula

avg("EKPO"."NETWR")

Changes to the Formula will be applied immediately.

Label Position

If you have set a label, you can specify its position on the position line with the Label Position.

You can choose between left, centre and right with the dropdown menu.

Label Position	right	•

<sup>™</sup> Format and Opacity

You may adjust the thickness, style and color of your position line, as well as its opacity.



🐣 Display value in label

With this checkbox, you can extend the title in the chart by the estimated value of your formula.

Display value in label
Multiple Position Lines
You can add an unlimited amount of position lines to your graph.
New position line
To add another position line, use the
line options.

### C&T: Dimension Axis

#### Please Note

The following options are only available for charts, that offer linear axis:

- Column Chart
- Line Chart
- Area Chart
- Scatter plot
- Bubble plot

Dimension Axis represent the x-axis of your chart.

The following configuration options are available:

Component options	×
Dimension Axis	•
AXIS	
<ul> <li>Display axis</li> </ul>	- 1
Thickness Style Color	
Opacity 100%	
AXIS TITLE	
Display axis title	
AXIS LABELS	
Display axis labels	
Font Size Alignment	. 1
Default font Choose size Auto Adju	•
GRIDLINES	
Show Gridlines	
TICKS	
✓ Display tick lines	
BAR DISTANCE	- 1
Series overlap	
Gap width 48%	
43%	
Do	ne

<sup>∼</sup> Axis

The Display axis checkbox activates the axis, it will be visible next to your chart.



By default, this checkbox is set and your dimension axis is visible. You can now go ahead to configure your axis.

Feel free to alter the style, thickness, color, and opacity of your axis.

Style	Color
	- •
	Style

<sup>™</sup> Axis title

You can label your axis by activating the *Display axis title* checkbox.

This will display a label next to your axis:

AXIS TITLE

Display axis title

After activating the checkbox, you can enter a title in the Axis title text field.

AXIS TITLE		
Display axis title		
Axis title	My dimension a	axis
Font S	Size	Alignment
Default font	Choose size	Auto Adju 🔻
BIUA	♦ □ =	± =

Furthermore, you will find a variety of format options, to adjust your font, its size, highlight, color and alignment.

### <sup>™</sup> Axis Labels

Axis labels are the units of your axis. To configure the values, please refer to the data series section.

To show axis labels, activate the Display axis labels checkbox, which will introduce you to the following format options:

AXIS LABELS		
🗹 Display axis la	bels	
Font	Size	Alignment
Default font	Choose size	Auto Adju 🔻
BIU	A & O =	± =

Use these options to alter the label's font, its size, highlight, color and alignment.

All changes will be applied to the whole axis with all included labels.

### <sup>™</sup> Gridlines

Dimension axis gridlines are **vertical** lines that are visible in your graph.



For each axis label (either if they are visible or not, see above), a gridline is displayed after activating the *Show Gridlines* checkbox.

GRIDLINES		
Show Gridlines		
Thickness	Style	Color
Opacity	6	

After you activated the gridlines, you can adjust the style, thickness, color and opacity of all lines.

<sup>™</sup> Range

By default, the value axis try to cover all values, starting at o (Auto-range).

However, you can focus your graph on a specific range, by activating the *Manual-range* checkbox:



Please note however, that a range only applies for the axis, that you apply this range on.

If you use a secondary value axis, it won't be affected.

<sup>™</sup> Ticks

Ticks are small, horizontal label lines that are displayed between your value axis and its labels:



By default, ticks are enabled and thus visible in your graph for all axis.



To hide the tick lines, deactivate the *Display tick lines* checkbox.

By disabling *Auto-tick count* you can enter a number. Only this number (if greater than o) of ticks and labels will be visible on your axis.



Please note, that this does also affect your gridlines.

### C&T: Primary Value Axis

#### Please Note

The following options are only available for charts, that offer linear axis:

- Column Chart
- Line Chart
- Area Chart
- Scatter plot
- Bubble plot

The primary value axis is the ("main") y-axis in your graph. It will most likely be displayed on the left side of your chart.

Component options		×
		_
Primary Value Axis		•
AXIS		<b>^</b>
Display axis		
Thickness Style		Color
Opacity		
100%		
AXIS TITLE		
Display axis title		
AXIS LABELS		
<ul> <li>Display axis labels</li> </ul>		
Font Size	Align	ment
Default font Choose	size Au	to Adju 🔻
B I <u>U</u> A ⋧ □	= = :	
GRIDLINES		
Show Gridlines		
RANGE		
Auto-range O Manual-	range	
TICKS		
<ul> <li>Display tick lines</li> </ul>		
<ul> <li>Auto-tick count</li> </ul>		-
		Done

This screenshot shows the Primary Value Axis configuration for a Column Chart.

The following options are available:

<sup>∼</sup> Axis

The Display axis checkbox activates the axis, it will be visible next to your chart.



By default, this checkbox is set and your axis is visible. You can now go ahead to configure your axis.

Feel free to alter the style, thickness, color, and opacity of your axis.

AXIS		
🗹 Display axis		
Thickness	Style	Color

🐣 Axis title

You can label your axis by activating the Display axis title checkbox.

This will display a label next to your axis:

AXIS TITLE

Display axis title

After activating the checkbox, you can enter a title in the Axis title text field.

Furthermore, you will find a variety of format options, to adjust your font, its size, highlight, color and alignment.

🐣 Axis Labels

Axis labels are the units of your axis. To configure the values, please refer to the data series section.

To show axis labels, activate the Display axis labels checkbox, which will introduce you to the following format options:

AXIS LABELS		
🗹 Display axis la	abels	
Font	Size	Alignment
Default font	Choose size	Auto Adju 🔻
BIU		± =

Use these options to alter the label's font, its size, highlight, color and alignment.

All changes will be applied to the whole axis with all included labels.

#### <sup>™</sup> Gridlines

Value axis gridlines are **horizontal** lines that are visible in your graph.



For each axis label (either if they are visible or not, see above), a gridline is displayed after activating the *Show Gridlines* checkbox.



After you activated the gridlines, you can adjust the style, thickness, color and opacity of all lines.

<sup>™</sup> Range

By default, the value axis try to cover all values, starting at o (Auto-range).

However, you can focus your graph on a specific range, by activating the Manual-range checkbox:

RANGE	
🔿 Auto-range 🧿	Manual-range
From	2000
То	3000

Please note however, that a range only applies for the axis, that you apply this range on. If you use a secondary value axis, it won't be affected.

<sup>™</sup> Ticks

Ticks are small, horizontal label lines that are displayed between your value axis and its labels:



By default, ticks are enabled and thus visible in your graph for all axis.

Display tick lines

To hide the tick lines, deactivate the Display tick lines checkbox.

By disabling *Auto-tick count* you can enter a number. Only this number (if greater than o) of ticks and labels will be visible on your axis.



Please note, that this does also affect your gridlines.

### <u>C&T: Secondary Value Axis</u>

#### Please Note

The following options are only available for charts, that offer linear axis:

- Column Chart
- Line Chart
- Area Chart
- Scatter plot
- Bubble plot

The **secondary value axis** is the (optional second) y-axis of your graph, which will be displayed on the right side of your chart.

A secondary value axis can be useful, if you wish to compare two dimensions in one chart.



The above chart gives the Viewer a direct overview of the Net order values, compared to the number of Purchase Orders.

In this case, the number of order items (#PO items) is displayed on the secondary value axis.

The configuration of the secondary value axis is pretty similar to the configuration of the Primary Value Axis.

Component opt	ions	×
Secondary Val	ue Axis	•
AXIS		
💙 Display axis		
Thickness	Style	Color
Opacity	100%	
AXIS TITLE		
Display axis ti	itle	
AXIS LABELS		
🗹 Display axis la	abels	
Font	Size	Alignment
Default font	Choose size	Auto Adju 🔻
BIU	A & □ ≡	± =
GRIDLINES		
Show Gridline	25	
RANGE		
O Auto-range	O Manual-range	
TICKS		
Display tick line	nes	
Auto-tick cou	nt	-
		Done

This is a sample configuration of a Colum chart with a secondary value axis.

The following options are available:

<sup>∼</sup> Axis

The Display axis checkbox activates the axis, it will be visible next to your chart.

Display axis

After activating the checkbox, you can specify the format of your axis line. Feel free to alter the style, thickness, color, and opacity of your axis.

<sup>™</sup> Axis title

You can label your axis by activating the *Display axis title* checkbox. This will display a label next to your axis:

	Display axis ti	tle
AXIS TITLE		
Display axis ti	tle	
Axis title	My Secondary	Axis
Font	Size	Alignment
Font Default font	Size Choose size	Alignment Auto Adju

After activating the checkbox, you can enter a title in the Axis title text field.

Furthermore, you will find a variety of format options, to adjust your font, its size, highlight, color and alignment. X Axis Labels

Axis labels are the units of your axis. To configure the values, please refer to the data series section.

To show axis labels, activate the Display axis labels checkbox, which will introduce you to the following format options:

Display axis labels

Use these options to alter the label's font, its size, highlight, color and alignment. All changes will be applied to the whole axis with all included labels.

<sup>™</sup> Gridlines

Value axis gridlines are horizontal lines that are visible in your graph.

For each axis label (either if they are visible or not, see above), a gridline is displayed after activating the *Show Gridlines* checkbox.

GRIDLINES		
✓ Show Gridlines		
Thickness	Style	Color
Opacity 1009	%	

After you activated the gridlines, you can adjust the style, thickness, color and opacity of all lines.

<sup>™</sup> Range

By default, the value axis try to cover all values, starting at o (Auto-range).

However, you can focus your graph on a specific range, by activating the Manual-range checkbox:

RANGE	
🔿 Auto-range 🧿	Manual-range
From	100000000
То	700000000

Please note however, that a range only applies for the axis, that you apply this range on. The primary value axis won't be affected.

<sup>™</sup> Ticks

Ticks are small, horizontal label lines that are displayed between your value axis and its labels:



By default, ticks are enabled and thus visible in your graph for all axis. To hide the tick lines, deactivate the *Display tick lines* checkbox.



By disabling *Auto-tick count* you can enter a number. Only this number (if greater than o) of ticks and labels will be visible on your axis.



Please note, that this does also affect your gridlines.

### C&T: Data Series

A data series section is set up for every dimension and KPI that has been created in your component (also see general options).

It offers options that are available in the Formula Editor.

The Data Series configurations differ a lot for different components.

For this reason, we strongly recommend to conduct the component's chapter, to know which options are available and relevant for a successful configuration.

Component options		×
Data series: Month(Last Ch	nanged on ["EKPO"	"AEDAT
DATA SERIES OPTIONS Series name		
Month(Last Changed on ["E	KPO"."AEDAT"])	
		Translate
ROUND_MONTH("EKKO"."AEDAT"	)	f(x)
FORMATTING Predefined formats	Formatting forr	nula
Date:year-month (Y- 🔻	%Y-%m	
Units		

This screenshot shows the Data Series options that are available for all components.

### Data Series Options

At the top of this section, you may change the **Series name**. This is the name that is displayed in the dimension section, the KPI section and the sorting section in the general options.

DATA SERIES OPTIONS	
Series name	
Months	
	Translate
ROUND_MONTH("EKKO"."AEDAT")	f(x)

Furthermore, you can alter the KPI statement. Click on the small icon () on the right corner to edit the statement in the Formula Editor.

f(x)

Please refer to the Dimensions & KPIs chapter for further explanations.

Formatting

In this section, you can alter your Value Formatting. The following option is only available for OLAP Tables:

Coloring Table

You can color the content of the table, as well as the background.

COLORING TABLE		
Text color	Pick color	
Text Color mapping	Pick a color mapping	*
Background color	#ef7d23	•
Background color mapping	Pick a color mapping	•

For both, you can either select a single color or apply a color mapping rule.

### <sup>™</sup> Single color

If you wish to color the table's content or the background in the **same color**, pick a color in the *Text color* or the *Background* color field.

Text color	Pick color
Swatch	Matrix
Chart default	colors Transp.
Swatch	Default
	Done

If you wish to insert a custom css color, you can use the field in the lower row.



Color mapping

This method allows text - or background coloring per different criteria.

For example, critical values can be highlighted with a different color.

Click on the small icon to get started!



The following **color mapping editor** will open:

Color mapping editor	
name	
My color mapping	
Coloring based on values of	
Dimension	6
Color thresholds	
🔳 if 🔹	×
Delete	he

First, let's give our new color mapping a **title** in the upper text-field.

You can furthermore choose coloring based on values of *Dimensions* or *Series* (which is selected by default). Dimension color rules will be applied on the dimensions; Series color rules will be applied to the KPIs.

We need to define **color thresholds**. For each threshold, we can specify a comparison function as well as the actual threshold value.

Let's examine the following <u>example</u>:

We want to color all materials which occur at least 2000 times blue, all materials occurring less than 200 times but more than 1000 times yellow, and all other materials (less than 1000) in black.

The following threshold settings need to be made:

Color ma	apping editor		
name			
My colo	or mapping		
Coloring b	based on values of		
Series			•
Color thre	esholds		
I if	Less than	1000	×
if	Greater than/equal	1000	×
🔳 if	Greater than/equal	2000	×
Delete			Done

Sorting sequence

SAP Process Mining by Celonis 4.2 prioritizes color threshold settings which have been added recently.

To prevent any coloring overlaps, we strongly recommend to start with the lowest number of cases.

The following options are only available for charts, that offer linear axis:

- Column Chart
- Line Chart
- Area Chart
- Scatter plot
- Bubble plot

<sup>™</sup> Axis

You can display this data series either in your primary value axis or in your secondary value axis with the Axis dropdown menu.

Axis	Secondary Axis
	Primary Axis
Alternative type	Secondary Axis

**KPIs** only

Please note, that this section is only available for KPIs, as dimensions are displayed in the x-axis.

Coloring Area

KPIs only:

Please note, that this section is only available for KPIs, as dimensions are displayed in the x-axis.

You can color the graph (series color) with the following options:

COLORING AREA		
Series color	#ef7d23	
Series color mapping	Pick a color mapping	-
Opacity	71%	

You can choose between a (single) series color, a series palette and a color mapping.

### <sup>™</sup> Series color

Swatch	Matrix	
F Chart default colo	ors	Transp.
Swatch		Default
_		
#ef7d23		Done
COLORING AREA		
Series color	#ef7d23	

If you wish to color your graph in **one single color**, pick a color in the *series color* field.

If you wish to insert a custom css color, you can use the field in the lower row.

rgb(3,33,67)	Done
--------------	------

### <sup>™</sup> Series palette

You can use a palette to color your graph in **different colors**.

SAP Process Mining by Celonis 4.2 comes with a set of pre-defined palettes, which can be accessed with the small icon next to the *series palette* field.



Choose any palette and click on *Done* or choose *New palette* to define a **custom palette**.

The palette editor will show up:

Palotto Ed	tor			
Falette Eu	101			
Palette pre	view			
Apply li	hear gradient			
Choose pa	lette colors			
Color	#5BC6E6			
Add Col	or			
Delete				



Palette Editor								
Palette pre	eview							
Apply I	inear gradient							
Choose pa	lette colors							
Color	#5BC6E6							0
Color	#1f77b4							0
Color	#ff7f0e						•	0
Color	#2ca02c						•	0
Color	#d62728						•	0
Color	#9467bd							0
Color	#8c564b							0
Color	#e377c2						•	0
Color	#7f7f7f							0
Add Co	or							
Delete							D	one

You can edit each color by clicking on the small colored square next to each color:

•		
Swatch	Matrix	
Chart default co	olors	Transp.
Swatch		Default
#d627	28	Done

You can furthermore add a **linear gradient** to your palette. This will split your selected colors up into 20 gradient colors, which fade linear between two colors.

	Done
Don't forget to apply your palette with	

Your new palette has now been added, and can be edited with the small icon next to your custom palette:



While editing a palette, you can **delete** it by clicking on

Series color mapping

This method allows (multiple) coloring per different criteria.

For example, critical values can be highlighted with a different color.

Click on the small

icon to get started!





To add a new color mapping, click on

New color mapping

in the upper right corner.

The following **color mapping editor** will open:

Color mapping editor		
name		
My color mapping		
Coloring based on values of		
Dimension		• @
Color thresholds		
if	•	ж
Add threehold		
Add threshold		
_		
Delete		Done

First, let's give our new color mapping a title in the upper text-field.

You can furthermore choose coloring based on values of *Dimensions* or *Series* (which is selected by default). Dimension color rules will be applied on the dimensions, Series color rules will be applied to the KPIs.

We need to define **color thresholds**. For each threshold, we can specify a comparison function as well as the actual threshold value.

Let's examine the following example:

In a P2P process, we want to color all materials which occur at least 2000 times blue, all materials occurring less than 200 times but more than 1000 times yellow, and all other materials (less than 1000) in black.

The following threshold settings need to be made:

Color ma	apping editor		
name			
My colo	or mapping		
Coloring b	based on values of		
Series			٠
Color thre	sholds		
🔳 if	Less than 🔻	1000	×
if	Greater than/equal	1000	×
if	Greater than/equal	2000	ж
Delete		D	one

Sorting sequence

SAP Process Mining by Celonis 4.2 prioritizes color threshold settings which have been added recently. To prevent any coloring overlaps, we strongly recommend to start with the lowest number of cases.

To adjust the opacity of (any) color rule, you can use the opacity slider:



🐣 Data labels

**KPIs** only

Please note, that this section is only available for KPIs.

To display the value of the data series above the bars in your graph, you can activate data labels with the checkbox *display data labels*.



After activating the checkbox, you can adjust the position of the data labels with the dropdown - menu:

Label Position	
top	•
top	
middle	
bottom	
custom	

Furthermore, you can format the labels with the known formatting options (font, size, alignment, highlight, color). The following options are only available for the following charts:

- Area Chart
- Pie chart

Coloring Pie

KPIs only

Please note, that this section is only available for KPIs, as they determine the relation of the chart entries.

You can choose between a (static) series palette and a color mapping.
÷

#### <sup>™</sup> Series palette

You can use a palette to color your graph in **different colors**.

SAP Process Mining by Celonis 4.2 comes with a set of pre-defined palettes, which can be accessed with the small icon next to the *series palette* field.

PALETTES	New palette
	^
No palette	Done
Palette	Choose a palette

Choose any palette and click on *Done* or choose *New palette* to define a **custom palette**.

The palette editor will show up:

	Palette Editor	
	Palette preview	
	Apply linear gradient	
	Choose palette colors	
	Ecolor #58C6E6	
	Add Color	
	Delete	Done
olor		
	to add up to 20 colors!	



You can edit each color by clicking on the small colored square next to each color:

Add C

Click on



You can furthermore add a **linear gradient** to your palette. This will split your selected colors up into 20 gradient colors, which fade linear between two colors.

Don't forget to apply your palette with

Your new palette has now been added, and can be edited with the small icon next to your custom palette:

Done



<sup>™</sup> Series color mapping

This method allows (multiple) coloring per different criteria. For example, critical values can be highlighted with a different color.

Click on the small icon to get started!

COLOR MAPPING	New color mapping
New Color Mapping	0
New Color Mapping	0
No color mapping	Done

New color mapping

To add a new color mapping, click on **editor** will open:

in the upper right corner. The following color mapping

color mapping editor		
name		
My color mapping		
Coloring based on values of		
Dimension		•
Color thresholds		
🔲 if	•	×

First, let's give our new color mapping a **title** in the upper text-field. You can furthermore choose coloring based on values of *Dimensions* or *Series* (which is selected by default). Dimension color rules will be applied on the dimensions, Series color rules will be applied to the KPIs.

We need to define **color thresholds**. For each threshold, we can specify a comparison function as well as the actual threshold value.

Let's examine the following example:

In a P2P process, we want to color all materials per occurrence in the following way:

> 2000	Blue
< 2000 but >1000	Yellow
< 1000	Black

The following threshold settings need to be made:

ame			
My cold	or mapping		
oloring	based on values of		
Series			
olor thre	esholds		
II if	Less than	• 1000	3
if	Greater than/equal	• 1000	3
if	Greater than/equal	• 2000	
Add thre	eshold		
Add thre	shold		

Sorting sequence:

SAP Process Mining by Celonis 4.2 prioritizes color threshold settings which have been added recently. To prevent any coloring overlaps, we strongly recommend to start with the lowest number of cases.

To adjust the opacity of (any) color rule, you can use the opacity slider:

Opacity 71	%
------------	---

In the following, additional options are available:

<sup>™</sup> Show labels (values):

Activate this option to display value labels in your chart area.



<sup>™</sup> Set count limit

This option requires visible labels! If you displayed a lot of entries in your chart area, you might only be interested in value labels for all entries above a certain threshold. With this option, you can set such a threshold.

Simply activate the Set count limit checkbox and enter your desired threshold in the text field.

<sup>™</sup> Show percentages

Activate this option to display the relative share of each entry (%) in your chart area.

redefined formats	Formatting formula	
Percentage (%) 🔹	%	
Standard (no format) Rounded number (#,###)	Documentatio	
Percentage (%) Percentage with decimals Decimal Number (#.##) Abbreviated (##.#k) Date (Y-M-D) Time (H:M) Timestamp (Y:M-D H:M) Date: year (Y) Date: year (Y) Date: year-month (Y-M) Date: year-month-day (Y-M) Custom Formula	(#.##%) type	

#### 4.3.3.2 OLAP Table

OLAP Tables are probably the simplest component of SAP Process Mining by Celonis 4.2. They consist of an indefinite number of columns that are either dimensions or KPIs. In OLAP-Tables, these dimensions are simple columns that influence the aggregation level of the KPI.

Each OLAP table requires at least one dimension. If no KPI is specified, the OLAP table will create a table row for each dimension.

The following OLAP table displays the purchase order items in a P2P-process, aggregated by material.

Material no.	Material description	# PO items	↓₹ 1
			2,396
R100000	Yoghurt all natural		1,390
R100002	Salami parma		1,373
R100001	Fauna margarine		1,299
R100004	'Sophia I.' pizza, 3-pack		1,199
R100014	Body lotion 'Alabaster'		1,176
R100026	Meyer's cream of mushroom soup		1,134
R100005	RAVIOLI 'LA MAMMA'		1,086
R100010	Hammer, 20 oz framing		1,081
R100013	Shampoo 'Splash'		1,076
R100012	Skateboard 'Hells Bells'		1,055
M-05	Flatscreen LE 50 P		1,055
R100011	Basketball 'Professional'		1,051
R100009	Screwdriver (cross-head)		1,041
R100008	Pepper		1,031
R100027	Mever's goulash soup		1.018

Demo-Data:

This example is included in the P<sub>2</sub>P - Demo Data, which can be included at the Single-User Installation. Furthermore, you can download a transport of the P<sub>2</sub>P - Demo Data **for free** on the my.Celonis.de platform.

#### Interaction with an OLAP Table

Viewer can interact with the table, and (if the Analyst has not deactivated this option), apply selections on any rows. When hovering a dimension column title, a small search icon will show up:



Click on the \_\_\_\_\_ icon to open a search field.

Material description	Q	# PO items		ĻΞ
Flatscreen LE 50 P Family PC Basic			×	Q

Furthermore, you can add sorting rules for every column. This can be done with a click next to the search field, which will

bring up a sorting icon.

To change the sorting order (descending/ascending), re-click it. By default, the column is sorted in a descending order. To deactivate the sorting rule, click on the small sorting icon again, until it disappears.

#### Configuration

The OLAP table follows the Configurations.

The following configuration pages are available for every OLAP table:

#### **General Options**

- Title Settings
- Dimensions & KPIs
- Sorting
- Advanced Options

#### Table area options

- Title Settings
- Border Options
- Background Options
- Text Options

#### **Data series**

- Data Series Options
- Data Formatting
- Coloring

### 4.3.3.3 Column Chart

A Column Chart visualizes data on a two-dimensional scale using columns.

The dimensions can be columns or aggregations and the KPIs are typically frequencies or distributions.



Demo-Data:

This example is included in the P<sub>2</sub>P - Demo Data, which can be included at the Single-User Installation. Furthermore, you can download a transport of the P<sub>2</sub>P - Demo Data **for free** on the my.Celonis.de platform.

#### Configuration

The OLAP table follows the Configurations.

The following configuration pages are available for every OLAP table:



### 4.3.3.4 Pie chart

A pie chart illustrates numerical proportions of the underlying data in the well-known circle. The dimensions can be columns or aggregations and the KPIs are typically frequencies or distributions.



You can find all available configuration options in the following chapters.

#### Tip:

The displayed configuration in the following chapters matches the sample chart that is displayed above.

You can easily re-build it with these options and apply your own data.

#### Configuration

The following configuration categories are available:

General options

**Area options** 

**Data Series** 

### 4.3.3.5 Donut Chart

A donut chart is very similar to a Pie chart.

It is based on numerical proportions of your dimensions and KPIs, however, only uses the border of the circle.



#### Configuration

The following configurations are offered by a Donut Chart:

**General options** 

Area options

**Data Series** 

### 4.3.3.6 Line Chart

Line Charts connect points illustrating the trend of your selected data over a specified dimension (e.g. time). This is a great way to illustrate your data flow over time.



#### Chart Type:

It is very easy to convert charts (for example Column Charts) to a Line Chart diagram! Open the General Options of your "old" chart, and choose "Line Chart" at the *Component type* dropdown.

#### Configuration

In the Settings, you will recognize the following Configuration Options:

General options	Diagram Area & Legend Options	Position Line Options
Dimension Axis	Primary Value Axis	Data Series

### 4.3.3.7 Area Chart

An Area Chart is very similar to the Line Chart. It comes however with a filled-out space between the line and the dimension axis.



#### Configuration

The following configuration tabs are available:

General options	Diagram Area & Legend Options	Position Line Options
Dimension Axis	Primary Value Axis	Data Series

### 4.3.3.8 Scatter plot

A Scatter plot is another variation of a Line Chart. Instead of a line, the values are therefore displayed as circles.

For analysing correlations between attributes, this is the component to choose! It allows you to choose one or two dimensions and one aggregation whose relationship will be displayed.

Rewor	k ratio									
10,000 -		•	•	•	•	•	•	•	•	•
5,000	•									
0	2013-03	2013-02	2013-01	2012-12	2012-11	2012-10	2012-09	2012-08	2012-07	2012-06
					🌌 # Order	5				
4										Þ

#### Configuration

The following configuration tabs are available in the component settings:

General options	Diagram Area & Legend Options	Position Line Options
Dimension Axis	Primary Value Axis	Data Series

### 4.3.3.9 Bubble plot

A Bubble plot is an extension of the Scatter plot.

If a second aggregation is used, that aggregation will determine the size of the bubbles in the plot, which make the Bubble Plot more intuitively understandable.



#### Configuration

The following configuration tabs are available in the component settings:

General options	Diagram Area & Legend Options	Position Line Options
Dimension Axis	Primary Value Axis	Data Series

#### 4.3.3.10 Histogram Chart

A Histogram visualizes the distribution of a certain dimension, and is very similar to the well-known Column Chart.

However, you can group your dimension into data sections, to (for example) filter them for quarterly results.



### Configuration

The following configuration tabs are available in the component settings:

General options	Diagram Area & Legend Options	Position Line Options
Dimension Axis	Primary Value Axis	Data Series

Please notice the additional **Advanced Settings** in the General Component Settings:

ADVANCED OPTIONS	
Partition rule	Specific bucket count
Count	Specific bucket count Equal width
count	Explicit boundaries

To group your Dimension, you can make use of three **Partition rules**:

<sup>™</sup> Specific bucket count

The chart will display the given number (in the *Count* field) of groups in the Histogram, and divide/round your dimension area accordingly.

🐣 Equal with

Each group area will have the given width (in the *Count* field). Please make sure to enter a value according to your selected dimension format.

Explicit boundaries

Explicit boundaries give you the opportunity to define each area manually. They don't necessarily need to have the same size.

#### 4.3.3.11 Single KPI

Charts and tables are made for visualizing aggregations over various dimensions. Therefore, all previous components included settings for both dimensions and KPIs.

The Single KPI aims to illustrate **a single aggregation** without any dimensions. This is a useful tool to get a very specific aggregation on the first view.



#### Configuration

As the configuration of the Single KPI differs from the configuration of the other chart & table components, you will find a detailed configuration description on the subpages.

The General Options and the Diagram Area are available.

### SK: General Options

The following options are available in the General Options section:

General options		v
Title	<i>a</i> 2	Average Purchase Time
Туре		Gauge 🔻
KPI		
MEDIAN(CALC_THROUGHP	'UT <b>(</b> F	IRST_OCCURRENCE['Create
Units		d
Subtitle	<i>m</i>	
Predefined formats		Formatting formula
Custom Formula		·
COLORING THRESHOLI	DS	Documentation
O Thresholds ○ S	Singl	e color
0 14		28 42 56
Ó Ó		Ó Ó Ó Ó Ó Ó
Component is not	filter	Add threshold red with selections

<sup>∼</sup> Title

The title will appear above the Single KPI area in your analysis sheet.



Please specify your desired title into the text field.

Title	-	Average Purchase Time

Next to the text field, a small pencil icon ( 🖉 ) appears.

This will open the area options or display the title configuration directly under the text field:

TITLE		
Average Purch		
		Translate
TITLE FORMATTIN	IG	
Font	Size	
Default font	xxx-large 2	
BIU	A & □ ≡	± =

You may edit your font, its size, text highlighting, colors (font-, background - and border color) and your text orientation.

#### 🗡 Туре

The Single KPI comes with 4 different types, that can be compared to skins.

Туре	Gauge	۳
KPI	Gauge Radial	
MEDIAN(CALC_THROUGHPUT(	Fill Number	

Choose any type from the dropdown list.

Let's examine the types a little further:

#### <sup>™</sup> Gauge:

Gauge is the default type of a Single KPI. Your component will be displayed like a tachometer:



<sup>™</sup> Radial

Your KPI will be aggregated to a circle line:





<sup>∼</sup> Fill

Your component will be displayed as a vertical bar.



<sup>™</sup> Number

Your component will be displayed as a single number.



🗡 КРІ

Enter your PQL statement in the KPI section.

You can make use of the Formula Editor.

For the sample charts that are shown in the screenshot, the following PQL statement has been created with the formula editor to display the median time (in days) that a case in a Purchase-to-pay process needs from the Creation of a purchase order until the reception of goods.

#### Average Purchase Time

```
MEDIAN(CALC_THROUGHPUT(FIRST_OCCURRENCE['Create Purchase Order'] TO FIRST_OCCURRENCE['Receive Goods'], REMAP_TIMESTAMPS("_CEL_P2P_ACTIVITIES"."_EVENTTIME", DAYS)))
```

<sup>∼</sup> Units

In the Units field you can specify a custom unit, which will be displayed right after the aggregated number of the KPI.

Units	d	
		8 d

<sup>™</sup> Subtitle

To show a Subtitle under your component, you can use this text field:

SUBTITLE	
My subtitle	



Next to the text field, a small pencil icon ( ) appears. This will carry you on to the Formatting Options

Coloring

As you can see, Single KPIs work with colors. You can choose between a Single color or use color thresholds, to color your KPI according to a certain value area.

#### Single Color

Select *Single Color* and choose a color from the color palette. Your whole component will be colored in this color.

COLORING THRESHOL	COLORING THRESHOLDS			
🔿 Thresholds 🔘	Single color			
Single color	Pick color			
[ Swatch M	Aatrix			
Chart default colo Swatch	rs Default Recent			
	Done			

#### **Color Threshold**

Select *Threshold* to make use of value area coloring.



The displayed numbers are our thresholds.

To edit them, click on any marked area in the color stripe:



Here, you can assign a threshold as a PQL statement or enter a static number.

Entering a PQL statement allows you to color your thresholds in a dynamic matter. Not only your aggregated KPI, but also your thresholds will adopt as soon as changes in the data model occur. Additionally, you can use the well-known color palette to define a color. This color will be applied to all values that are smaller or equal to the threshold.

To delete your threshold, click on *Delete threshold*.



Thresholds are sorted automatically in an ascending order. Please note, that all thresholds that exceed your aggregated KPI will be displayed in different grey colors.

<sup>∼</sup> Text size

Please Note:

This option is only available, when you have selected the type Number (see above).

By default, the text size is adapted to the size of the chart area. However, you can set a manual text size by selecting *Manual*.

TEXT SIZE	
🔿 Automatic 🧿	Manual
Font size	35
Alignment	≞ ± ≡

Enter your desired *Font size* and your text-alignment.

If you activated a subtitle, these settings also apply for the subtitle.

<sup>™</sup> Component is not filtered with selections

If you don't want your component to be affected by *any* external selection, activate the *Component is not filtered with selections* checkbox.



Component is not filtered with selections

### SK: Diagram Area

The following options are available for the Diagram Area:

Component options	ж
Diagram area	•
TITLE	
My Title	
TITLE FORMATTING Font Size	Translate
Default font x-large 17px	
SUBTITLE	
My subtitle	
SUBTITLE POSITION	
BORDER OPTIONS	
Show Border	
Thickness Style	Color
Opacity 100%	

#### <sup>∼</sup> Title

The title will appear above the Single KPI area in your analysis sheet.

	Average Pur	chase Time
		28
Please specify	your desired title ir	to the text field.
Title	ø	Average Purchase Time

Next to the text field, a small pencil icon ( ) appears.

This will open the following formatting options:

TITLE		
Average Purch	iase Time	
		Translate
TITLE FORMATTIN	NG	
Font	Size	
Font Default font	Size xxx-large 2	

You may edit your font, its size, text highlighting, colors (font-, background - and border color) and your text orientation.

<sup>™</sup> Subtitle

To show a Subtitle under your component, you can use this text field:





The subtitle position can only be altered when you choose the type "Number".

You can place your subtitle either below or left to your (number) KPI aggregation:



(bottom)

<sup>™</sup> Border Options

Activate the *Show Border* checkbox to surround your Single KPI with a border. You can specify the thickness, style, color and opacity of the borderline.

BORDER OPTIONS		
Show Border		
Thickness	Style	Color
Opacity 60	)%	

#### 4.3.4 SELECTION COMPONENTS

Selection Components are built to facilitate the creation of Selections.

The following components are available:

Ŧ	Dropdown	Dropdown
Ë	Date Picker	Date Picker
%	Cropping	Cropping
Q	Search	Search

#### 4.3.4.1 Dropdown

A dropdown component creates a dropdown menu on your analysis sheet to select values directly from a data source. This data source is taken directly from your data model. By selecting a value from the dropdown, the user will automatically create a Selection. This can (for example) be used to filter for various suppliers or customers.

The upcoming example will focus on vendors.

Vend	dor	•
	Search for value Done	
	BEATRIZ	
	BLANCA	
	COMUNASA	
	CPB1000	
	CRISTINA	
	DANIR	

Users can select any items from the dropdown list. According to the Multiselect option in the configuration, they might even select multiple items.

After they confirmed their selection with \_\_\_\_\_, a selection is applied.

#### Configuration

The following configuration options are available:

Dropdown	×
Placeholder text	
Vendor	
	Translate
Dropdown items	
"LFA1"."LIFNR"	f(x)
Multiselect	

<sup>™</sup> Placeholder text

The Placeholder text is displayed in the dropdown field:

	Placeholder text	
	Supplier	
		Translate
v	Dropdown items	
	Ŧ	Placeholder text Supplier Dropdown items

It will also show up, after you or a user of your analysis has made his selection in the dropdown menu:

Supplier: DAVID	•

<sup>™</sup> Dropdown items

This is where we can set the content of our dropdown list.

You can enter any PQL statement or use the well-known Formula Editor.



<sup>™</sup> Multiselect

If you activate the *Multiselect* checkbox, users can select multiple items from the dropdown list.



### 4.3.4.2 Date Picker

The date picker component is a selection component which allows you to create a selection on a date range of a data column. By default, the Eventlog's Eventtime is selected and the input to the date picker will filter down the data based on the Eventtime.

Clicking in one of the inputs (1) will open up a calendar in which you can choose the desired start and end date for the selection. Additionally, the buttons at the bottom allow you to quick-select the first, last and today's date (2).

уууу	-MM-do	l				Ê
уууу	-MM-do	i (	<b>1)</b>	ઝે		Ë
Pic	k date					
<		2	2 - 2017	~ <b>(</b> 3	3)	>
S	Μ	Т	W	Т	F	S
	(2	7			10	11
First	Toda	ay La	ist		D	one

Clicking on the year - month button (3) at the top will open a modal where you can directly choose a year and the month within this year.

### 4.3.4.3 Cropping

The Cropping component implements a Crop Selection to your analysis document.

You can select two activities (a starting activity and an ending activity). A Selection will be created for all cases that pass these two selected activities.

FROM FIRST OCCURRENCE OF -	
Prozess start	Q
TO LAST OCCURRENCE OF -	
process end	Q
	Apply

Click on one of both text fields and choose any activity from the list.

#### Search:

Just start typing your desired activity into the field. Your list will adopt accordingly.

FROM FIRST OCCURRENCE OF	,	
change	Q	
ChangeCurrency		
ChangePR Approval		
ChangePrice		
ChangeQuantity		
<b>Change</b> Vendor		
Adjustment Charge		
Block Purchase Order Item		
Cancel Goods Receipt	_	

The following screenshot shows a sample configuration, filtering for cases passing from "Change Price" to "Delete Purchase Order Item":



#### Configuration

The following configuration options are available:

Title	
BORDER OPTIONS Show Border	
ALIGNMENT Auto alignment	
Horizontal     Vertical	

<sup>™</sup> Title

The title will appear above the Cropping component in your analysis sheet.

# My Cropping Component FROM FIRST OCCURRENCE OF Change Price TO LAST OCCURRENCE OF Delete Purchase Order Item Apply
Please specify your desired title into the text field.

Title	My Cropping Component	
TITLE FORMATTING Font	Size	
Default font	x-large 17px	
ΒΙΨΑ	♦ □ = = =	

After typing in the first characters in the Title text field, the formatting options will appear right below the text field. You may edit your font, its size, text highlighting, colors (font-, background - and border color) and your text orientation.

<sup>∼</sup> Title

The title will appear above the Cropping component in your analysis sheet.

My Cropping Component	
FROM FIRST OCCURRENCE OF -	
Change Price	0
TO LAST OCCURRENCE OF -	
Delete Purchase Order Item	0
	Apply

Please specify your desired title into the text field.

Title	My Cropping Component
TITLE FORMATTING Font	Size
Default font	x-large 17px
BIUA	♦ □ = = =

After typing in the first characters in the Title text field, the formatting options will appear right below the text field.

You may edit your font, its size, text highlighting, colors (font-, background - and border color) and your text orientation.

### <sup>™</sup> Show Border

Activate the *Show Border* checkbox to surround your component with a border.

You can specify the thickness, style, color and opacity of the borderline.

BORDER OPTIONS		
Show Border		
Thickness	Style	Color
Opacity 6	0%	

<sup>™</sup> Alignment

Adopt the alignment of your component.

Choose between Horizontal and Vertical (which is selected by default)



With Auto alignment SAP Process Mining by Celonis 4.2 automatically picks the option to fit the available chart area.



### 4.3.4.4 Search

The search component allows to search for values manually.

Activities Q
--------------

Users can enter **any** search query here. In the context of searching Activities, they might for example enter "Concurrency". SAP Process Mining by Celonis 4.2 will now create a Selection, filtering all activities, whose name includes "Concurrency".

### Configuration

The following configuration is available:

Search	×
Placeholder text	
Activities	
-	Translate
Formula	
	f(x)

<sup>™</sup> Placeholder text

The Placeholder text is displayed in the text field:

Placeholder text		
Search Me	Search Me	Q
Translate		

### <sup>™</sup> Formula

Determine a data source for your search. You can use any PQL statement or use the Formula Editor. A very basic application is to choose a column including interesting values.



## 4.3.5 DESIGN COMPONENTS

The primary purpose of design components is to enrich your analysis sheets with various design features.

The following components are available:

Variable Input	Variable Input
Button	Button
Button Dropdown	Button Dropdown
T Text Component	Text Component
Image	Image
Line	Line

## 4.3.5.1 Variable Input

The Variable Input component lets you override an existing Variable, that has been defined for this analysis document. On your analysis sheet, it appears as a single input field.

NUMBER OF TRADE	01						2.4
Number of Pric	e unande	25					X
1101110-01-01-1110	o onung	0.0					

The selected variable will be overwritten with the value that is inserted into the variable field. However, these changes won't be saved globally to this variable (to do so, please refer to the Analysis Settings), the scope of the change is only valid for the user's instance of the viewer.

### Configuration

The following configuration options are available:

Variable Input		×
Placeholder	Number of Price Changes	
Write to variable	PRICE_CHANGE	٣

🐣 Placeholder

The placeholder text will be shown in your text field on your analysis sheet. Please provide a name that can be easily understood by the users of the analysis document, as they can't inspect the affected variables.

<sup>™</sup> Write to variable

Choose the variable, that you would like to work with. A list of all available Variables will show as a drop down menu.



### 4.3.5.2 Button

This will create a button on your analysis sheet. You can assign a lot of different functionalities to the button and use it as an action button to perform a certain action or to display a message (to offer hints or further information to the users of the analysis).

My Button

### Configuration

The following configuration options are available:

Button	×
Button title	
Button action 🕜	٠
BACKGROUND OPTIONS	

### 🎽 Button Title

Enter your desired button title. It will appear on the button.



After entering a title, the formatting options will appear.

Button title	My Button
TITLE FORMATTING Font	Size
Default font	x-large 17px
BIU	

Use these options to adopt the font, its size, the text highlighting, its color and the alignment of the title.

### <sup>™</sup> Button action

We do furthermore need to justify the action, that is performed when clicking the button. Choose your action in the dropdown menu **Button action**.

Button action 🕜	Show Message	٠
	Open Tab	
	Show Message	
	Delete Selections	
	Load Bookmark	
	Open Document	
	Set Variable	
	Download Story	
BACKGROUND OPTIONS		
Show background		

According to your choice, further options will appear.

The following options are available:

#### 🞽 Open Tab

The Open Tab option opens another Analysis Sheet. You can specify the target sheet in another dropdown menu:

Button action 🕜	Open Tab	٣
Sheet		٣
BACKGROUND OPTIONS	Process overview Purchasing Overview Throughput Times Changes Sheet 5 Sheet 6	

Show Message

Show Message will open a pop-up window with a pre-defined message. You can set a custom message in the text field:

Button action 🕜	Show Message	٣
This is a very useful tool t analysis users!	o show instructions to your	
		/i

		Button	
I	Message		۲
	This is a very useful tool to show instructions to your analysis users!		e MATTR
L		Done	font

<sup>™</sup> Delete Selections

Delete Selections will remove all Selections from the current analysis document.

If you defined selections in advance, they will be removed for this user's session, too. However, they won't be deleted for the document and will re-appear when reopening the analysis document.

Button action 🔞	Delete Selections		٠
No further configuration is a	available.		
🐣 Load Bookmark			
You can load a certain bookmark using a button.			
Select Load Bookmark and specify the bookmark:			
Button action 🔞	Load Bookmark	*	

First Bookmark

The bookmark and its associated selections will be activated.

#### <sup>™</sup> Open Document

Bookmark

With *Open Document*, you can use the button as a link to another analysis sheet in another analysis document. Therefore, the ID of the analysis sheet and the ID of the analysis document, that is to be targeted, is required.

Button action 🔞	Open Document 🔻
Document ID	
Sheet ID	

Both IDs can be obtained from the URL.

#### <sup>™</sup> Open Document

With *Open Document*, you can use the button as a link to another analysis sheet in another analysis document. Therefore, the ID of the analysis sheet and the ID of the analysis document, that is to be targeted, is required.

Button action 🔞	Open Document 🔹
Document ID	
Sheet ID	

Both IDs can be obtained from the URL. The URLs are build up following this syntax:

http://localhost:9000/#/frontend/documents/2/view/sheets/05c72bcf-a8a3-40bf-a8e5-4402f881c50a

#### This is your Document ID, this is your Sheet ID.

🐣 Set Variable

Use your button to set a variable!

Button action 🕜	Set Variable	r
Variable name		·
Variable value to set		

Use the Variable name dropdown menu to select a variable, and enter the value in the Variable value to set text field.

#### <sup>™</sup> Download Story

Last but not least, you can use a button do download a Story. Use the Story dropdown menu to choose your story.

	Button action 🕜	Download Story	۳
	Story		٣
Don't forget to save your set	tings with		

### 4.3.5.3 Button Dropdown

The Button Dropdown is a combination of a Button and a Dropdown.

It will be displayed as a dropdown menu on your analysis sheet, the entries can however be configured to work as buttons.

	Activities
	Search for value     Done
	Approve Request
Actions	Book Invoice
Reset Selections	Change Price
Display Information	Create Purchase Order
Open Parent Analysis	Create Request
New dropdown entry	Pay Invoice

Buttons

Dropdown List

### Configuration

The following configuration is available:

Button dropdown	ж
Title	
Manual Input	۲
	Add dropdown entry

Type your desired title in the *Title* field.

Title

My Button

The second option offers you a dropdown menu.

You can choose between *Manual Input* (which will create a dropdown menu of buttons) and *Load Entries* (which will create a dropdown selection).

button.

🗡 Manual Input

If you choose Manual Input you can add dropdown entries manually, using the

This will create a button, that is listed in your button dropdown menu.

📱 💿 My Entry		
Button title	My Entry	
TITLE FORMATTING		
Font Size		
Default fo Ch	loose s	
$B I \underline{U} A \equiv \Xi \equiv$		
Button action 😨		
BACKGROUND OPTIONS	1	
Show background		
	Add dropdown entry	

As these configurations equal the configuration of a button, please refer to the Button chapter to learn about the configuration.

To delete this button dropdown entry, use the small 🤷 icon on the upper left corner of the configuration.

You can add an unlimited number of buttons.

To change the listed order in the button dropdown list, you can rearrange the items by drag & drop using this icon:



Add dropdown entry

### Load Entries

Load Entries is great way to include a Dropdown list into your button dropdown.

The following configuration options are available:

Formula				
"EBAN"."M	ANDT"			f(x)
Write to va	riable 🕜			٣
Separator				
WRAPPING	CHARACTERS			
Start		End		
Escape cha	aracter			
Allow r	multiple selection nent is not filte	ons red with selecti	ons	

As most of these options are used in the dropdown component, too, you might want to check out the Dropdown chapter.

After entering your Formula (optionally using the Formula Editor), you could simply confirm the entries with

This would give you an exact Dropdown component, which is a great way to create Selections.

However, a button dropdown can store the selected values in variables! Use the **Write to variable** dropdown menu and choose any variable.

Write to variable 🕜	PRICE_CHANGE •
	ButtonDrilldown
Separator	PRICE_CHANGE
-	PRICE_CHANGE_RATIO
WRAPPING CHARACTERS	My_Var
Start	NEW_VARIABLE

Specifying a **separator** will help you to organise your data in your variable. This might be important, if you choose to store multiple values to your variable (with this button dropdown). Values will be separated with this separator. However, we recommend to align the separator with the data type of your variable values. A, might seem great for integer values but could lead to confusion with double values.

Use **wrapping characters** to apply wrapping rules to your entry. You can "cut" the entry's value by *start* characters at the beginning and/or by *end* characters at the end. *Escape character* is great if your entries are very long.

If you activate the **Allow multiple selections** checkbox, users can choose multiple values from the button dropdown. If you activate the **Component is not filtered with selections** checkbox, previous applied selections in your analysis sheet won't affect this button dropdown (you will still see all entries that meet the requirements of your above specified formula).

### 4.3.5.4 Text Component

Use a Text Component, to display a static or a dynamic text in your analysis sheet. You may for example use a text component to display instructions, explanations or further information regarding your analysis. However, you can also use it to display a dynamic number, that is derived from a KPI. A great application of the text component is to display the net value or the number of orders in a process cockpit. Please note however, that the numbers are derived from KPIs and therefore they are set up to follow selections.

# Orders:	67,023
Net Value:	45.3B €

### Configuration

The following screenshot offers a sample configuration, displaying the Number of Purchase Orders with a short title:

Font	Font size	
Default font	medium 14px	
BIUA		
BB code	Text	
Purchase Orde \${Purchase Ord	rs: ders}	
Add FORMULAS	Ϡ	
Add FORMULAS	Cr †	
Add FORMULAS	œ †	
Add FORMULAS	Cr t	
Add FORMULAS	Cr †	
Add FORMULAS	C7 1	
Add FORMULAS	C 1	

The following configuration options are available:

Formatting

You can format your Text component as every other component title.

Font		Font size
Default font		medium 14px
ВИШ	A E	± ≡ %

Choose a Font, specify its size, alter the text highlighting, the text color, its alignment and add a hyperlink.

Here, you can display your text.

You can choose (and switch in between) between a normal text editor, and a BBCode editor.

BB code	Text
Purchase Orders: {Purchase Orders}	

BB code	Text
b][size=21][color=#0085A9]P	Purchase Orders:
<pre>F{Purchase Orders}[/color][/si</pre>	ze][/b]

<sup>™</sup> Formula

To display dynamic content in your text area, you can make use of Formulas.

Click on Add F

This will open the well-known Formula Editor. Create your desired KPI and **name your formula**. We will need this name to identify it in our text component.

After you have set up your formula, it will appear in the Formulas section:

	Add FORMULAS				
	Purchase Orders	I	Î	0	
Use the <i>icon</i> to re	open the Formula Editor.				

Use the icon to include this formula in your text.

This will create the following text in your text area:

\${The Name Of Your Formula}

You can copy it and paste it anywhere within your text component.

Use the <sup>©</sup> icon to delete your Formula.

<sup>™</sup> Border Options

Activate the *Show Border* checkbox to surround your text with a border.

You can specify the thickness, style, color and opacity of the borderline.

Show Border		
Thickness	Style	Color
Opacity		

### Background Options

Set a background color for your text!

Activate the *Show background* checkbox, select a color and adjust the opacity.

BACKGROUND OP	TIONS		
Show backgro	ound	Color	
	30%		

<sup>™</sup> Component is not filtered with selections

If you don't want your text formula to be affected by *any* external selection, activate the *Component is not filtered with selections* checkbox.



### 4.3.5.5 Image

Place an image on your analysis sheet!

With images, you can ease the look of your analysis. When creating a company template, this component is also useful for including your company's logo.



### Configuration

The following configuration features are available:



SAP Process Mining by Celonis 4.2 differs between two kinds of images: *Document Only* and *Shared* Images. Document Only Images can only be placed among the same analysis document; shared images can be used among different analysis documents (within one project).

To upload an image, press the

© 2017 Celonis SE

Choose an image from the file browser, and click on *open*. All uploaded images will be placed in the *Document Only* section. Click on any image to open the configuration options, which will appear below the image.

OPTIONS	Share	Delete
Background	Pick color	
Image position		
0	0	$\bigcirc$
0	۲	$\bigcirc$
0	0	0

Click on

Share

to move this image to the *Shared* Images section.

As already mentioned, this image will now be available in all analysis documents in the whole project.



#### This can't be undone!

With *Background color*, you can specify a custom color for your image. The image does not necessarily take all the available space that is assigned in the analysis sheet (through scaling), except for the case that the scaling meets the exact proportions of the original image. *Image position* therefore moves the image to a certain corner of the available space.



### 4.3.5.6 Line

This is another tool to design your analysis sheet. You can insert lines and turn them into arrows to separate, surround or highlight certain sections.



This screenshot shows 4 separate line components. 3 of them are configured as arrows.

### Configuration

The following configuration options are available:

Style:		
Color	#0085A9	
Thickness		_
Type:	horizontal	*
Arrow:	double_arrow	*

Start choosing a **style**:

The dropdown menu offers the following options:




#### Now let's choose a **color:**

#### You can choose between different levels of thickness...



... and set the type of your line, which will determine, whether your line is aligned vertical or horizontal:

Type:	horizontal 🔹
Arrow:	horizontal vertical

Finally, you can set your line to be an arrow:

Arrow:	double_arrow	*
	no_arrow	
	double_arrow	
	left_arrow	
	right_arrow	

## 4.3.5.7 Logo

The Logo component places your logo on your analysis sheet. You can set your logo in the System Settings.

As soon as you drag & drop the component in your analysis sheet, the logo will appear. You can rescale it as every other component.

However, no further configuration is available. (Remember, you can still make use of the Image component).

Process Analysis Components

The following, powerful components are currently available in SAP Process Mining by Celonis 4.2.

## **Process Explorer**

Learn, how to successfully set up and manage a process explorer.



## Variant Explorer

Explore your process based on end-to-end variants!



## Throughput Time Search

Stay in control of your throughput times!



## Activity Explorer

Find out, how a certain activity relates to your process, at first glance!



## 4.4 DIMENSIONS & KPIS

Components require the configuration of **Dimensions** and **KPIs**.

### Dimensions

Dimensions basically represent the columns of the table you selected as data source for this document. In contrast to KPIs, there are no restrictions as to which data types can serve as dimensions therefore all columns available in the table can be selected. Your choice of a dimension will define the possible level of KPIs for your data. If, for example, you add a dimension containing dates and want to round all dates to month, there will be a maximum of twelve possible KPIs for one year. However, if you round the dimension to years, there will – for one year – only be one entry with one KPI in your analysis component.

Number of dimensions:

There is no limit of dimensions, however, you should keep in mind that too much dimensions might increase the complexity of the component for a viewer of your analysis.

### KPIs

KPIs are functions that consolidate a set of values belonging to a single occurrence inside a dimension into one single value. Consolidation can be done by accumulating the values, by calculating the **average**, **minimum** or **maximum** or simply by **counting** the number of occurrences.

To give a short example let's assume your data contains a table listing all invoices you received from vendors and their respective order values. Now if you choose "vendor" as dimension and the sum of "order value" as KPI, for each vendor all entries in your data will be accumulated regarding their order values. Your result set will contain one entry for each vendor and his respective sum of order values. If you choose "avg" as aggregation function, the average of the order values will be calculated for each vendor. If you choose "min" or "max", the minimum or maximum order value will be selected and presented in the result set.

Apart from the function "count" all KPI functions need to be based on another column than the dimension column. Since these functions can only be performed on numerical data, only columns containing numerical data types will be available for selection. Basically, the table selected as data source will be scanned for numerical data types and all columns meeting the criteria will be provided as bases for KPIs.

The function "count" simply counts the number of occurrences for each value in the dimensions column (so for our vendor example, the result set would contain an entry for each vendor and the number of invoices you received from him). If you use KPIs with **two or more dimensions** KPIs will be calculated for each unique combination of all dimension values occurring in the data source.

Depending on the Chart Type, the number of possible dimensions and KPIs will vary (please see the following table). Only Charts And Tables are listed.

Chart Type	Dimensions	KPIs
OLAP Table	∞	8
Column Chart	1	8
Pie Chart	1	1
Donut Chart	1	1
Line Chart	1	8
Area Chart	1	8
Scatter Chart	1 Or 2	1 OF 0
Bubble Chart	1	2

Proceed to the Formula Editor and learn how to use dimensions and KPIs in your analysis.

### 4.4.1 FORMULA EDITOR

The Formula Editor creates Dimensions & KPIs to be used in any components. This is why you will find a linkage to the Formula in every component's settings, that offers dynamic content.

The Formula Editor can configure Dimensions and KPIs separately.

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Reference Strategy	
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nder Mastar (Company Code)	Processing status			
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	Release status			
	Release Strategy	Activities	# Activities	# PO items
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	al occurrence 🧅 of Change Vendor 🧅	
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To add any Dimension or KPI, you will find a small

icon above every dimension and KPI.

This will open the following **Overview.** 

### Overview

15	Type and press enter to add dimension			Q SELECTED DIMENSION	N(5) O ADD CUSTOM DIMEN
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		01572	0000088772		

Add

The Formula Editor can edit Dimensions and KPIs. This overview can be used to select dimensions or KPIs according to table columns and pre-defined dimensions/KPIs.

Start choosing between Dimensions and KPIs, using the buttons in the upper right corner:

Dimensions KPIs		
	Dimensions	KPIs

Let's have a closer look at the overview section:

In this section on the left, you can choose a table from your data source.

es	Type and press enter to add KPL	Q	SELECTED KPI(S)	ADD CUSTOM
ndard Process KIPI				
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dor Master (Company Code)				
nage Status				
P2P ACTIVITIES				

#### Standard Process KPIs:

For KPIs, *Standard Process KPIs* will be available too, and offers some basic Dimensions (such as "Number of Activities per Case" or "Time between <Activity A> and <Activity B>"). If you choose one of them, no further columns will be shown. Click on one entry of this table list, to see its columns in the second column:

Add data				Dimensions	8Pb	
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	Relative Strategy					
	Purchasing Group					

After choosing a column, a third area *Choose Function* might appear (depending on the data type of your selected column). For example, if you would like to select *Year* of Credit Applications as a Dimension, you might choose the *EventTime* column from the *Cases* table.

If you are choosing a KPI, a third column will appear after choosing a column. This is where we actually set our KPI. Please note however, that the shown KPI depends on the datatype of your selected column.

les	Type and press enter to add KPL Q	Type and press enter to add KPL	Q
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ndor Master (Company Code)	Material		
ssage Status	Material		
EL_P2P_ACTIVITIES			

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M-05	ST
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M-05	ST
M-05	ST
M-05	ST
	Materia M05 100-50 M05 M05 M05

#### Preview:

At the bottom of the page, a preview of your data is displayed. This data depends on the selected dimensions/KPIs. After you selected your dimensions/KPIs, they will appear on the right side of the screen:

SELECTED K	C ADD	CUSTO	OM KPI	
Case count	t Ø		F	Ø
Count(Clier	nt) 🖉		₽	ø
Formatting	Standard (no format)	• Unit	E	DIT 🖋

Click on any entries, and the associated column will be highlighted in the preview at the bottom of the field.

Use the small 🙁 icon to delete this dimension/KPI.

Use the small 🗧 icon to apply a sorting rule. You can choose between a descending and an ascending order (re-click this icon to change).

Use the small icon to edit the title of your dimension/KPI. This is the name that will be displayed in the configuration options of your component. We recommend to choose a title that is easy understandable.

You are free to use any characters, whitespace or symbols (any String value will be accepted).



Below the title and the mentioned configuration options, you can alter the Value Formatting of this dimension/KPI.

## 4.4.1.1 Custom Editor

The Custom Editor is a useful and powerful tool to create dimensions or KPIs.

It furthermore comes with a clear user-interface:

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To access the Custom Editor, click on

● ADD CUSTOM DIMENSION or ● ADD CUSTOM KPI in the Overview.

The following overview will appear:

Edit Formula		Navigation			Visual editor	Code editor
New Expression / Formatting	Standard (no format)	UnitsClear formula	Tools			Help 🕜
	KPI Library Coses exercising KV (e.g.	Ratio Ratio September control water that fill a specific control ing the percentage of activities that re- extornated)	→  →  →  →  →  →  →  →  →  →  →  →  →	Process flow selection Sectors and there is before solving on antifoliomed poly cases where 'brocks set is browned by 'Change Price'	Main Area	
	Bucketing (if / else) Group values based on conditional statements.	Table column Select table column.	Aggregation Choose e function such as average, count, median, sum etc. to aggregate your data.	Pull column from another table Pull eggregate data to table from another table (e.g. count the number of products for each		
Empty formula New Expression' formula is empty:		Preview				
						Done

#### <sup>™</sup> Navigation

```
The navigation allows to close the Custom Editor ( ) and to switch between the Visual Editor and the Code Editor.
```

### <sup>∼</sup> Tools

The tools are separated in two sections:

The upper line is there to choose a name for your dimension / KPI. This name will appear in the configuration of the components.

Use the small *icon* to edit the title:

New Expression

The title area will be surrounded with dotted lines. Confirm your change to the title by pressing *Enter* on your keyboard. Furthermore, you can access the Value Formatting section for your current dimension/KPI.

All tools in the second line are only used (and therefore explained) in the Visual Editor.

### Preview

To support the creation of dimensions and KPIs, SAP Process Mining by Celonis 4.2 gives you a preview of your data in this section. If you have never worked with dimensions or KPIs before, let's start with the Visual Editor.

### Visual Editor

The Visual Editor offers a graphical user interface to "build" dimensions and KPIs utilizing visual block representations of PQL statements.

The first step after the creation of a custom dimension or custom KPI is to choose a **category**. This will create a template in the main area with recommended connections.

The following categories are available:



#### 🐣 KPI Library

The KPI library stores predefined standard KPIs like the case count or the throughput time. It is also possible to save your custom formulas and re-use them from the KPI library.

#### <sup>™</sup> Ratio

The ratio block calculates the ratio of values that fulfil a certain condition. The only input that is required to do that is the condition itself. A condition can be a column or aggregation that matches a certain value or any process filter. You can choose between a simple ratio, a activity ratio, a process flow ratio and a custom ratio.

#### <sup>™</sup> Activity Selection

The activity selection block allows you to set a condition on the cases based on the activities they contain. You can specify if a case is flowing or not flowing through an activity or if a case is starting or ending with the chosen activity.

#### Process Flow

The Process flow selections allow you to set a condition on the path of the cases. You can define which sequence of activities the cases flowing through. This includes the possibility to define direct and indirect connections between the single activities.

#### <sup>™</sup> Bucketing (if/else)

The bucketing allows you to split up your data according to a defined condition. You can set a condition on direct column values or aggregations. You can add multiple conditions to your formula and create as many buckets as you want. The conditioning can be used to calculate formulas based on the condition or simply label a dimension.

#### <sup>™</sup> Table column

The table column block allows you to add a column from one of the tables in your data model to a formula.

#### <sup>~</sup> Aggregation

Aggregations allow you to apply operations on your data. The aggregations that are available are:

- Average
- Sum
- Count
- Count distinct
- Count table
- Maximum
- Minimum
- Medium standard deviation
- Variance

Pull column from another table

The pull-up-function calculates the KPI on the table that was specified by the user. The calculations are therefore grouped on basis of the foreign key connection between the base table and the aggregated column. You can also set conditions on the calculation, so that only the data matching this condition is taken into consideration.

Let's focus on the main area and the toolbar. The main area offers a pre-defined template, according to your category selection. This template allows you to create your dimension/KPI, using drop-down menus. They offer either functionalities or columns

count of $\checkmark$	select an activity ~	
	Laboratory New York	

If you have already selected a column or a table, the menu will offer the following possibilities:

Purchasing Document Item 🔎	equa
e ADD	
Aggregation	+
Bucketing (if / else)	
Custom ratio	
Pull column from another table	
Date operation	+
Math operation	+
Text operation	+
Comparison	+
Logical	+
CHANGE	
Change table	

With **Change**, you can choose another table or column. With the functions listed at the **Add** section, you can apply operations to your column. This usually leads to the addition of brackets, to specify the new operation. Please note, that the category templates are meant to support you. However, you can of course edit or rearrange each of them to support your requirements.

If you are editing a section inside brackets, you can click into the section to furthermore work with the following two icons, that will appear at the upper right corner of your current section:



: This will permanently remove this section. Included sections will be deleted as well, parent sections won't be affected. The hierarchy will be adopted.

You can at any time switch to/from the Code Editor using these buttons:

Visual editor	Code editor
---------------	-------------

Any changes that are made in the Code editor or in the Visual editor will be adopted.

### Code Editor

The Code Editor lets you design and edit your dimensions/KPIs based on a graphical column selection and a PQL editor.

To work with the Code Editor, we recommend to consult the PQL-Tutorial.

Edit Formula					
New Exp	pression 🖋 Formatting	Standard (no format) v Units			
Tables	Type and press eni Q	Type and press enter to add K Q EDITOR			
Stan	_CASE_KEY	GENERAL FUNCTIONS			
All	Client	No Transformation			
Purchase	Purchase Requisition	AGGREGATE FUNCTIONS			
Scheduli	Item of Requisition	Count			
Purchasii	Document Type	Count Distinct			
Purchasir	Purch. Doc. Category	Min			
History p	Control indicator	Max			
Vendor C	Deletion Indicator	Median			
Vendor N	Processing status				
Vendor N	Creation Indicator				

Use the left side of the main area to select a table and a column. If you are creating or editing a KPI, a third column will appear - use this to choose your KPI. Again, the available options depend on the data type of the selected column.

After selecting a column and/or a KPI, your changes will appear in the Editor on the right side.

## 4.4.1.2 Value Formatting

Value Formatting is a very useful tool to round and abbreviate data.

Predefined formats		Formatting formula
Standard (no format)	*	
		Document
Units		

You can apply formats in the *Formatting formula* field. Therefore, SAP Process Mining by Celonis 4.2 offers Number Formats and Date Formats.

### Furthermore, you can make use of our Predefined formats, using the drop-down menu:

Value formatting (choose predefined formats)
Rounded number (#,###)
Standard (no format)
Rounded number (#,###)
Percentage (%)
Decimal Number (#.##)
Abbreviated (##.#k)
Date (Y-M-D)
Time (H:M)
Timestamp (Y:M-D H:M)
Date: year (Y)
Date:year-month (Y-M)
Date:year-month-day (Y-M-D)
Custom Formula

If your formatting formula requires a unit (for example a currency), you can specify this in the Units field.

## Number Formats

Number formatting uses the d<sub>3</sub> number format. You can use the following rules in your formula. The format specifier is modelled after Python 3.1's built-in format specification mini-language. The general form of a specifier is:

### [fill][align][sign][symbol][width][,][.precision][type]

The available **type values** are:

type value	shortcut	description
exponent	е	uses Number.toExponential
general	g	uses Number.toPrecision
fixed	f	uses Number.toFixed
integer	d	uses Number.toString
rounded	r	rounds to [ <u>.precision</u> ] significant digits, padding with zeroes where necessary in similar fashion to fixed ( <i>f</i> ). If no precision is specified, it falls back to the general notation.
percentage	%	see fixed (f) but multiplies the value by 100 and adds a % suffix
rounded per- centage	р	see percentage (%), but rounds to [.precision]
binary	b	displays the number in base 8
hexadecimal	x	displays the number in base 16, using <u>lower</u> -case letters for the digits above 9
hexadecimal	x	displays the number in base 16, using <u>upper</u> -case letters for the digits above 9
character	с	converts the integer to the corresponding Unicode character before printing
SI prefix	S	see rounded (r), but with an additional unit suffix (for example "9.5M" or "1.00 $\mu$ ")
aligndescription<</td>aligned left>aligned right^central alignment

The **align** can be:

By default, > (aligned right) is selected.

The **prefix** can be:

prefix	description
+	this sign can be used for both positive and negative numbers
-	this sign can be used for both positive and negative numbers
space	a leading space (" ") should be used on positive numbers and a minus sign on negative numbers

The **symbol** can be:

shortcut	description
\$	adds the currency sign
#	for binary, octal or hexadecimal output, prefix
0	enables zero-padding

The width defines the minimum field width. If not specified, then the width will be determined by the content. The comma (,) option enables the use of a comma for a thousand separator. The precision indicates the number of digits to be displayed after the decimal point for a value formatted with types "f" and "%" or before and after the decimal point for a value formatted with types "g", "r", and "p".

### **Date Formats**

Date formatting uses the d<sub>3</sub> time format.

shortcut	description
%a	abbreviated weekday name
%A	full weekday name
%b	abbreviated month name
%В	full month name
%с	date and time, as %a %b %e %H %M %S %Y
%d	zero-padded day of the month as a decimal number [01,31]
%e	space-padded day of the month as a decimal number [1,31], equivalent to %d
%Н	hour (24h - clock) as a decimal number [00,23]
%I	hour (12h - clock) as a decimal number [01,12]
%ј	day of the year as a decimal number [001,366]
%m	month as a decimal number [01,12]
%M	minute as a decimal number [00,59]
%L	milliseconds as a decimal number [000,999]
%р	either AM or PM
%S	second as a decimal number [00,61]
%U	week number of the year as a decimal number [00,53] (Sunday as the first day of the week)
%w	weekday as a decimal number [0,6] (Sunday as the first day of the week)
%W	week number of the year as a decimal number [00,53] (Monday as the first day of the week)
%x	date, as "%m%d%Y"
%X	time as %H%M%S
%у	year without century as a decimal number [00,99]
%Y	year with century as a decimal number
%Z	time zone offset, such as"-0700"
%%	a literal % character

## 4.5 PERMISSIONS

Permissions can be used to restrict the access of users (or user groups) to any project objects (analysis documents, data models, folders).

If you are new to SAP Process Mining by Celonis 4.2, we recommend to review the Structure of SAP Process Mining by Celonis 4.2, as we will use terms in this chapter, that are defined in the structure section.

SAP Process Mining by Celonis 4.2 comes with three user rights:

View	This is the "lowest" access right in the hierarchy. Users or groups with a <i>View</i> permission can access the object, but can't make any permanent changes to them. The available <i>View</i> rights for analysis documents are explained in the Viewer chapter.
Edit	Users or groups with an <i>Edit</i> right are granted permissions to edit this object. For analysis documents, they can access the <i>Edit Mode</i> (review this Analyst chapter for all available operations on analysis documents).
Create	<i>Create</i> permissions allow the user or the group to add such an object to this folder.

#### Please note, that permissions are always downwards inherited.

Let's examine a folder for an example:

Folder X consists of two analysis, one data model, and two subfolders Y and Z, each of them including again independent analysis and data models. If user A is granted *Edit* permissions on analysis for folder X, he is automatically granted *Edit* permissions for the two analysis in folder X, as well for all analysis that are included in the subfolders (Y and Z).

However, you can override the inheritance by manually editing the permissions for the subfolders. This also applies for *View* and *Create* rights. To edit these permissions, *Edit*-rights are required for the object, that is meant to be edited. Please also note the **Folder Admin** permission. This kind of permission is required to access the **Toolbar** of the folder and therefore to edit, copy/cut/paste and delete the folder.



Dealing with permissions, projects are seen as the *ROOT* folder of a project. For this reason, folder admin rights can be set for projects.

### Set Permissions

Permissions for any objects are configured using the Overview bar on the right side of your Homescreen.



After selecting the desired object in the project browser, you will see the document's name in the project toolbar. Click on *User Permissions* or on *Group Permissions* to add or change permissions of a single user or a group.

Click on	User permissions	or on Gr	oup permissions	to set the permissions.	
۲	User permission	ns			
	User permissions	for Analys	sis <i>test</i>	Add user	

Edit

~

View

 $\checkmark$ 

Sample screenshot from a project called "SAP Process Mining by Celonis 4.2 Test".

System dministrator (sysadmin)

You can now set *View, Edit* and *Create* rights for Analysis and Data models, and furthermore grant *Folder Admin* rights. If you are editing permissions for a single analysis or a single data model, only permissions available for this single object are available:

Name     Analysis View     Edit       System Administrator (sysadmin)	User permissions for Analysis Celonis Test				
System Administrator (sysadmin)	Name	Analysis View Edit			
🚢 tester 1 (tester1)	🛔 System Administrator (sysadmin)				
	🚔 tester 1 (tester1)				

If no users/groups have been added yet, use the Add user / Add group buttons in the upper right corner. Don't forget to save your settings with Done.

## 4.6 ANALYSIS SETTINGS

Analysis Settings can be found in the document tools.

/!	1	P2P - Demo	
IV , C 0 1(	Locat P2P_ P2P - Last o Last p Sysao Last o 2 day	ted in: Demo / Demo (draft) change: bublished by dmin on 2016-10-24 11:32 dataload on /s ago	S () () () ()
7		Selection bookmarks	
	٢	Help	_
		Stories	
	*	Export Analysis (PDF)	
	J.	Analysis settings	

The following Settings are available:

- General Settings
- Variables
- Load Script
- Process Explorer KPIs

For each of them, a subchapter has been created in this manual.

### 4.6.1 GENERAL SETTINGS

The following general settings are available:

General settings         Analysis Title         P2P-Demo         Allow social and care weport of analysis components         Allow proved and care weport of the process explorer         Do not use variants when calculating graphs. Activate this option when you experience performance problems with a very large number of distinct activities.         Exclude outliers from throughput time calculations on variant explorer KPIs         Rest components (shauld configuration) is default.	General settings	Variables	Load script	KPI abstractions	Process explorer KPIs		
Analysis Title P2P - Demo P2P - D	General settings						
P2P - Demo Allow excel and csv export of analysis components Allow bprm export of the process explorer D on ot use verients when calculating graphs. Activate this option when you experience performance problems with a very large number of distinct activities. Exclude outliers from throughput time calculations on verient explorer RPIs Read components Veiwel configuration to defaults	Analysis Title						
Allow excell and csv export of analysis components     Allow borm export of the process explorer     Do not use verients when calculating graphs. Activate this option when you experience performance problems with a very large number of distinct activities.     Exclude outliers from throughput time calculations on verient explorer KPIs  Peet components (visual configuration) to defaults	P2P - Demo						
Allow bpm export of the process explorer     Do not use vertexts when calculating graphs. Activate this option when you experience performance problems with a very large number of distinct activities.     Exclude outliers from throughput time calculations on variant explorer KPIs Rect componently (Vesual configuration) to defaults	Allow excel and csv export of analysis co	omponents					
Do not use versants when calculating graphs. Activate this option when you experience performance problems with a very large number of distinct activities.     Exclude outlivers from throughput time calculations on variant explorer KPIs  Read components (vitual configuration) to defaults	Allow bpnm export of the process explo	rer					
Exclude outliers from throughput time celculations on varient explorer KPIs Reset components (visual configuration) to defaults	Do not use variants when celculating graphs. Activate this option when you experience performance problems with a very large number of distinct activities.						
Reset components (visual configuration) to defaults	Exclude outliers from throughput time ca	lculations on variant explorer KPIs					
	Reset components (visual configuration) to defa	ults					

#### <sup>™</sup> Analysis Title

The analysis title is shown on the Homescreen in the project navigation.

#### Excel / CSV Export

If you activate this option, users are allowed to download Charts And Tables components as a .csv or as a .xlsx file. Therefore, the following option will be added to the component menu (right-click on any component):

Export	Ŧ	Export Component (PNG)
Layers	Ŧ	Export Sheet (PDF)
Сору		Export Data (XLSX)
🕆 Delete		Export Data (CSV)
ین می می مرد می می می در می می م	0,0	Export Cases (XLSX)
📐 Net ord	ler va	Export Cases (CSV)

For each component, users can choose whether they want to export the cases or the data. Exporting data will generate a list that includes all aggregated values (= cases) by the component's KPIs. This is for example interesting, if you are only interested in the displayed data of a column chart. Exporting cases will export all cases with all column values of all existing cases. The generated file will most likely contain a huge amount of data. To limit the amount of exported data, you can set a *raw data export limit*. The generated file will not exceed the given number of rows (and might "cut" the data according to your component's sorting policy).

Allow excel and csv export of analysis components	
Raw data export limit	
20000	

Keep your server's free disc-space in mind. If you allow your user to export millions of rows, your server needs to provide sufficient free disc-space to hold these files while they are generated.

#### <sup>™</sup> BPMN Export

You can export the Process Explorer as Business Process Model (BPMN).



The following option will appear in the component menu of the process explorer.

Export	~	Export Component (PNG)	
Layers	~	Export Sheet (PDF)	
Сору		BPMN export (XML)	

🐣 Do not use variants

If you activate this option, variants won't be regarded while calculating graphs (i.e. the Process Explorer).

For more information on variants, we recommend to read the section about the Variant Explorer.



This can solve problems considering performance, if you are working with a large number of distinct activities.

The variant calculation is the most costly calculation which is done by SAP Process MIning by Celonis 4.2. For an eventlog with an extremely high number of distinct activities or an extremely high number of very long distinct variants it can bring a significant calculation advantage to avoid variants in the Process Explorer.

If you re-activate the variants, you have to reload the whole page (e.g. press F5) to trigger the variant-calculations again.

### 4.6.2 VARIABLES

Variables are a handy way of binding formulas to plain text. You can define variables to store specific values in this section.

General settings	Variables	Load script	KPI abstractions	Process explorer KPIs
Variables				
Variables are a handy way of binding formulas to can't contain spaces.	plain text. For example, to show the median th	roughput time of all cases, create a ve	riable "Median_throughput_time" and insert the form	ula for median throughput time. Variable names
To use the variable e.g. in a text component, write	te <%=Median_throughput_time%> , and the av	erage throughput time will be shown.	Variables can be used in any input.	
EXISTING VARIABLES				Add new variable
ButtonDrilldown = "EKPO"."MATNR"    ' - '    "EKPO"	"MATNR_TEXT"			0
PRICE_CHANGE = COUNT(DISTINCT CASE WHE	N process equals 'Change Price' THEN "P2P_EVEN	TLOG"."ActivityCaseID" ELSE NULL END)		0
PRICE_CHANGE_RATIO = COUNT(DISTINCT CAS	SE WHEN process equals 'Change Price' THEN "P2F	_EVENTLOG":"ActivityCaseID" ELSE NUI	L END)"1.0/COUNT(DISTINCT "P2P_EVENTLOG"."ActivityC	aseID")
Median_throughput_time = AVG(CALC_THROUG	HPUT(ALL_OCCURRENCE['Process Start'] TO ALL_	OCCURRENCE['Process End'], REMAP_T	IMESTAMPS("_CEL_P2P_ACTIVITIES":"EVENTTIME", DAYS	0 0

For example, to show the median throughput time of all cases, create a variable *Median\_throughput\_time* and insert the formula for median throughput time.

Median_throu	ugnput_tin   lext/reprocement			

To address a variable in a component or formula, use the following syntax in *any* text field or input area throughout this analysis document:





Please note, that variable names can't contain spaces.

### 4.6.3 LOAD SCRIPT

The load script panel allows to create a document wide filters and predefine selections. The filter builder on the right side can be used to add columns from your database. Filters can be set with the following syntax:

FILTER "Eventlog"."Sorting" > 4

Selections will be set like the following example:

CLEAR SELECTIONS; SELECT PINNED "Eventlog"."Sorting" AS "Sorting" > 4';

For more details on the use of load scripts see the Filter section. Load scripts are Selections that are valid for the whole analysis document. Therefore, the Analysis Settings provide this load script panel.



On the left side, you will see a text field, the **filter builder**. It can be used to apply custom selections on it, using PQL Queries.

To help you, you can choose your tables and columns on the right side of the load script panel, using dropdown menus:

Table	
EKPO	*
Column	
Column	
STATU	*
_CASE_KEY	A
MANDT	
EBELN	
EBELP	
LOEKZ	
STATU	
AEDAT	
TXZ01	
MATNR	
EMATN	
BUKRS	
WERKS	
LGORT	
BEDNR	
MATKL	
INFNR	
IDNLF	
KTMNG	
MENGE	
MEINS	
BPRME	<b>.</b>
DDUM7	

#### Filter syntax:

On the right side of the load script panel, you can find a short tutorial as well as some examples for the filter syntax:



### 4.6.4 SAVED FORMULAS

The saved formulas allow the analyst to save his custom created PQL statements for later use. You can either directly create a formula in the saved formula section in the analysis settings or directly save a formula from within the Visual PQL Builder. To create a new saved formula you can set the formula's title (1), set a description (2) which will be shown in the PQL reference to the saved formula and put in the PQL statement (3).

		General settings	Variables	Load script	KPI abstractions	Process explorer KPIs	
Abstractions PI Abstraction 1	KPI abstractions						Create New
(4	(1) KPI Abstraction Name (2) KPI Abstraction 1 Description KPI Abstraction Desc (3) Add parameter KPI Template COUNT("Eventlog"-Co	ription					Remove
							fiu

Additionally, you can specify parameters (4) which will function as placeholders within your PQL statement. With the syntax <{p1}> the parameter can be inserted in the PQL code. A parameter can then be edited by the analysts who will re-use the saved formula. For example, a parameter which allows the user to choose an activity name will allow an analyst to use the same saved formula for a KPI on different activities.

There are several parameters that can be used:

- **Column:** This parameter allows the user to input a column in the Visual Code Editor. You can choose which column is set automatically when first adding the abstraction to a component to be: The Case\_id, Activity Column, Timestamp or End Timestamp Column.
- **Table**: This parameter allows the user to input a table in the Visual Code Editor. You can choose if no table, the Case table or the Activity table will be set by default when first adding the abstraction to a component.
- Activity name: For this parameter, the user can choose from the activity names of the process in the Visual Code Editor.
- **Text**: The text parameter adds a text block to the Visual Code Editor and allows the users to input plain text to the KPI Abstraction.

- Integer The integer parameter adds an integer block to the Visual Code Editor and allows the users to input plain integer to the KPI Abstraction.
- **Decimal**: The decimal parameter adds a decimal block to the Visual Code Editor and allows the users to input plain decimal to the KPI Abstraction.
- **Date and Time**: The date and time parameter adds a date block to the Visual Code Editor and allows the users to input a date and time to the KPI Abstraction.
- **Condition**: The condition parameter adds a block to the Visual Code Editor which allows the user to specify a certain condition. For example, the condition in a case when statement can be input flexibly with this parameter:

Saved formulas can be found in the list of the Standard Process KPIs of the Data Chooser and Code Editor and the KPI Library of the PQL Builder.

#### 4.6.5 PROCESS EXPLORER KPIS

In this section, you can configure your Process Explorer KPIs.

KPIs that are created here, will be visible in the Process Explorer and can be accessed using this description.

General settings	Variables	Load script	KPI abstractions	Process explorer KPIs	
PIS .	Create KPI	NEW KPI		Rem	we
Search		Title			
PI View 1		N 1 7007 4			
(PI View 2		Activity KPIs		Connection KPIs	
		ACTIVITY KPIS		Add	
		FORMATTING Format according to			
		THRESHOLDS Add threshold			
		Reverse activity size @			

### 4.6.6 BOOKMARKS

Bookmarks can store the current analysis state for later use. A bookmark will store the current selections, variable states and other user configurations like the sorting of a table. Every user can create and save as many bookmarks as he wishes to save findings of an analysis.

To create a new bookmark, you can access the bookmark's section at the top right of the analysis and create a new bookmark by simply clicking on the button "new bookmark" (1).

An existing bookmark can be loaded by clicking on 'Load bookmark' (2) or deleted by clicking on the delete icon (3).



#### 4.6.7 ANALYSIS EXPORT

The analysis export in the analyses settings's dropdown will export all analysis sheets into one PDF document:

On analyses that will be exported very frequently, for an optimal export result, we recommend to switch the sheet size to A4 format:



## 5 DATA SCIENTIST

A Data Scientist is responsible for the data, that are used in SAP Process Mining by Celonis 4.2 to create the analysis documents.

This chapter describes the process to **integrate data** to SAP Process Mining by Celonis 4.2, and explains how to create a **data model**.

### What's Inside?

#### Data Model

**Data Integration** 

**Event Log** 

This chapter will start with a short description of a data model. In the second part, the data integration process is described in detail. The third part focuses on the data model configuration, to meet your requirements.

If you have never worked with data models before, we recommend to start here: Data Model. If you want to go ahead and integrate your data, follow this tutorial: Data Integration

### 5.1 DATA MODEL

Data models are the basis to all SAP Process Mining by Celonis 4.2 analyses. In a data model, you define which data can be accessed from the analyses build on top of it. Data models are **collections of tables** (e.g. information about a Purchase - To - Pay (P2P) process structured within several tables).

A data model can hold tables from different sources such as flat files or different database sources.

#### Data Models & Analysis Documents

To understand the relation between data models and analysis documents, you should consult the Structure chapter. In the project navigation you can find two sections, that are assigned for analysis documents and data models.

Use * as search wildcard.					Q 💷
_					
Sale	CaliCenter	Celonis Test	P2P - Demo		
	Analyses			Data models	
Lito f as soarch wildcard					0
	Sale	Lair CalConter	Sale CalCenter Cotions limit	State CalCenter Cetions Test P2P - Demo	Sale CalCriter Catoria Inti P2P-Damo Antiyos Determodes Lin * a second addate

As you can see on the screenshots, this project contains several analyses, but only one data model, which means, that all analysis documents rely on this data model.

#### **Edit Data Models**

To edit any existing data model, you can open it (just like an analysis document) with a left mouse click. You will be redirected to the Graphic Editor:

епо / нигозаска неу - мето - зитат
Image: state of the s

Through the whole process, the **Navigation** area will remain, and offers a quick navigation between the available configuration options.

#### 5.1.1 DM: GRAPHIC EDITOR

The Graphic Editor is the base for any operations that are performed with the data in your data model. It gives you a graphical map of all tables with their foreign-key relations, which link the single tables of a data model together.

You can move the tables with Drag & Drop (their relations won't be affected).

To use the tables for an analysis in SAP Process Mining by Celonis 4.2, you need to define relations by using primary - and foreign keys.

C P2P_Demo /	Purchase to Pay - Demo - Small			HELP Import data Done 👻
Graphic editor Tables Keys Deta sources	_CEL_P2P_ACTIVITIES ▲ 0 → Q, X _CASE_VEY	EKPO C O >	000 0 + UAL 0 + 4, X MART 100 N 4, X UPA MART UE 0 + 4, X MART 100 N	
Name mapping Calendar Loading Authorizations		a,     x     EBELN     EBELP       a,     x     MANOT     EBELN     EBELP       a,     x     MANOT     EBELN     EBELP	PERN 0 > C, X LIPHE MANDI BLIESE C, X LIPHE MANDT BLIE	
Benchmarking Status		a, X_CASEJIEY	A, X MACT CEC.H CEC.H	
			a, X MANDY HELP	
			CET O >	

As an example, we displayed the relations between the activity table and the case table. As you can see in the following screenshot, they are placed next to each other for now.

To search for a key column, use the **search field**.

One **activity table** will have an *icon* and the **case table** will show the *c* icon.

You can furthermore use the 👘 icon to access the table's settings and configure it's columns.

expand/collapse the table with <sup>1</sup> to see all available columns and to graphically assign foreign keys.

S _CASE_KEY	a,
(\$) MANDT	0,
(S) EBELN	04
(S) EBELP	04
(S) LOEKZ	04

### 5.1.2 DM: TABLES

The tables section offers a list of all included tables in your data model.

Search by table name	Q	Import data 🔻
EBAN		
EKET		
БККО		
EKPO		
EKBE		
EKES		Edit
LFAI		
LFB1		
NAST		
_CEL_P2P_ACTIVITIES		

Click on this button, to access the table settings:

General	Columns	
eneral		Remove table
Technical name		
EKPO		
Short Name		
EKPO		
Description		
Description		
DB Connection		
Choose connection		0,
Source Tabelle		
Choose table		9
Hide table in analysis		
Table role		
No Role 🐵		
Activities table		
Cases table I Government Cases table I Gove		

You can **rename** the table, add a **description**, reconfigure its **connection** or even hide the table in your Analysis.

Click on *Columns* to edit the table's columns.

EKPO Options				Cancel Done
	General		Columns	
Columns				
Index	Technical name	Туре	Hidden @	Default @
11	_CASE_KEY @	STRING	0	0
12	MANDT 🖃	STRING		0
13	EBELN 🕜	STRING		
‡4	EBELP 🕜	STRING	0	
15	LOEKZ 🕜	STRING	0	0
<u>‡6</u>	STATU 📝	STRING	0	
17	AEDAT 🕜	DATE	0	
18	TXZ01 🖃	STRING		
ţ9	MATNR 📝	STRING	0	
I 10	EMATN 🥜	STRING	0	
11	BUKRS 📝	STRING		
112	WERKS 🥜	STRING		
Į 13	LGORT 📝	STRING	0	
‡ 14	BEDNR 😰	STRING		
Î 15	MATKL 🖉	STRING	0	
I 16	INFNR 🖃	STRING		
‡ 17	IDNLF 📝	STRING		0
I 18	KTMNG 🕜	FLOAT	0	0
I 19	MENGE 📝	FLOAT		0
‡20	MEINS 🕜	STRING		
1 21	BPRME 🕜	STRING	0	
122	BPUMZ 🔐	FLOAT		

You can tag each column with two Attributes: Hidden and Default.

- Hidden The column won't appear in any Analysis that is created using this Data Model.
- **Default** The column will be applied automatically to the initial view of the Case Viewer.

This is of special interest if you are using a table with a large amount of entries, and would like to structure your initial Analysis.

### 5.1.3 DM: KEYS

Foreign keys are required for your data model to work sufficiently.

Search by foreign key name		Q. Add foreign key
EKPO		EKKO
EBAN	0	EKPO
EKET	·····Q·····	EKPO
EKBE	·····	EKPO
EKES	·····	EKPO
EKKO	·····	LFA1
EKKO	·····	LFB1
NAST	·····	EKKO
_CEL_P2P_ACTIVITIES	· • • • • • • • • • • • • • • • •	EKPO

By clicking on ADD FOREIGN KEY, new foreign keys can be generated.

To do so, select the tables in the first line's dropdowns. After a click on **ADD FOREIGN KEY** a new selection possibility for the table's columns will appear in the next line. Select the columns that should be used for the foreign key relationship. Multiple columns for the foreign key relationship can be chosen here.

Table 1		Table 2	
P2P_EVENT_LOG	*	PURCHASE_ORDER_DATA	
activitycaseid	*	 caseid	v (i

Keep in mind that only 1:N relationships between tables will result in a working data model. To edit or delete an already existing foreign key, click on the hover-buttons:

EBAN	• • • • • • • • • • • • • • • • • • •	(B) Edd
------	---------------------------------------	---------

#### Define Keys in the Graphic Editor

Click and hold the left mouse button on the key - symbol of your desired key column in the Graphic Editor (here: *num\_id in the Activities Table*) to establish a connection to the key of the other table (here: *case\_num\_id*), by moving the mouse to the key symbol.

P2P_EVENT_LOG	A 🗢 👻			
Search column	Q			
(\$) activitycaseid	(a,	7		
(\$) activity	a <sub>e</sub>		PURCHASE_ORDER_D. C	o -
O eventtime	a,		Search column	0
(\$) sorting	a,			
S pr_id	Q <sub>e</sub>		(S) caseid	a <sub>t</sub>
			⑤ ෯ent (ekpo_mandt)	Q <sub>t</sub>
			(\$) doc nr (ekpo_ebein)	a <sub>t</sub>
			(\$) position (ekpo_ebelp)	04
			(\$) doc category (ekko_bstyp)	a.

### 5.1.4 DM: NAME MAPPING

The name mapping allows you to enable translations for technical and language specific terms.

It is possible to use translation tables from **databases** or use an **excel template** and edit it on your local machine.

Often source systems (such as SAP) have table and column names tha Purchasing Document Header.	at are not immediately obvious. Use name mapping to rename these technical names to a human friendly format. For example EKKO =>
Name mapping status	
Name mapping is turned off	
Name mapping from file	Download template
Download a template file (.xlxs) prefilled with your table and column na	ames. Write down the human friendly version of those names. Upload the file back here and you're done!
	Drag & drap a file here or Select file
Name mapping from database table Some source systems - such as SAP - come with name mapping inform information.	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping
Name mapping from database table Some source systems - such as SAP - come with name mapping inform information. Table name mappings Database Consertion	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping Column name mappings Database Connection
Name mapping from database table Some source systems - such as SAP - cone with name mapping inform information. Table name mappings Database Connection	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping Column name mappings Database Connection
Name mapping from database table Some source systems - such as SAP - come with name mapping inform information. Table name mappings Database Connection Table name mappings are in table	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping  Column name mappings  Column name mappings are in tables
Name mapping from database table Some source systems - such as SAP - cone with name mapping inform information. Table name mappings Database Connection Table name mappings are in table Technical names column	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping Column name mappings Database Connection Column name mappings are in tables Table names column
Name mapping from database table Some source systems - such as SAP - come with name mapping inform information. Table name mappings Database Connection Table name mappings are in table Technical names column Pretty names column	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping Database Connection  Column name mappings are in tables  Table names column  Fechnical names column
Name mapping from database table Some source systems - such as SAP - come with name mapping infom information. Table name mappings Database Connection Table name mappings are in table Technical names column Pretty names column Language key column	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping  Database Connection  Column name mappings are in tables  Column name scolumn  Technical names column  Pretly names column
Name mapping from database table Some source systems - such as SAP - come with name mapping inform information. Table name mappings Database Connection Table name mappings are in table Technical names column Pethy names column Language key column Language key column Language key column	nation included as part of the system. To use these, connect to the database and select the tables and columns containing name mapping Database Connection

To enable the name mapping on a data model, switch on the toggle:

## Excel Upload

The name mapping provides the possibility to download a template for your current data model and its tables. In this template, you can specify translations for every technical name of your tables and columns.

First, you need to **download** the template with the

Download template

button.

A xlsx file will be stored on your local hard drive. Open this file in any table editor (for example, use Excel). Edit the *Translation* column of this file, and save it on your local hard drive.

4	Α	В	C	D	E
1	TABLE_NAME	LANGUAGE_KEY	TRANSLATION	DESCRIPTION	Entries in the TRANSLATION column will replace the TABLE_NAME in your analysis.
2	EBAN	D	Bestellanforderung		
3	EBAN	d	Zahtev za nabavku		
4	EBAN	E	Purchase Requisition		
5	EKET	D	Lieferplaneinteilungen		
6	EKET	d	Plan isporuke - podele		
7	EKET	E	Scheduling Agreement Schedule Lines		
8	ЕККО	D	Einkaufsbelegkopf		
9	ЕККО	d	Zaglavlje dokumenta nabavke		
10	ЕККО	E	Purchasing Document Header		
11	EKPO	D	Einkaufsbelegposition		
12	EKPO	d	Stavka dokumenta nabavke		
13	EKPO	E	Purchasing Document Item		
14	EKBE	D	Historie zum Einkaufsbeleg		
15	EKBE	d	Istorija po dokumentu nabavke		
16	EKBE	E	History per Purchasing Document		
17	EKES	D	Bestellbestätigungen		
18	EKES	d	Potvrde dobavlja?a		
19	EKES	E	Vendor Confirmations		
20	LFA1	D	Lieferantenstamm (allgemeiner Teil)		
21	LFA1	d	Lista dobavlja?a (op?ti odabir)		
22	LFA1	E	Vendor Master (General Section)		
23	LFB1	D	Lieferantenstamm (Buchungskreis)		
24	LFB1	d	Lista dobavlja?a (?ifra kompanije)		
25	LFB1	E	Vendor Master (Company Code)		
26	NAST	D	Nachrichtenstatus		
27	NAST	d	Status poruke		
28	NAST	E	Message Status		
29	_CEL_P2P_ACT	D			
30	_CEL_P2P_ACT	d			
31	_CEL_P2P_ACT	E			

To apply your changes, you need to **upload** the new template.

### Database Table

It is possible to define a name mapping with the **dictionary table** in a database. On every data load of the data model the name mapping will be updated automatically and load all translations available to your data model's tables and its columns.

Please Note:

Your dictionary table should include (at least) a <u>column with technical table names</u> (i.e. EBAN), a <u>column with the transla-</u> <u>tion</u> (i.e. Purchase Requisition) and a <u>column for the language key</u> (i.e. E for English).

To apply the name mapping for table names from a database table, use the dropdown-menus. Start with choosing the corresponding <u>database connection and</u> the <u>table's name</u> in the *Table name mappings*. Continue by selecting the above listed columns in the *Column name mappings*.

ountro containing name mapping information.	
Table name -mappings	Column name -mappings
Database connection	Database connection
Dictionary	Dictionary
Table name -mappings are in table	Column name -mappings are in table
DD02T	DD03M_minisap
Fechnical names -column	Table names -column
TABNAME	▼ TABNAME ▼
Pretty names -column	Technical names -column
DDTEXT	FIELDNAME
.anguage key -column	Pretty names -column
DDLANGUAGE	• DDTEXT •
Add mapping	Language key -column
	LANGFLAG
	Add mapping

To apply the name mapping with the chosen database connection, click on apply.



#### 5.1.5 DM: CALENDAR

SAP Process Mining by Celonis 4.2 provides two calendars:

## Throughput Time Calendar

Define custom calendar	

This calendar defines which days and working hours to take into consideration in any throughput time calculation of the associated analysis documents. For accurate throughput times, we recommend to define the working hours and days according to your company policy.

### **Factory Calendar**



Use this calendar to determine the workdays between to dates. To activate (or deactivate) any of these calendars, use the toggles at the right side:



After the configuration of any calendar, the *WORKDAYS\_BETWEEN* function will be available in the Process Explorer, the Variant Explorer as well as in the Process Explorer KPIs.

### 5.1.5.1 Throughput Time Calendar

To actually define your working days without a database triggered calendar, use the throughput time calendar to manually define your working days to be considered in any throughput time calculation.

Data model calendar defines which days define the working hours and days at you	and working hours to take into consid ir company.	eration in throughput time calculation. For accurate throughput time	З,
Choose preset			۳
Working days & Hours			
Monday	00:00	24:00	
Tuesday	00:00	24:00	
Wednesday	00:00	24:00	
Thursday	00:00	24:00	
Friday	00:00	24:00	
Saturday	00:00	24:00	
Sunday	00:00	24:00	

You can either manually select the days and specify working hours or choose pre-defined **templates** using the dropdown menu:

Choose preset	*
Choose preset	
All days, 24/7	
None	
Mo-Fr	
08:00 - 16:00	
08:00 - 17:00	
09:00 - 17:00	
09:00 - 18:00	

### 5.1.5.2 Factory Calendar

The factory calendar is there to define working days, based on your data source.

actory calendar				Apply database	e
				calendar	
order to be able to determ	ine the workdays betwe	en two dates, you can define a factory cal	endar here.		
hoose database	6	test p2p demo			,
haara salandar tabla		Have			
noose calendar lable		2			
hoose calendar ID column	2	calid			
equired calendar table str	ructure	5			
Calendar ID (String)	Year	Month 1	Month 2		
01	2015	01111000111010	01111000111010		
02	2015	01111000111010	01111000111010		
hoose column with calenda	r ids from case tab	W6 ENP01			,

Please complete the following 4 steps, using the offered dropdown-menus.

- 1. Choose a database that includes your time specification.
- 2. Choose the calendar table from your database.
- 3. Choose the column of the calendar ID in the calendar table.
- 4. Choose the calendar ID from the case table.

#### 5.1.6 DM: LOADING

In this loading section, you can configure the loading process of your data model.

This is especially important, as it might have a significant impact on the performance while loading and/or interacting with any associated analysis document.

You can configure how lo memory usage. A default	ng entries should be kep value is 60 minutes. Note	t in the hot-cache when they a e that you have to reload the d	re not use. Higher usually mea ata model for the setting to be	ns better performance but higher come active.
Retention time in minutes				
60				
oad scheduling				
.oud scheddinig				Update schedule
Activate automatic re	-loading			
				Add table to load on demand
_oad on demand				
_oad on demand				
_oad on demand	ws you to speed up the lo	ad of data model significantly.	In order to successfully load a	column on demand you need to
_oad on demand On 'demand loading' allo specify the primary key o loading' for columns whit	ws you to speed up the lo f the table. Also you shou h you most likely don't ne	bad of data model significantly. Ild keep in mind that a load on ed or need only in rare cases.	In order to successfully load a demand is a heavy operation.	column on demand you need to So you should activate 'on demand

#### **Cache retention**

The cache retention time is the amount of time, that data is stored on your local hard drive, when they are currently not used by any active component.

A higher retention time will therefore increase the memory usage, therefore increases the performance of the loading process, as the data model can rely to a greater portion on data that has been stored on your computer.

By default, the cache retention rate is set to 60 minutes.

F	etention time in minutes	
	60	L
		6
Don't forget to save your set	tings with .	

#### Load scheduling

With this feature, you can automatically reload your data model, according to a specified **schedule**. Use the dropdown menu to choose between an hourly, daily, cron or external trigger schedule.



If you choose a **daily schedule**, you can furthermore define a reload time.

When to reload	data model	
Daily		•
Reload time		
13:05		

If you choose a CRON configuration, you can enter your CRON statement.

When to reload data model	
CRON Configuration	
CRON String	

CRON Tutorial:

A CRON statement is a great way to define a custom periodical trigger statement. If you have never worked with CRON before, start with our CRON-Tutorial (EN).

#### External trigger

You can use a triggered schedule dictated by a connected database. This is very useful when you have integration processes running outside of the software.

An example would be:

- Execute your data preparation steps in an external database
- At the end of your processing, write a record to a defined database table (e.g. RELOAD\_LOG) using a query like:

INSERT INTO RELOAD\_TRIGGER\_TABLE (Data\_Model\_Name, Reload\_Request\_Time) VALUES ('My\_Data\_Model', now())

• In the following configuration dialog, you can specify a database connection as well as a query for determining if a reload should be executed.

A sample table schema for reload triggering can be created using the following **DML statement** in a database:

CREATE TABLE RELOAD\_TRIGGER\_TABLE (

DATA\_MODEL\_NAME VARCHAR(100), -- choose this column as data model name RELOAD\_REQUEST\_TIME TIMESTAMP, -- choose this column as reload request date column RELOAD\_START\_TIME TIMESTAMP, -- choose this column as reload start date column RELOAD\_SUCCESS\_TIME TIMESTAMP, -- choose this column as reload finished date column RELOAD\_MESSAGE VARCHAR(500) -- choose\_column\_reload\_message )

Choose your database connection in the dropdown menu:



Save your settings with

Update schedule

#### 5.1.7 DM: AUTHORIZATIONS

In this section, you can link previously created authorization objects to your data model. Authorization Objects are explained in detail in the Authorizations section.

#### 5.1.8 DM: STATUS

Your data model is made of data, that is stored in your data source. To be used in your analysis, each data model (that is required by an analysis) is loaded by starting a process.

This process is responsible for the connection between your local SAP Process Mining by Celonis 4.2 instance and the data source.

You can restart this process by **reloading** your data model.



However, this process is independent from any data, that is stored in your local cache. If you reload/unload your data model, your cache won't be affected. However, you can reload your data model from your cache with this function:



Furthermore, this section provides an overview of all available tables, that are included in your data model.

Data model loaded
Data model contains 10 Tables.
Last load was 18 minutes ago
TABLE: EBAN
Load done. Loaded 48,092 entries.
TABLE: EKES
Load done. Loaded 69,132 entries.
TABLE: _CEL_P2P_ACTIVITIES
V Load done. Loaded 417,930 entries.
TABLE: NAST
Load done.

## 5.2 DATA INTEGRATION

The whole Data Integration process aims at creating a Data Model, that is ready to use for your analysis document. This section is therefore designed to be a tutorial, that can easily followed by with your own data! After you completed a step,

you can proceed to the next step with the button.

### 5.2.1 NEW DATA MODEL

#### o1 - Create A New Data Model

Create a new data model in your project navigation.



If you are in the data model section in your project navigation, use the ner.

button in the upper right cor-

#### o2 - Name Your Data Model

Assign a unique name to your data model. This name will appear in the project navigation.

🔶 Add new data model		
	Ŷ	
Data model name	New data model	
My Data Model		
		Cancel Next

#### o3 - Import Your Data

At this point, you will be redirected to the **Graphic editor**. This is the central navigation base to edit your data model.

You can access all configurations that will follow again to edit your data model.

	Get started by in	nporting your data.	
sources in mapping	Import file	Connect to database	
ider ing inizations			
n naking	Drag & drage a the heave or Sedect No	and shoose tables to report Connect	

In the next step, we will connect your SAP database.

### 5.2.1.1 Database Connection

#### 04 /1 - Connect A Database

You can either choose an existing database or create a new connection.

#### **Define A New Database Connection**

To define a new connection, click on NEW DB CONNECTION and define the connection properties.

Database connection setting	js		
Template:			
Name:			
Name			
Connection String:			
Connection String			
User name:			
User name			
Password:			
******			
Schema Name:			
Schema Name			
Driver Name:			
Driver Name			

Please provide all details to your database in this section:

#### Name

Enter a name for your data source. This name will also appear in the list of existing data sources.

#### **Connection String**

This is a string for the connection details of your database. By choosing a connection template, this will be filled out automatically, and you only need to adapt the wildcards.

#### User name & Password

Please provide a valid user name and its password for your database.

Schema Name

Enter the name of the database schema, which contains the data that you want to use.

#### Driver Name

Enter the correct driver name. If you choose a connection template, this is filled out automatically. Usually, you don't need to add anything here within a connection template.

After confirming with DONE, the newly created connection will appear in the list of your existing data sources. After you added a new connection, your data source will be marked if it is connected (however, this may take a moment, so don't worry if it doesn't appear immediately).

To test the database connection, click on Refresh connection status:

Select database connection		
Database connections		New DB connection
Search connection		Q
p2p	Connected C	Edit
test	Connected Refresh connection status	

Click on **EDIT** to configure an already existing connection.

#### Select an Existing Data Source

An already existing database connection can be selected by simply clicking on the list entry.

#### 04 /2 - Table Selection

Use the provided checkboxes to select the tables, that you wish to import.

You must select *at least* one table. However, for a sufficient analysis document, you will most likely require at least two tables, a case table and an activity table (read more about tables here).

Select tables to import	
Tables in Database	
Select all Search table	Q
P2P_EVENT_LOG	
PURCHASE_ORDER_DATA	
Table_1	
tracs	
Cancel Back	Finish

### 04 /3 - Choose the Activity Table

The activity table includes all activities, and is required by any component in the analysis document.

Choose an activity table		
Select activity table. The activity table contains the actitivities (e.g. invoice creation) of your process		
P2P_EVENT_LOG	յիդ	
PURCHASE_ORDER_DATA	0	
Cancel Back		Skip
## 5.2.2 CONFIGURE DATA MODEL

### **o5** - Assign Process Information

To generate a working process model, you have to provide the three mandatory eventlog configurations. The column containing the Case ID, Activities and the Event time have to be chosen by a simple click. Those three columns are sufficient to start Process Mining on the data model.

For more information on tables, consult the Tables chapter. For further specification, a sorting and end-timestamp column can be specified:

Hap activity table	e columns				
For Process Mining to fun	ction, we need to find out which	columns contain the necessary data.			
Select Ca	ase ID column				
Click on th	e column that contains your case IDs.	Case ID is a usually a numeric value that is un	nique and identifies each case ir	i your process.	
	off 4057 Coords Dessire	eventume	sorting	pr_id	po_id ii
4451625012595451224	0154057 Goods Receipt	2012-07-07 07:01:45:0	5		
4451625012595451224	9154057 Remont	2012-07-12 15:45:55:0	0		1
4451025012555451224	0164057 Payment	2012-07-13 10.01.40.0	2		44516350135954513340164057
Select Case IE	Goods Passint	2012-00-25 00:00:00:0	5		44510250125554512240104057
4451625012595451224	0164057 Scan Invoico	2012-07-07 07.01.45.0	7		
4451625012595451224	ol64057 Scall Invoice	2012-07-12 08:25:35:0	,		
4451625012595451224	0164057 Invoice booking	2012-07-12 13:43:35:0	8		1
4451625012595451224	olo4057 Payment	2012-07-15 10:01:40:0	14		
4451625012595451224	0174057 Create Purchase Orde	2012-06-29 00:00:00.0	3		44516250125354512240174057 *
4451625012595451224	Goods Receipt	2012-07-07 07:01:45.0	5		
4451625012595451224	of74057 Scan invoice	2012-07-12 08:25:35.0	/		
4451625012595451224	01/4057 Invoice booking	2012-07-12 13:43:35.0	8		•
4451625012595451224	01/4057 Payment	2012-07-13 10:01:40.0	14		
4451625012595451324	0144057 Create Purchase Orde	er 2012-06-29 00:00:00.0	3		44516250125954513240144057
4451625012595451324	(1144()57 Goods Receipt	2012-07-07-07-01:45-0	5		
Cancel Back					This is not my activity table Next

One by one select the Case ID, Activity and Eventtime column within your Activities Table. With these first three selections, you have finished obligatory configuration.

The following two steps are optional: End Timestamp and Sorting. The End Timestamp will specify the exact end time of each single event and the sorting can be used to order events that are executed exactly at the same time.

### o6 – Wrapper installation

The final step to a running data model is the wrapper installation. To install the wrapper, click on 'Install Wrapper' in the status section of the data model editor:

Data model not loaded	Install Wrapper	-	Wrapper Status	Reload from source	-
Last load was 4 months ago					

Alternatively the wrapper can also be installed manually on the HANA. To export the required procedure click on install wrapper manually:

Data model not loaded	Install Wrapper	•	Wrapper Status	Reload from source 🔻
	Install Wrapper manually	у		
Celonis Compute Node Sessions	Ũ			Reload sessions

# 5.3 EVENT LOG

To import your data into SAP Process Mining by Celonis 4.2, you need to create event logs.

There are two possibilities of preparing data for process mining:

Preparation Type	Advantage	Disadvantage
1. Single event log	Fast solution by sticking to one table	Unnecessary replication of data
<ol> <li>Activities table, cases table</li> <li>additional information tables</li> </ol>	Minimizing data replication and improving performance, some tables might be already at hand	Additional work with establish- ing foreign key relations between tables

## 5.3.1 SINGLE EVENTLOG

It is possible to prepare a single event log and add as many columns as you wish in order to include additional information.

However, with increasing number of columns and replicating case-specific data for each activity in the event log, performance might suffer. On the other hand, this is the easiest way of preparing data.

### **Minimal Eventlog**

In order to set up an event log for SAP Process Mining by Celonis 4.2, you need at least the following information in **three** columns:

<sup>™</sup> Case\_id

The definition of a case is always process-depending. The chosen definition should suit the purpose of the analysis. Some **examples** in this context:

- In an **IT Service Desk**, the journey of a ticket can represent one case.
- In a product assembly line, all the steps of production for one item/product can represent

Activities

Each case of a process consists of activities that **name the steps** which happen within the process. **For instance**, some activities in an accounts payable process would be

- Scan invoice
- Book invoice
- Pay invoice

<sup>™</sup> Timestamps

A timestamp specifies the **exact date** (and time) when an activity was performed. Each activity in the event log must have a timestamp in order to visualize the process.

The following column is optional.

However, we strongly recommend to use a sorting column if you can, as it can be useful when dealing with large data sets.

<sup>™</sup> Sorting

The sorting is **an integer**. Whenever two events have the exact same timestamp, the sorting will make the activity with the **lower number to appear first in the process**. Hence, you should number the activities according to the expected procedure. A sorting is recommended, for instance, if the data only allows for timestamps that are only dates without exact time.

### **Additional Information**

When analysing processes, topics of analysis are not restricted to the process flow itself. Therefore, additional information can be useful.

In case of a single event log, the information has to be directly attached in additional columns.

### 5.3.2 TABLES

Most often, additional information (such as materials, countries, currencies, etc.) will not differ within one case. Therefore, it is reasonable to split the event log into (at least) two tables:

An activity table and a case table.

### **Activity Table**

The activity table usually has the same structure as a minimal event log (potentially including a sorting column).

Also, **activity-specific information** can be added to the activity table, such as the user which performed an activity in the IT system.

### **Case Table**

The case table may contain **case-specific information** and will be linked to the activity table over a **foreign key relation**.

The Case ID must be a primary key of the case table (i.e. each Case ID appears only once in the case table). Hence, the information is only stored once per case.

This prevents unnecessary data explosion.

### Metadata

It can make sense to extend the data model with further metadata on your processes' cases. You can simply add those additional tables and join them to the cases via a foreign key relation.

# 6 ADMINISTRATOR

This chapter is made for administrators of SAP Process Mining by Celonis 4.2, and explains all administrative settings in detail.

There are three types of administrators in SAP Process Mining by Celonis 4.2:

### **User Administrator**

• The User Administrator is meant to administer Users and Groups and can furthermore apply Authorizations

### **Global Content Administrator**

• The Global Content Administrator has access to all data models, analysis

### System Administrator

• The System Administrator has access to the System Settings.

Administrative Alignment:

The administrative rights are split into the above mentioned categories. However, any user can be assigned up to 3 administrator roles.

# 6.1 USER ADMINISTRATOR

The User Administrator has access to the users, groups and authorizations objects. Users can be assigned various rights towards different objects. To facilitate this process for installations with a large amount of users, Groups have been introduced to order customers and facilitate the permission changing process. Each group can contain an unlimited number of users.

## 6.1.1 MANAGE USERS

To access the user menu, choose Users in the Main Menu:





This will open the user overview.

Home / User management User search				Q	Add users	User browser
	🕞 User management					
	🎄 Max Mustermann	mmustermänn	m.mustermann@mycompany.com			
	🏯 Peter Grey	p.grey	p.grey@mycompany.com			
	a System Administrator	sysadmin	info@celonis.de			

In the centre of your screen, you will find a list of all registered users.

To search for users, you can use the search field at the top:

Home / User management			
Peter Grey	Q	Add users	User browser

### User browser

То

The user browser is an alternative view on users, and includes an overview of administrative roles.

												Search:
	Username 🔺	Profile	First Ne	me ÷	Last Name	÷ E-Mail		÷	Locked?	System Admin	🔅 User Admin	Content Admin
	m.mustermann	Open Profile	Max		Mustermann	m.muste	mann@mycompany.com		false	false	false	false
	p.grey	Open Profile	Peter		Grey	p.grey@	nycompany.com		false	false	false	false
	sysaclmin	Open Profile	System		Administrator	info@ce	onis.de		false	true	true	true
5	Showing 1 to 3 of 3 entrie	s										Previous 1 Next
							_					
				U	ser brow	ser						
open the us	ser hrows	er lise	the				button in	th	e user o	verview		
open the of		0,050	circ				bottonini	CIN				

### Add Users

Click on the

Add users

button in the user overview to add a new user.

This will create a blank user profile, ready to be filled with a new SAP Process Mining by Celonis 4.2 user!

	<u> </u>	
	New user	
Username		
Username		
First name		
First name		
Last name		
Last name		
Password		
Password		
Minimum 8 characters		
Email		
user@company.com		
Administrative Roles		
System Administrator		
Global content Administrator		

Please provide a Username (which will be used to login into SAP Process Mining by Celonis 4.2), a First Name, a Last Name, a Password and an E-Mail Address.

#### Password:

The new user will be asked to change its password after the first login. The password specifications can be edited following our *Operation Guide* (see <u>the installation page</u> for further information and download resources).

#### Username:

Please note, that you cannot change the username after the user has been created. Usernames furthermore have to be unique.

You can furthermore assign administrative roles to the new user (see the above Administrator page for further information on administrative roles).

### **Edit Existing Users**

Click on any user in the user overview (or use the

Open Profile

link in the user browser) to re-open the user's profile.

You can edit all fields (except for the Username), assign new administrative roles or lock the account.

## Account

Lock account

If an account is locked, the user can't login into the system until the lock has been removed by a user administrator. However, he keeps all authorizations for any object that he has acquired in the past.

Furthermore, you can manage the user's authorizations with the "Manage Authorizations" link.

#### Manage authorizations

To get more information on authorizations, please conduct the Authorizations section.

#### **Delete A User**

To delete an existing user, open the profile (as it has been described above), and choose at the bottom of the page.

Please Note

The user will be removed permanently, this action can't be undone!

### 6.1.2 MANAGE GROUPS

Groups can be edited in a similar way, as users can be edited.

You can open the group section with the main menu:



You will be directed to the Group management. This view shows all existing groups.

Group management	
븉 Logistics	
웹 My Group	

You can add an unlimited number of groups. Each group can carry further *subgroups*, which facilitates the authorization inheritance. Authorizations, that are applied to a group, will be applied to all subgroups as well.

### Add a new group

Click on Add group to add a new group.

This will open the group editor:

Add new group		
	*	
	Add new group	
Group name		
My group		
		Cancel Add users Done

Insert a name for your group. Please pay attention: group names have to be unique.



atonal Group			
Members	Groups	Group Men	nbership
Members			
Search by name, username or email.	Jse * as wildcard	Q	Add members +
	Group has no members yet		
elete group			Done 🗸



The following three tabs are now visible:

<sup>™</sup> Members			
Click on	Add members +	dd users to your group.	
	Search by name, username or er	mail. Use * as wildcard	Q Done
	着 Max Mustermann	m.mustermann	
	Peter Grey	p.grey	Add
	System Administrator	sysadmin	
Hover any use	er, and a Add butto	on will appear. Click on <i>Add</i> to add this user to your	group.
Search Users			
You can make	e use of the search field to	search for users.	
	Search by name, username	or email. Use * as wildcard	Q
Don't forget t Groups	to save your changes with	Done .	
	Groups		
	Search by group name. Use * as	wildcard.	Q Done
	Logistics		
Hover any gro	oup, and a Add but	tton will appear. Click on <i>Add</i> to make this group a s	subgroup of this grou



<sup>™</sup> Group Membership

This section shows a list of all superior groups, that have listed this group as a subgroup.

### 6.1.3 MANAGE AUTHORIZATIONS

Authorization objects are a handy way to **manage access to data** within an analysis project. In this section, you will learn about authorization objects and how to use them.

Authorization objects are typically used to restrict access for users/groups to the data necessary for their field of work. This can be for example regional (by market, country, and continent), division (company code) or client based.

#### Permissions

If you want to restrict access to a whole document, a data model or a project, please refer to the Permissions. To be able to use Authorization Objects they have to be linked to a user and to a data model.

# 6.1.3.1 Add Authorization Objects

To enable authorizations, you first have to add authorization objects to SAP Process Mining by Celonis 4.2.

Therefore, navigate to the Homescreen and choose Authorizations from the main menu.

System Administrator 🗸
• My profile
<b>Ф</b> Неір
Transports
Benchmarking NEW
e 🔺 Users
🖶 Groups
Authorizations
😂 System Settings
🕒 Log out

The Authorization overview will show up:

norizations					
You can add authoriz configure the source	ation objects here which c of the mappings either fro to be linked to a user and t	an be used to automa m a database or from to a data model, which	tically filter the datas manual input. To be h is possible in the re	et for users. On this scr able to use these object spective views.	een you ca ts they hav
	CTS				Add

AUTHORIZATION OBJECTS	Add
CONFIGURATION	
Name	
New Object	
Value mapping	
	T
	Delete Save

First, you should specify a meaningful **name** for the object. Then you can decide whether the values for your mapping should be **queried from a database** or **entered manually**.

### Values Queried from a database

Pre-configure your connection and queries in a configuration file on the application server.

Authorizations	
u can add authorization objects here which can be used to automatically filter the datase nfigure the source of the mappings either from a database or from manual input. To be al ked to a user and to a data model, which is possible in the respective views.	et for users.On this screen you can ble to use these objects they have to be
AUTHORIZATION OBJECTS	Add
CONFIGURATION	
Name	
New Object	
Value mapping	
Values are queried from a database	
Database source (click here to configure it)	
Select database source	Q
Global - this object will be active for all users	
Automatic sync - the values will be queried automatically	
SQL query - the query which returns the values for a given username	
e.g. select bukrs from user_auth where username = ?	

Please refer to the Operation Guide if you need help.

#### Values entered manually

Choose this option if you want to add the allowed values manually.

However, please be aware that the values have to be adapted every time they change, as they are not queried from any external data source.

Authorizations	
Authorizations	
You can add authorization objects here which can be used to automatically filter the dataset for users.On this screen you c configure the source of the mappings either from a database or from manual input.To be able to use these objects they have linked to a user and to a data model, which is possible in the respective views.	an ve to be
AUTHORIZATION OBJECTS	Add
CONFIGURATION	
Name	
New Object	
Value mapping	
Values are entered manually below	•
Source for possible values	
	*
Allowed values - if left empty values can be entered freely for each user	
Delete	Save

# 6.1.3.2 Application To Data Models

After you have added all required authorization objects, you have to apply them to the dedicated data models. To do so, open the authorizations tab in your data model. You should see all added Authorization Objects in the bottom left box. To deploy an authorization object to the data model, simply hover over it and click on the emerging *add* button.

Authorizations						
Data model Authorizations						
Here you can link the previously created authorization objects to the data model. You have to specify a table and column from the data model in which the value on which the filter should apply reside.						
CURRENT AUTHORIZATIONS						
ALL AUTHORIZATIONS						
New Object Add						

A configuration template will open. Choose the associated table and column for the authorization object and confirm your input with *save*.

Authorizations						
Data model Authorizations						
Here you can link the previously created authorization objects to the data model. You have to specify a table and column from the data model in which the value on which the filter should apply reside.						
CURRENT AUTHORIZATIONS	CONFIGURATION					
New Object	Name					
	New Object					
	table					
ALL AUTHORIZATIONS	Select table Q					
	Delete					

# 6.1.3.3 Application To Users

In this step, you have to apply the authorizations to the respective users/groups

Open the Users tab on your Homescreen and select an affected user:



Choose Users to access the user overview.

Edit user: System Administrator	
Syst	and the second s
Username	
sysadmin	
First name	
System	
Last name	
Administrator	
Password (at least 8 characters)	
Enter a password to reset the users password	
Confirm new password	
Email	
info@celonis.com	
Administrative Roles	Account
System Administrator	Lock account
Global content Administrator	Created by: Celonis Internal User Directory
User Administrator	Managenauthorizations
Liter mensiow	Canal

Click on the here - or on the authorization link on the bottom of the form to get to the authorizations view:

Authorizations	
Authorizations	
You can link authorization objects to the user here. If a author synchronize the values here. Otherwis	ization object has a database connection as source you can e you can enter the values manually.
CURRENT AUTHORIZATIONS	CONFIGURATION
ALL AUTHORIZATIONS	Delete Save
New Object Add	

Now you can choose the authorization objects that should be applied and add the according values.

Once you have done this, the user can only view the part of the data you have authorized.

# 6.2 GLOBAL CONTENT ADMINISTRATOR

The Global Content Administrator has access to all projects with all included data models and analysis documents. Global Content Administrators can furthermore access the Analysis Settings and the Data Model Editor. However, he is not allowed to apply authorizations himself (User Administrator rights are required).



# 6.3 SYSTEM ADMINISTRATOR

The System Administrator has access to System Settings.

Open these in the main menu.



The following categories are available:



Each of them will be displayed on the subpages.

- General
- Exceptions
- Data Loads
- Notifications
- Source Configuration
- User-/Group Provider
- Authentication
- Mail

### 6.3.1 GENERAL

The general system settings offer an overview of your SAP Process Mining by Celonis 4.2 installation in the general system information.

Furthermore, you can upload a brand logo.

General	Exceptions	Data loads	Notifications	Source configurations	User provider	Group provider	Authentication	Mail	
General sys	General system information								
	P			<b>I.</b>			* <b>*</b> *		
	3			3			3		
	Data mode	els		Analyses			Users		
Branding									
Branding Upload your brand logo Here you can upload your company logo to display It in all analyses using the logo component. Accepted the types are: .jpg, .pngbmp and .gt. Remove Group Drag & drop a file here or Select file									
								j	

### General system information

In this section, you are provided with the number of existing data models, analyses and users.

### Branding

You can customize your analysis with your custom brand logo, which is meant to be uploaded in this section. To place your logo in an analysis, make use of the Logo component.

## 6.3.2 EXCEPTIONS

In the exceptions tap, you can view all exceptions that occurred in the backend in the past.

You can view up to 50 exceptions and they are stored for 14 days. This helps the administrator to analyses irregularities and perform user troubleshooting. The exception details give a quick overview of the time, user and exception message, e.g. "Passwords do not match". You can also download the summary as .txt-file for further analyses e.g. for attaching it to a bug report.

Here is an example of the exception view:

	Download
RECENT EXCEPTIONS	EXCEPTION DETAILS
04.03.2016 18:27:25	Time: 04.03.2016 18:27:25
04.03.2016 18:27:12	Lean eventein
04.03.2016 16:32:30	User: sýsdumin
04.03.2016 16:32:22	Message: Asset not round
04.03.2016 14:37:50	
04.03.2016 14:36:35	STACKTRACE
	<pre>de.celonis.pm.controller.asset.AssetService.serveAssetImage(AssetService. de.celonis.pm.controller.asset.AssetService\$\$FastClassBySpringCGLIB\$\$efast org.springframework.cglib.proxy.MethodProxy.invoke(MethodProxy.java:204) org.springframework.aop.framework.ReflectiveMethodInvocation.proceed(Ref] org.springframework.aop.framework.ReflectiveMethodInvocation.proceed(Ref] org.springframework.transaction.interceptor.TransactionAnterceptor\$1.proc org.springframework.transaction.interceptor.TransactionAppert.invc org.springframework.transaction.interceptor.TransactionAppertopport.invc org.springframework.transaction.interceptor.TransactionAppertopport.invc</pre>

## 6.3.3 DATA LOADS

The Data Load section of the System Settings deal with data loads of data models.

For more information about the data loading process, consult this chapter.

General	Exceptions	Data loads	Notifications	Source configurations	User provider	Group provider	Authentication	Mail
Acti	ve loads	Loaded o	lata models	Scheduled loads		Load history	Failed loads	5
LOAD HISTORY	Search by data more	dels name					-	Q
Data Last I	model Purchase to Pay paded on: 24.11.2016 11:	- Demo - Small 10					Located in: Project P2	P_Demo
Data Last I	model Purchase to Pay baded on: 17.11.2016 16:0	- Demo - Small 00					Located in: Project P2	P_Demo
Data Last I	model Purchase to Pay baded on: 17.11.2016 15:0	- Demo - Small 00					Located in: Project P2	P_Demo
Data Last I	model Purchase to Pay paded on: 17.11.2016 14:0	- Demo - Small D1					Located in: Project P2	P_Demo
Data Last I	model Purchase to Pay paded on: 17.11.2016 14:0	- Demo - Small 00					Located in: Project P2	P_Demo
Data Last I	model Purchase to Pay paded on: 17.11.2016 13:0	- Demo - Small 07					Located in: Project P2	P_Demo
Data Last I	model Purchase to Pay paded on: 17.11.2016 13:0	- Demo - Small 06					Located in: Project P2	P_Demo
Data Last I	model Purchase to Pay baded on: 16.11.2016 16:	- Demo - Small 01					Located in: Project P2	P_Demo
Data	model Purchase to Pay	- Demo - Small					Located in: Project P2	P_Demo

Through the different tabs, you can display **active loads**, **loaded data models**, **scheduled loads**, **failed loads**, and (as displayed in the screenshot above) the **load history**.

Click on any of the loads to open the Graphic Editor of your data model.

## 6.3.4 NOTIFICATIONS

Notifications will, if activated, always be displayed for all users at the top of the SAP Process Mining by Celonis 4.2 window. This is a great tool to publish announcements!

My Notification: This is a notification to proov	e the notification tool.						×
C System Administrator -	Home / P2P_Demo				Created on	Demo Starred	
🖨 Home		Analyses			Data models	¢	
P2P_Demo	Search for analyses, data mo	dels, folders. Use * as search w	elldcard.		Q 📰 📰	Users	User permissions
- Pro-Salo - Sale	Pre-Sole	Sole	CallCenter	Celonis Test	P2P - Demo	Groups	Group permissions
🚖 Starred						No groups have	been added yet.
Recently used						Last change a month ago	

Every user can however remove the notification with the small Kin the upper right corner.

New potification

General	Exceptions Data loads	Notifications	Source configura	tions User provider	Group provider	Authentication
Edit notificat	tion: My Notification					
Notification titl	le					
My Notificat	ion					
Enable no	tification					
Notification me	essage					
This is a not	ification to proove the notification tool.					
Scheduling						
Scheduling			т	5		
Scheduling From 2016-11-24			1	2016-11-25		
Scheduling From 2016-11-24 Starting et (GM	4T, current time: 2016-11-24 11:27)		Ti Citi	2016-11-25 nding at (GMT, current time: 2016-1	11-24 11:27)	

Enter a title and a notification message. Don't forget to activate your notification with the checkbox:

Enable notific	cation
----------------	--------

To schedule the notification, you are asked to provide a starting and an ending timestamp:

	Scheduling			_		
	2016-11-24		0	2016-11-25		0
	Starting at (GMT, current time: 2016	-11-24 11:27)		Ending at (GMT, current time:	2016-11-24 11:27)	
	10 0		22		59	
Save your se	ettings with					

# 6.3.5 SOURCE CONFIGURATION

Here you can specify the source systems for the authentication system and the user / group providers.

You can configure LDAP systems and database systems on the left by clicking on the

Add
Add

To implement a source, you need to select a name, URL, username, password and search base/ driver class name:

System Settings	
General E	ceptions Data loads Notifications Source configurations User provider Group provider Authentication Mail
User provider	
Here you can configure the user providers if y	su want to use user synchronization. Possible Sources for users are a database table or an LDAP system. These can be configured in the Source configuration.
LDAP USER PROVIDER	dd PROVIDER CONFIGURATION Deele Test Save
DATABASE USER PROVIDER	Name New LDAP Provider
	Username Attribute
	Language attribute
	Pilschame exclusion
	Lest name attribute
	Email attribute
	Currency attribute
	Hours delay
	Active     Lise constraints for default
	User search query (empty for default) User search query (empty for default)
	LDAP source Q

	Save
Don't forget to save your settings with	

## 6.3.6 USER-/GROUP PROVIDER

In these two tabs you can configure the user-/group providers if you want to use user-/group synchronization with other systems.

You can again choose between a database table and a LDAP system as source for the synchronisation process.

For both servers, you need to provide several columns, containing required user information:

PROVIDER CONFIGURATION	Delete	Test	Save
Name			
New DATABASE Provider			
User retrieval query			
e.g. select * from USER_TABLE			
Username column			
Language column			
First name column			
Last name column			
Email column			
Currency column			
Seconds delay			
Active			
Database source			
Select database source			Q

#### Testing:

You can test your database/LDAP connection before activating it.

Fill out all fields and click on the \_\_\_\_\_\_ button in the upper right corner.

Save

Don't forget to save your settings with

## 6.3.7 AUTHENTICATION

Here you can specify the user authentication.

Supported methods are LDAP and HTTP-Header. To use them, you have to configure user providers and - if you want to use LDAP - a LDAP source.

Again, choose your desired provider on the left, click on Add and fill out the displayed form.

DAP PROVIDER	Add	AUTHENTICATION CONFIGURATION	Delete Save
		Name	
TTP-HEADER PROVIDER	Add	New LDAP Provider	
		Username Attribute	
		e.g. sAMAccountname	
		LDAP source	
		Select LDAP source	Q
		Userlist provider	
		Select useriist provider	Q

Don't forget to save your configuration, use the

Save

## 6.3.8 E-MAIL

To distribute Stories via e-mail on a periodical basis, you need to provide information on your SMTP server in this section.

Please fill out your Authentication, Host name, default sender address, username and password.

If necessary, adjust the port.

General	Exceptions	Data loads	NOTIFICATIONS	Source configurations	User provider	Group provider	Autnentication	Mail
ITP settings								
			Here yo	u can specify a mail server for distri	buting stories.			
SMTP SERVER (	CONFIGURATION						Clea	Save
Authentication								
Host name								
e.g. smtp.you	irorg.com							
Port								
25								
Default addres	s used for sending out r	nail						
info@celonis	de							
Username								
Password								
***								

# 6.4 MANAGETRANSPORTS

Transports provide the possibility to easily **transfer content** between different instances. In this chapter, you will learn how to create transports from your SAP Process Mining by Celonis 4.2 documents.

## 6.4.1 CREATE TRANSPORT

Enter the Transports UI with the main menu:

System Administrator 🗸				
🌣 My profile				
Help				
Transports				
Benchmarking NEW				
🐣 Users				
\\ Groups				
Authorizations				
📽 System Settings				
► Log out				

In the transport UI you can find a list of previously exported and imported transports:

	Import content, analysis and data mode Import transport Create transport	els into Celonis.
Existing transports	My imported transports My created	l transports
Search		Q
lead time qu Created on 16.01.2017 10:38		
Test Created on 11.01.2017 10:13		
P2p00 Created on 08.12.2016 9:36		
P2p00 Created on 08.12.2016 9:36		

In the next step you have to specify the title of your transport and a password, which will guarantee a save encryption.

vly transport fr	om 17.11.2016				
ansport passw	ord				
Enter passwor	d for transport encryptic	n			Generate random password
Confirm passw	ord for transport encryp	tion			
The trans charact	port will be encrypted v ers long and has to con	vith that password. To sist of at least one up	o guarantee a save enci ppercase character, one	ryption, the passw lowercase chara	ord has to be at least 8 cter and one number.

You can also automatically generate a strong password.

Password:

The password has to be at least eight characters long and has to consist of at least one uppercase character, one lowercase character and one number to guarantee a save encryption.

## 6.4.2 IMPORT TRANSPORT



To start the import of a transport, click on

Drag and drop a transport-file to the canvas

C Import transport
Import transport Select the transport to be imported. Transports have .ctp extension.
Drag & drop a file here or
Select file



or select it from your system by clicking

Before uploading, you have to type in the password.



When the transport was uploaded, you can decide to install it into an existing project or to create a new one.



If you chose to import an analysis without a data model, you can assign an existing data model from the existing projects. You have to import the transport to an existing project to be able to do that. Select the respective data model in the dropdown next to the analysis:



No Data Model:

If you import an analysis without a data model and you don't assign one either, you have to choose the data model when you first open the analysis.



# 7 PROACTIVE INSIGHTS

celonis







# CONFORMANCE

# SOCIAL

# **MACHINE LEARNING**

COMPANION



# 7.1 PI CONFORMANCE



With PI Conformance, it is possible to compare your plans to reality. You can check if your planned processes in BPMN models are matching the reality and how your organization is performing your processes. PI Conformance automatically goes through each single case in the process and extracts all violations to your desired process. Not only the problems and their effect on your major process KPIs are directly obvious, PI Conformance also includes a powerful root cause analysis which immediately tells you where your problems actually derive from.


#### 7.1.1 PI CONFORMANCE USECASE



## **PI** Conformance

**Next Level Process Mining** 

Proactive Insights brings Process Mining to the next level. Next level Process Mining algorithms by allow target process comparison and detailed root cause analyses to any process deviations within event data. PI presents process violations and their root causes in an actionable and ready to tackle violations feed.

Process Mining is generally divided into two major sub-categories – Process Discovery and Conformance Checking. Process Discovery is the core functionality within Process Mining allowing the users to understand how their processes run in reality. With PI Conformance we are taking Process Mining to the next level. A fully integrated and automated target process comparison.

#### From exploration to proactive analytics

Process Discovery is the perfect tool to provide 100 % transparency. Offering a powerful graph by which it is easily possible to explore all process variants within a company. PI Conformance does not require the user to search for himself anymore. Process deviations and problems within a process are extracted completely automatically. Proactive insights on all process deviations are generated within seconds and can be tackled right away.

#### Go through your To-Do-List instead of doing image comparisons

Traditional research tends to display process deviations within a process graph. Highlighting non-conformant flows by coloring or different shapes of the symbols. The end result might look impressive at first glance. But will let you be the one who has to search for the single insights once again. PI Conformance will not leave you unguided at this point. Instead all problems within your process are presented in a violations-feed. Just like a prioritized to-do-list, the violations-feed will allow you to tackle all problems one by one. Instead of searching for the most important and most critical violations you have them right at your fingertips.

#### Avoid problems in the future

Obviously, it is extremely powerful to find out what is going wrong in your organization. But the real value lies in avoiding these problems in the future. PI will assist you in this by providing proactive advice on each single violation. The integrated root cause analysis will extract the highest correlating properties shared by all the violating cases automatically. The root cause analysis enables you to take a look at millions of information points and check if they can be linked to a problem within seconds. So if you decided to tackle a problem the violations feed highlighted for you. The Root Cause Analysis is the second level of PI Conformance's proactive insights. It points where in your company you specifically have to improve.





279k of 279k	NON ETT			III III III III III
COSEC Serected	h.m.			
Dvorvkow	KPIs for conforming vs violating cases	Violating cases     Ø Contorning cases		
utrite Aust	Threastread Tree	Ram our rise	No of Varianta	
nt process manet	20.6	6.8	207 -	
r/m	Visiones increased throughout time by 2.0 Dept	Visibilities increased taken per create by 11	337 V5 5 Norther of Process Variants	
	Violations			
	Print and Send Purchase Order is followed	by Change Price		
	14% Acid to whileful. View cases in			
	of codes Effect on throughput line Effect on steps per co 15 Days longer + 1.2 Steps per case	100 C		
		2		
	Dun Order Confirmation is an undesired ac	tivity		
	5% Add to whitehol. View cases in			
	4 Days targer + 2.3 Steps per cure			
	Change Constructs is an underlined activity			
	2% Add to whitelist View cases in			
	of cases Effect on throughput time Effect on steps per ca			
	5 Deys longer - L3 Steps per case			
	Reactivate Purchase Order Item is an unde			
	2% Add to whileful. View cores in .			
	of cash Effect on throughput time. Effect on steps per co 6 Days timper 12.3 Steps per case	n#		
	Refuse Purchase Order Item is an undesite	d ectivity		
	2% Add to whitelist Wow cases in			
	of cases. Effect on throughput time. Effect on stops per ca	152		
	Analysis Benchman Delatis H Contemporarie & Ares /	*		

#### 7.1.2 PI CONFORMANCE OVERVIEW

The overview section provides the most important information about your process conformance at a first glance!

#### Overview

The Overview is split in three main sections. General KPIs and a timetrend, the effect of violations on KPIs and the violation feed. The first section includes 4 KPIs and a chart, that displays the relative amount of conformance over a past time period.

<sup>~</sup> Conformance in Percentage

This KPI is based on the amount of cases, that match your Process Model.

This value is furthermore the basis for the Conformance history chart.

<sup>\*\*</sup> Conformance in absolute numbers

This KPI returns the above-mentioned Conformance KPI in absolute numbers.

<sup>™</sup> Violations

Violations are derivations from your process model. All violations are listed in the Violations section on this overview page.

<sup>™</sup> Whitelist Violations

Whitelist Violations are violations, that are ignored in the conformance calculations. They won't appear in your violations feed.

#### **Conformance history**



The conformance history is a chart that displays the course of the relative conformance.

#### **Effects on KPIs**

All KPIs in this section are comparisons of cases, that conform to your Process Model with those, that do not conform. KPIs for the conforming cases are colored blue, for non-conforming cases are colored red.



By default, there are two KPIs visible Throughput Time and Steps per case.

<sup>™</sup> Throughput Time

This KPI compares the throughput time:



<sup>™</sup> Steps per case

This KPI compares the events per case between violating and conforming cases in the eventlog:



Further KPIs can be added in the KPIs section.

#### Violations

This section lists all violations, sorted to their affection on cases.

Violations	;
14% of cases	Create Purchase Order Item executed as START activity         Add to whitelist       View cases in         Effect on throughput time       Effect on steps per case         3 Days shorter       -1.3 Steps per case
<b>7%</b> of cases	Scan Invoice executed as START activity         Add to whitelist       View cases in         Effect on throughput time       Effect on steps per case         4 Days shorter       -1.3 Steps per case
7% of cases	Scan Invoice is followed by Create Purchase Order Item         Add to whitelist       View cases in         Effect on throughput time       Effect on steps per case         4 Days shorter       - 13 Steps per case

Let's have a closer look on this view:

14%	Change Price is an under Add to whitelist View cas	esired activity ses in
of cases	Effect on throughput time 8 Days longer	Effect on steps per case + 0.9 Steps per case

Each valuation starts with listing the actual violation (for example: "Change Price is an undesired activity").

Furthermore, the effects on your KPIs (see above) are displayed, with the direct derivation which is caused by this violation.

Each case offers two **options**:

Add to whitelist View cases in ...

You can either add this violation to your Whitelist or further examine your case with the "View cases in..." link.

This will open the following drop-down menu, which lists all sheets that are included in this analysis document.

Add to whitelist	View cases in	
Process		
Overview		
Analysis		
Benchmark		
Details		
PI Conformance	-	

Therefore, a Selection is created, that includes all cases of this violation.

Change Prid	ce is an undesired activity in Add to whitelist			CLOSE 🗙
Violation				
Violation 14.09 Percentag	i cases (%) % Je of cases with this violation	Violation 12000 10000 8000 6000	history	
Violation 37,99 Number of	i cases 94 f cases with this violation	4000 2000 0 <sup>7003</sup> 0707	1000 100 100 100 100 100 100 100 100 10	1990 CT
Violation	effect on KPIs			
Through 34.4 Violating of	put time vs <b>26.0</b> Days cases vs. non-violating cases		Steps per case 7.0 vs 6.1 Events Number of events performed in this violation vs conforming cases	
PI Config	ble root causes for vi guration	olation		Sort by correlation strength Sort by violations
38k Violations	ACTIVITY_DE Ändere Preis			
38k Violations	CHANGED_TABLE			
38k Violations	CHANGED_FIELD			

For **further examination** of your violation, just click on the valuation to open a detailed view on your violation:

#### Violation

The top part shows general statistics on the selected violation. In what ratio and number of cases are showing this violation and how are they distributed over time.

#### Violations effect on KPIs

Second, the effect of this single violation on the main KPIs is shown. The same way it is shown in the Overview, the violating versus non-violating cases are compared for this single violation only.

#### Possible root causes for violations

In the feed at the bottom of the violation details possible root causes for this process violation are detected. The whole dataset is scanned for attributes that show a high correlation to the violation and a high number of violations. With this significant drivers for the single violations are extracted and can be sorted in the presented feed.

The correlation value is showing the relative number of cases that are violating against the cases that are not violating for the single attribute.

Opening one entry in the feed allow to view and select the cases with the feature and with the violation in another analysis sheet for further analyses:

 8k
 Material Group

 003, 008

 Material Group: 003

 8421 Violating cases, correlation: 2.860

 View cases in ...

 Material Group: 008

 3233 Violating cases, correlation: 2.536

 View cases in ...



### 7.1.3 PROCESS MODELING

### Create a target process

PI Conformance allows you to either upload an existing BPMN model or to create a new target model in the build in process modeller.

In both cases the **Business Process Model and Notation** is used.

Process cor Discover how your as-is process Start by uploading or drawi	nformance compares to the to-be process. ing a new process model.
Upload process model	Create new process model
Drag & drop file here (.bpmn)	
Select file	Create process model

### Create a new target process from scratch

This screen lets you edit (or create) a process model.

As already mentioned, your process will be compared to this process to analyse derivations.



Uploaded Model

If you uploaded a process model, it will be inserted in this editor.

The graph follows the rules of the BPMN notation.

You can drag & drop any objects from the object bar to the editor:



In the following, all symbols are explained in detail.



#### Hand Tool

Use the hand tool to navigate through the editor. You can (left-)click on any white space in the editor, and move the editor around.



#### Lasso tool

With the lasso tool you can select multiple objects at once. Start at any point in your graph and adjust the squared lasso area to cover all desired objects.

## +||+

#### Space tool

With the space tool, you can add/remove space between two objects. Any transitions between these objects will be adjusted automatically.

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#### **Global Connection tool**

With the Global Connection tool, you can connect any objects.

Choose the tool and hover any object in the model, to check if it is available for connection. It will highlight green if it is, red if it isn't.



## $\bigcirc$

#### Start Event

All process models have to include starting activities. Each sub-processes have to consist of exactly one starting activity. Place this object anywhere on your sheet. A Starting Event is required!



#### Intermediate / Exception

An Intermediate object is used to channel specific cases out of tasks. However, they are not relevant for PI conformance and will hence be ignored.

# 0

#### End Event

All process models have to include ending activities to terminate the process model.

Just as starting activities, all sub-processes have to consist of exactly one ending activity.

Place this object after the last task/gateway in your process model.



#### Gateway

A gateway is a decision. You can choose between the following gateways:

- Parallel Gateway
- Inclusive Gateway
- Complex Gateway
- Event based Gateway

Exclusive Gateway (default): This gateway considers only one process variant ("OR")

Parallel Gateway: All connected variants will be considered ("AND")

All other gateways are not relevant for SAP Process Mining by Celonis 4.2 process flows.

Hover any gateway and pick the ficon to change the gateway.





#### Task

Tasks are the basic entities in a process model, and are used to filter for activities.

Activities can be selected for each task.

Drag & Drop a new task into your process model. The following menu will appear next to the task:



All activities that are available in your data model will appear in this view.

Choose any activity from the dropdown list to continue.

#### Please note

You can only select one activity for each task. However, you can make use of an unlimited number of tasks, to include more activities to your process model.

#### Pool

You can use a pool to group different sub - models.



However, a pool does not have any influence on your actual process flow.

#### Tools

Every entity above comes with some tools, that can be used to configure your entity:



BPNM offers far more possibilities, than described in this section. However, these are sufficient to configure your desired process model. If you want to know more about the BPNM, please refer to the official BPNM documentation.

### 7.1.4 EDIT KPIS

This section relates to the KPI section that is visible in the Overview.

You can create your own custom KPIs in the *Edit KPIs* section.

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Total Throughput Time	
Formula	
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Subtitle	

Enter a Name and a unit.

To enter your KPI statement, you can again use the well-known Formula Editor.

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You can add an unlimited number of custom KPIs.

#### 7.1.5 WHITELIST

The Whitelist lists violations to your Process Model, that are tolerated. All process flows that are included in the Whitelist will thus not be evaluated as violations. This is useful to focus your violation analysis on specific valuations, and exclude intended or uninteresting process flows.

To **add violations to your whitelist**, open the PI Overview and move to the violations section. Every violation comes with an *Add to whitelist* link. Click on this link, to add a violation to the whitelist.

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KPIs									
	Throughput time	Steps per	case						
	612.7 hours vs 674.2 hours	5.8 vs 6	i.4						
	Violations increased throughput time by 61.5 hours on average	Violations increased step	is per case by 0.5						
	Violations								
	Change Price is an undesired activity							Add to whitelist View	v cases in
	14% Effect on throughput time Effect on steps per case								
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	Scan Invoice executed as a START activity							Add to whitelist View	v cases in
	7% Effect on throughput time Effect on steps per case of cases								
	613 hours in conforming cases) (5.84 steps in conforming	cases)							

The violation will be removed from the current overview section, and is now included in your whitelist. You can view and edit all whitelist violations in the whitelist section:

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	7% of cases	Scan Invoice executed as a START activity United on insurgina time Inter on insurgina time 10 degs per cease (21 hears in conteming user) (3.02 align inconferring user)	Remove from whitelist View cases in
	5% of cases	Block Purchase Order Item II an undesized activity Effect on Involptus time Effect on Involptus time = 00 steps per case = 0 st	Remove from whitelist View cases in
	5% of cases	Dun Order Confirmation is an undesind activity Effect on throughput Ime Effect on taips per case 57 hours longer + 2.0 Japap per Case (30 hours - contemp (30 Japa) contemp case)	Remove from whitelist View cases in

Edit whitelist violations:

You can edit the whitelist violations just as you can edit any violations that are listed in the overview section. Simply click on a whitelist violation, and follow the instructions that are given in the Overview section. Use the Remove from whitelist link next to each whitelist violation to remove this violation from the whitelist. It will be inserted in your overview section again.



### 7.2 PICOMPANION



The PI Companion brings the full power of Process Mining exactly to the place where the actual process is executed. Right next to all SAP transactions the PI Companion allows all users immediate insights on his actions. Are the right choices made? Should the standard be adapted? Where do we usually lose money and time? All decisions in your daily business will be backed up by concrete numbers and facts, so every user can make better and faster decisions in his daily work.



Use case



**Installation Guide** 

### 7.2.1 PI COMPANION USE CASE

Learn how the PI Companion can improve your daily business and decisions in all parts of a process.

## Choose the right vendor with the help of the PI Companion

In the daily business of any purchasing organization you are faced with the problem to choose from whom you will order your next purchase. The PI Companion can help to facilitate the transition to a fact-based-purchasing decision.

### Process Details right next to all SAP Transactions

During the creation of a new purchase order in the SAP Transaction ME21N the PI Companion brings full transparency to the Purchasing Process and how your Organization performed in the past. Common process deviations are immediately obvious and all users' awareness to the major problems in the daily business is sharpened. In our example it is immediately obvious that the Purchasing Organization has a major problem with too many Price Changes.

The smart data-exchange between the SAP NWBC and the PI Companion filter down the Analysis to exactly the Vendor you have put in the transaction. It gets obvious that the usually preferred vendor had 3254 Price changes the past year. A clear indicator the purchase should be done with an alternative vendor. Within seconds you could adjust the chosen vendor to avoid unnecessary Price Changes and improve your overall performance.

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#### 7.2.2 PI COMPANION INSTALLATION GUIDE

Learn how to set up the PI Companion.

- Prerequisites
- Create a Connection to the SAP Business Client
- Create a role for side panel users
- Add a side panel to the Transactions

### Prerequisites

- SAP NWBC (Recommended Version: 5.0)
- SAP Side panel must be enabled in the Business Client

### Create a Connection to the SAP Business Client

- 1. After starting the SAP NWBC, open the dropdown on the top left corner.
- 2. Create a new connection to the SAP Business Client.
- 3. Set the connection details and confirm.



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### Create a role for side panel users

- Open the transaction 'PFCG' 1.
- 2. Put in the name of the role and click create
- Go to the menu tab in the role editor
   Click 'additional node details'
- 5. In the role specify the Transactions that are accessible by the user
- 6. Click '+Transaction' and put in the TA code and description

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### Add a side panel to the Transactions

- 1. Go to the menu tab in the role editor
- Add a folder and call it for example 'Side panel'.
   a. DoubleClick the folder and set the folder option in the additional node details to 'Side panel'
- 3. Add a side panel to the folder
  - a. Click the small arrow at the left of '+Transaction' and choose 'File or Web address' from the menu
- Enter the title for the PI Companion Page in the 'Text' input field and copy the URL to your desired analysis sheet

   Important:

Change the parameter right after the document ID to side panel

Example:

SAP Process Mining by Celonis 4.2 Analysis ID:

http://<host>:<port>/#/frontend/documents/<documentNumber>/view/sheets/<id>

Enter in the textbox:

http://<host>:<port>/#/frontend/documents/<documentNumber>/sidepanel/sheets/<id>

- 5. DoubleClick the new node and set the node option to Side panel in the additional node details
- 6. Set the Alias: The alias defines the Transactions for which the side panel will be active. The syntax is {TR=<TA1>;<TA2>;...}. For ME21 that results in: {TR=ME21}
- 7. Now save the role and all users that have the previously created side panel role will see PI Companion Analysis. The just set User roles can be assigned to a user in the Transaction SU01

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### 7.3 PI MACHINE LEARNING



Combine all the powers of Process Mining with the most advanced machine learning and A.I. capabilities. PI Machine Learning allows you to use the full power and all available implementations of the most popular statistical language in the world. A full R-Integration into SAP Process Mining by Celonis 4.2 opens up all your analysis to an unlimited number of predefined algorithms and libraries. All the all native functionalities and superior data visualization capabilities of SAP Process Mining by Celonis 4.2 can be combined with this R-Integration.



### 7.3.1 PI MACHINE LEARNING USECASES

Learn how PI Machine Learning can be utilized to predict and forecast process events to help you improving all your processes.

### Improve your customer facing delivery reliability

One core problem in many companies is the customer facing delivery reliability. In many cases promised delivery times cannot be hold and orders will be delivered significantly later than planned. Frequently missed delivery dates will set you under pressure of failing to offer an explanation and lower your customer's satisfaction significantly.

### Planned your delivery times

In our example we take a look at a purchasing organization. In all purchasing organizations a planned delivery time for each order is set whenever a new order is placed. It is of great importance that these planned delivery times are estimated correctly. On the one hand, you will pile up too much goods if you always order too early and your warehousing costs will explode. On the other hand, whole production lines might have to stop if the necessary goods are not arriving on time.

PI Machine Learning can leverage existing R-algorithms to recommend correct planning times. For example you can simply fit a distribution on delivery times and specific materials. Thereby it is possible to set a confidence interval for example of 80 %, implying you want to be 80 % sure a delivery is made after that many days. Fitted to all orders that were made in the past, PI Machine Learning can give you a recommendation, on how you should adjust your planned delivery times.



### Predict when will my open orders arrive

Of course a good plan is a nice thing to have, but you also need to know how will my already open orders behave. PI Machine Learning allows you to utilize the most advanced machine learning algorithms from neural networks and deep learning to simply fitting algorithms to make predictions on all your open orders.

For example you can train a Bayesian Predictor on features like the material number, plant, vendor and many more to make a prediction on when will my order actually be delivered. All of a sudden it is possible to react to delays or early deliveries before they even happened. Of course, this will increase your own customer facing order reliability by light years.



#### 7.3.2 PI MACHINE LEARNING INSTALLATION GUIDE

Learn how to set up PI Machine Learning for your installation.

- General security considerations
- Installation Windows
- Installation Linux
- Install Rserve remotely on a Linux server
- Advanced configuration

### General security considerations

Never execute the R-Server as a root user. It's best to run the R-Server as a restricted user with limited rights. Be aware that a user with access to the R-Server can potentially delete all files for which he has write permissions. Under Linux and new versions of Windows Server 2016 it might be advisable to run the R-Server inside of a Docker container.

## **Installation Windows**

For windows, we recommend using the Microsoft R Open interpreter, which is available for download at: https://mran.microsoft.com/download/. Next, you need to install the deployr-rserve library, which takes care of the communication between CPM and R. Deployr-rserve is available at

#### https://github.com/Microsoft/deployr-rserve/releases.

Download the Windows zip file (at the time of writing deployrRserve\_9.o.o.zip). Afterwards, navigate to the Download folder in a command line. Then execute:

#### R CMD INSTALL deployrRserve\_9.o.o.zip

where deployrRserve\_9.o.o.zip stands for the filename of the file you just downloaded. You might have to give the full path to R for this to work, so something like:

"C:\Program Files\R\R-3.3.2\bin\x64\R" CMD INSTALL "C:\Program Files\R\deployrRserve\_9.o.o.zip"

Now open the R interpreter (as a restricted user, see section "Security considerations"!) and execute:

library(deployrRserve);
rservePath <- system.file(package="deployrRserve", "Rserve.exe");
cmd <- paste(file.path(R.home(),"bin","R"),"CMD",rservePath);
system(cmd);</pre>

The Rserve instance should now be ready to use. Note that on some Windows systems the pathnames don't get constructed properly. There you might have to convert the Rserve Path to have a format like "C:\PROG~\R" instead of "C:\Program Files\R". All that remains is to edit your config.properties for CPM. Simply add the following lines to your config.properties:

rserve.enabled = true rserve.port = 7004

Now you should be ready to use the R-Integration. Note that you will have to restart the Rserve server manually after a system restart.

## Installation Linux

Most distributions should provide the R interpreter in their package system.

For example in Arch Linux: pacman -S R In Ubuntu: apt-get install r-base

After you have performed the R-Setup, start up the R-Interpreter (as a restricted user, see section "Security considerations"!). On the command line type:

install.packages('Rserve')

A window with a list of mirrors will open, just select one close to you and Rserve is installed. The most likely reason for any error messages here is that your firewall blocks your connection. In such a case please consult your system administrator. Next, load the Rserve library and start the server:

library(Rserve); Rserve();

All that remains is to edit your config.properties for CPM. Simply add the following lines to your config.properties:

rserve.enabled = true rserve.port = 6311

Now you should be ready to use the R-Integration. Note that Rserve will be started as a daemon and therefore keep running after you exit the interpreter. You will have to restart the Rserve server manually after a system restart.



### Install Rserve remotely on a Linux server

tested system: Ubuntu

\$ sudo apt-get install r-base
\$ R
> install.packages("Rserve")

// run the Rserve instance and make it available remotely

> library(Rserve)
> Rserve(args='--vanilla --RS-enable-remote')
>q()

Run Rserve daemon from console without running R:

\$ Rscript -e "library(Rserve); Rserve(args='--vanilla --RS-workdir /home/ruser/workdir --RS-enable-remote')"

Test remote server access: \$ telnet remoteServerIP 6331

### Advanced configuration

There are three other configuration options in the config.properties:

- rserve.hostname: Sets the address where the Rserve instance is running. The default value is 127.0.0.1 (i.e. localhost)
- rserve.timeout: Sets a timeout for an Rserve query. After the end of the timeout no further attempt to receive the requested data is made and an error will be displayed.
- rserve.terminate: If set to true, processes running queries that passed the timeout will be sent a SIGKILL signal. This should terminate the process completely, but might leave some resources hanging.

#### 7.3.3 PI MACHINE LEARNING HOW TO

Learn how to actually use PI Machine Learning within SAP Process Mining by Celonis 4.2.

- Overview over R-Support
- RCALL
- Difference between RCALL and RAGG
- RCALL examples
  - K-means clustering
  - Regression
- RAGG examples
  - Skewness
  - Further Information
    - Writing efficient R-Code
    - File Access

### **Overview over R-Support**

R can currently be used to calculate additional columns for use in table and plotting components. There are two different functions for interacting with R: RCALL (Relative Call to Subroutine) and RAGG.

**RCALL** executes a user defined R-function for a given set of columns (which can be pre-aggregated by the user using PQL commands). RCALL should return exactly one value for each line of input.

In contrast, **RAGG** operates on groups and will return one value for each group of data. **RAGG** operates similar to PQL aggregation commands like AVG.

### RCALL

The syntax of an RCALL statement is simply:

RCALL(COLUMN1 AS VAR1, COLUMN2 AS VAR2, ..., 'StringWithRCommand')

so for example:

RCALL("MYTABLE"."MYCOLUMN" AS SOMEDATA, "MYTABLE2"."MYCOLUMN7" AS MOREDATA, 'f <- SOMEDATA + MOREDATA')

RCALL can take an arbitrary number of arguments. The first n-1 arguments to RCALL are named like columns from your data model. The last argument is an R script, that has access to the previously defined columns via their names defined in the AS part. The syntax of an RAGG call is similar.

You can use PQL queries inside of RCALL statements. The data you will receive will depend on which columns you define (similar to TABLE statements).

For example:

RCALL("MYTABLE"."MYCOLUMN" AS GROUP, SUM("MYTABLE2"."MYCOLUMN7") AS MOREDATA, SUM("MYTABLE2"."MYCOLUMN7") AS SOMEDATA, 'f <- SOMEDATA + MOREDATA')

With this example, you should receive aggregated values for MOREDATA and SOMEDATA.

You can load arbitrary libraries within your R program, as long as they are installed on the server hosting Rserve. Simply preface your script with regular library(PACKAGENAME) calls.

### Difference between RCALL and RAGG

In the most simple example of an RCALL statement the provided column is just returned immediately:

TABLE("EKPO"."BELNR", RCALL("EKPO"."BELNR" AS MYFANCYVAR, 'rvar <- MYFANCYVAR'))

Here 'rvar <- MYFANCYVAR' is a very simple R program, in which the contents of the column "EKPO"."BELNR" are assigned to the variable rvar. The contents of rvar are then returned. In this case, switching from RCALL to RAGG would deliver the same result. However, using RAGG here will result in a significant performance penalty, because it would be executed for each entry in BELNR (each entry being treated as its own group).

The classic example for RAGG would be a call to the mean function:

TABLE("skewness.csv"."Group", RAGG("skewness.csv"."Value" AS VAL, 'mean(VAL)'))

Here we calculate the mean value of the column "skewness.csv"."Value" for each distinct "skewness.csv"."Group" entry.

## **RCALL** examples

### **K**-means clustering

A very simple example of clustering is shown in the app "Kmeans". In the k-means dataset there are 4 obvious clusters in the data. These clusters are easy to find visually, but in larger, multi-dimensional datasets an automatic method becomes necessary. K-means is one of the most straightforward methods for determining clusters. In the Kmeans column we show an example R Call to perform Kmeans clustering. The syntax is:

RCALL("Kmeans.csv"."x" AS "X", "Kmeans.csv"."y" AS "Y", 'df <- data.frame(v1=X, v2=Y); k <- kmeans(df, 4); k\$cluster')

Here k\$cluster is the vector with group numbers that is being returned. Note that the Kmeans method starts from different starting point each time it is invoked. Hence you might end up with a different cluster numbering each time the method is invoked.

### Regression

Real data is often noisy, but we might be able to describe it by some simple mathematical model. For example, we might want to ascertain the trend in some dataset by fitting some known function to it. A simple example of such a fit is shown in the app "Regression". The underlying dataset was generated by adding Gaussian noise to a simple polynomial.

RCALL("Regression.csv"."x" AS X, "Regression.csv"."y" AS "Y", ' model <- lm(Y ~ X + I(X^2) + I(X^3)); fitted(model)')

### **RAGG** example

### Skewness

Skewness is a measure of the asymmetry of a distribution. Positive skewness indicates that the distribution is skewed towards the right, negative skewness that it is skewed towards the left.

We can calculate the Skewness using the RAGG aggregation operator:

RAGG("skewness.csv"."Value" AS VAL, 'library(e1071); skewness(VAL)')

Note that we load a library here, which needs to be installed on the server hosting Rserve.



### **Further Information**

### Writing efficient R-Code

It's almost never a good idea to write for loops in R. Most functions work on vectors and are significantly faster that way.

#### **File Access**

If the user running the R interpreter has file access somewhere, you can save and load R-objects from that directory. This is especially useful if you have long-running scripts that you only need to perform once.

In such cases, it is often better to store the result on disk after performing the calculation once, so that it can simply be loaded back in subsequent calls.

#### X <- C(1:10)

save(x, file="someFileName")

Here we saved the vector containing the numbers from 1 to 10 in a file called "someFileName". We can later load the vector in again simply via:

load("someFileName")

Note any other assignment to the variable x will be overwritten by the load statement.



### 7.4 PI SOCIAL



**PI Social** 

With PI Social, you can understand how your team is working!

It gives you detailed views and performance results as it connects users and activities that are tracked in your data model. After creating a PI Social sheet, you first need to choose the columns containing the users in the process. The distinction of usernames in this section are used to determine a user. "John Smith" and "J. Smith" are considered to be two different users. (The information can however furthermore be stored as user identifier (e.g. "CWo31").)


### 7.4.1 PI SOCIAL OVERVIEW

The overview is the entrypoint to the analysis of your teams performance. First off it shows you the main KPIs and their development over time.

5 per day 3	3 per day	1.	
	o per day	1 Cases	3 Users
nmed mean number of users who have executed an activity Tri	mmed mean daily number of events per user.	Trimmed mean number of cases per user	Trimmed mean number of users per case
velopment of Active users (per day)			
····//			
		•	
	0		Time: 1979-03-01
			Time: 1070-00-01
			Users: 23
			and and and and and and and and and
ionon 1978-02-01 1978-03-01 1978-04-01 1978-05-01 1	978-06-01 1978-07-01 1978-08-01 1978-09-01 197	18-10-01 1978-11-01 1978-12-01 1979-01-01 1979-02-01 197	79-03-01 1979-04-01 1979-05-01 1979-06-01 1979-07-01
	172 05 01 1972 03 01 1972 03 01 1973 03 01 1973	10 10 00 10 10 10 10 10 10 10 10 10 10 1	10 40 41 10 10 10 10 10 10 10 10 10 10 10 10 10
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This **first section** is made of 4 KPIs and an Area Chart, sketching the development of active users per day over a given time period (see below).

The following KPIs are available:

<sup>™</sup> Active users

Mean count of users that have been active per day performing any activity in the given time period.



<sup>™</sup> Events per user

Mean count of events (= performed process activities) that a user has completed per day in the given time period.



#### <sup>™</sup> Cases per users

Mean count of cases (without regarding their individual number of passed activities) that a user has been working on per day in the given time period.



#### 🗡 Users per case

Mean count of users that have been working on the same case per day in the given time period.



In PI Social, every user has a user profile, which evaluates the activities and cases that he has been performing. This feature is available in the Users section. Click on the following view in your PI Social to access the Users section.



#### Time

As already mentioned, the PI Social analysis is based on a given time period. This time period can be configured in the upper right corner of the Overview section:

Timetrame	From	To	
All time	<ul> <li>1978-01-01</li> </ul>	1979-07-25	🗂 🔂 🔂

#### Choose a **timeframe** in the dropdown-menu.

You can choose between some given pre-sets (Last 7/30/365 days, all time) or define a custom time period with the *From* and *To* datepicker. Choosing a pre-set, the *From* and *To* fields will be adopted accordingly.

Please Note:

Please note, that the datepicker fields hide all days, that have not been assigned any activity to, in a grey color. They cannot be picked to border your timeframe.

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S	Μ	Т	W	Т	F	
-	24	25	26	27	28	
S	29	30	1	2	3	
4	5	6	7	8	9	
10	11	12	13	14	15	
16	17	18	19	20	21	
22	23	24	25	26		
			31			
Firs	t Tod	av La	ast		D	one

The defined time period is the base for the whole PI Social analysis.

### Configuration

There are some further configuration options available with the icon:

Options				$(\times$	()
Calculation					
Average	Media	n	Trimn	ned mean	
Show result	s in				
Days	Hours	N	linutes	]	
Evelude	wookonde			_	

With these options, you can base the counting algorithms on an **Average**, a Median or a **Trimmed mean** (default). Furthermore, you can show all results in the charts and KPIs in days, hours or minutes.

The *Exclude weekends* checkbox will only focus the user analysis towards activities that have been performed on working days (to be set in the global System Settings).

### 7.4.2 PI SOCIAL USERS

This section offers the core functionality of the PI Social.

It introduces a **bubble chart** with all existing users.



Users are scaled colored differently. The **scaling** follows the mean number of events (=activities) that a user performed per day (in the given time period). The coloring follows the given legend in the upper right part.

Few	Many

Using the buttons in the upper left corner, you can change the coloring, which can either base on the number of performed events per day or the throughput time (=the time, that users need to perform activities).





Don't forget about the zoom buttons in the lower right corner.

v user to open a qu	ick overview of his	profile. Use the	Go to profile	button to open it.
a look at Jonas per	formance:			
a look at Jonas per	formance:			
a look at Jonas per	formance:			B
a look at Jonas per	formance:	Trac		
a look at Jonas peri	formance:	(THE)		
a look at Jonas peri	formance:	Throughput time	Cases come from	Cases go to

You can furthermore **ignore** this user (which will remove him from the bubble chart) or open his/her cases in an analysis sheet (with a global selection for these cases).

### 7.4.2.1 PI Social User Profile

All listed users in your data model are assigned a user profile in PI social. The upper section of a user's profile offers some general options, KPIs and timeframe settings. The timeframe settings are the same that we already introduced in the Overview.

	All time	¥ 2015-05-02	PM 2016-03-31	m 24
asks and performance	All time	2010 00 02		
				0
				• Oser • Average
Activities	Throughput time		Last active	
2 per day The average number of different activities per day.	1,906.7 Ho The average end to a cases.	DUIS end throughput time of user's	9 months ago Last active on 2016-03-31 21:2	9
Cases go to				
Emely, Lilli and Noah In 41% of all times.				
	Activities 2 per day The everage number of different activities per day Cases go to Enely, Lill and Nooh is rith of at Imax.	Activities Activities 2 per day Throughput time 1,906.7 Ht The everage number of different activities per day Cases go to Emely, Lill and Noah at 4% of at lance.	Activities Activities 2 per day Throughput time 1,906.7 Hours The sensor activities per day The sensor activities per day Throughput time 1,906.7 Hours The sensor activities per day The sensor activities activities per day Throughput time 1,906.7 Hours The sensor activities activities per day Throughput time 1,906.7 Hours The sensor activities activities per day Throughput time 1,906.7 Hours The sensor activities activities per day Throughput time 1,906.7 Hours Throughput time activities per day Throughput time 1,906.7 Hours Throughput time activities per day Throughput time Throughput time 1,906.7 Hours Throughput time activities per day Throughput time Through	Activities       Activities     2015-05-02     2016-03-31       Activities     1,906.7 Hours     9 months age       The werage runkies of afferent activities per day     The overage number of afferent activities per day       The werage runkies of afferent activities per day     The overage number of afferent activities per day       Cases go to     Emely, Lilli and Noeh       Let were.     Emely, Lilli and Noeh

Next to the three well-known KPIs (Events per Day, Activities per day, Throughput time) a **last active** KPI is introduced in the first row.

This KPI simply displays the time that has passed since the user has been active in the system (and performed any activity). The following additional KPIs are introduced in the second row:

<sup>™</sup> Cases come from

This KPI displays the three (other) users that worked on a previous activity in the most common process variant. The variant's share is displayed in the grey text below the users.

Cases come from	ł.
Antoni, Bardh and Maja	I
In 32% of all times.	

#### 🗡 Cases go to

This KPI displays the three (other) users that worked on any subsequent activity in the most common process variant.

The variant's share is displayed in the grey text below the users.



As you will notice, this KPI is very similar to the Cases come from KPI.

The following Area Chart reports on the user's most frequently performed activities.



#### Activity Performance Details

Hover the chart area, to see a detailed evaluation of the selected timestamp, including all performed activities



There is another chart at the bottom of the user's profile.

The **daily profile** chart comes as a Column Chart and provides an evaluation on the activities that have been performed on a most common variant - day.

Therefore, the day is split up into 2h - timeframes.



#### Hover any column to see a detailed evaluation:



#### Compare Users:

You can compare the performance of multiple users with this tool. Enter one (or multiple) other users in the search field in the upper right corner of the chart area, and choose a user from the dropdown list.

max	Q
Maximi	- 1
Max	

The (new) selected user's performance will be included in your chart with a line:

When hovering a column, the performances are compared.

The users that have been selected in the search field will however only be considered in absolute numbers, adding up all activities that have been performed in this timeframe.



You can see all users that are compared to the current user's profile next to the search bar:



Use the white cross next to the usernames to remove the user from the comparison.

### 7.4.3 PI SOCIAL ACTIVITIES

Just as you can get a detailed overview on users, you can analyse activities for their performing users.



The bubble chart reports on all activities with different colors and sizes, which follow the frequency of their usage.

Click on any activity to access the details:



### 7.4.4 PI SOCIAL ACTIVITY PROFILE

For all activities, a profile is created - just as the user profile.

In the upper part of the profile, you will find an Area Chart reporting on the usage frequency of this activity over time.

Furthermore, 4 KPIs are available. They display the event count, number of users per day, previous-/following activities on an average/median basis, depending on your timeframe settings.



The lower part of the screen is covered by the daily distribution of the selected activity.



Time of day: 14:00 - 16:00 Event count: 197 14:00 - 16:00 16:00 - 18:00

Hover over any column to see a detailed count of the activity in the selected timeframe.

Between those two charts, you will find a user overview.



Please note however, that this overview is restricted by your current activity.

Please follow the instructions in Pl Social Users to get a detailed explanations on the user profiles.